

NL-067-2025-221 Central

Request Number	Requested Information
CH2019-01	Provide a copy of the monthly trial balance for income and expenses as recorded in the General Ledger for the period January 2016 to December 2018 on a monthly basis [36 reports].
CH2019-02	<ol style="list-style-type: none"> 1) Number of people placed in a PCH between August and December 2018; 2) Number of people placed in a PCH between August and December 2017; 3) Number of people deemed ineligible for a PCH between August and December 2017; 4) Number of people deemed ineligible for a PCH between August and December 2018; 5) The amount budgeted for Home Support over 65 for 2017-2018; 6) The amount spent on Home Support over 65 for 2017-2018; 7) The number of Home Support over 65 recipients for 2017-2018; 8) How many people are on a waitlist for Home Support Assessment? 9) How many people are on a waitlist for Home Support subsidy? 10) Number of people placed in a PCH in 2017; 11) Number of people placed in a PCH in 2018; 12) Number of people deemed ineligible for a PCH in 2017; 13) Number of people deemed ineligible for a PCH in 2018;
CH2019-03	Overtime (total hours and total dollars) paid out per classification broken down by each Central Health facility for fiscal 2016-17, 2017-18, 2018-19 (YTD) Clarification: classification refers to job classification (LPN, PCA, lab tech, etc...).
CH2019-04	<ol style="list-style-type: none"> 1) Amount of money spent on Long-term Care in 2018 2) Number of people who received LTC in 2018
CH2019-06	<p>For the fiscal years 2016/17, 2017/18, and 2018/19 please provide the following records:</p> <ol style="list-style-type: none"> 1. The total funding amount and breakdown for each of the following: <ul style="list-style-type: none"> •all cochlear implant surgeries •all types of bone conduction surgeries •all upgrades and all covered replacement devices 2. The total number of units funded for each of the following: <ul style="list-style-type: none"> •all cochlear implant surgeries •all types of bone conduction surgeries •all upgrades and all covered replacement devices 3. Any briefing notes, decision notes or issues notes related to implantable hearing devices 4. The funding pathway from the Central Health Authority to individuals, vendors, clinicians, or other service providers/corporations such as, surgical centres 5. Any transfer payment agreements between the Central Health Authority and individuals, vendors, clinicians, or other service providers/corporations such as, surgical centres 6. Provide the total funding amount allocated for all cochlear implants, all types of bone conduction surgeries and all repairs/replacements for 2019 to 2020 <p>Your request was further amended verbally by you on April 5, 2019 to exclude the following:</p> <ol style="list-style-type: none"> 4. The funding pathway from the Central Health Authority to individuals, vendors, clinicians, or other service providers/corporations such as, surgical centres 5. Any transfer payment agreements between the Central Health Authority and individuals, vendors, clinicians, or other service providers/corporations such as, surgical centres

- CH2019-07 How many referrals have been received for psychiatry by year since 2015 (listing each year separately)?
How many of these referrals had begun services within a year of referral?
What is the current average wait time for psychiatry services via Central Health?
- CH2019-08 1.) A list of items purchased from Central Office Equipment (commonly referred to as a usage report) for the period from January 1st, 2018 to December 31st, 2018 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format.
2.) The total amount of payments made to Central Office Equipment for purchases for the same period and whether this amount includes HST.
3.) A list of items purchased from Staples Advantage Canada (commonly referred to as a usage report) for the period from January 1st, 2018 to December 31st, 2018 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format.
4.) The total amount of payments made to Staples Advantage Canada office Equipment for purchases for the same period and whether this amount includes HST
- CH2019-09 I am requesting the number and details of patient-on-patient assaults or sexual assaults in long-term care homes in your region as documented through incident reports or emails from June 2018 to present.
- CH2019-10 The vacancy rate for Personal Care Homes in May 2018
The vacancy rate for Personal Care Homes in May 2019
- CH2019-11 Number of seniors over the age of 65 deemed ineligible for home support/care from August 2018-May 2019.
Number of seniors over the age of 65 deemed ineligible for home support/care from August 2017-May 2018.
Number of seniors deemed ineligible for placement in a personal care home from August 2018-May 2019.
Number of seniors deemed ineligible for placement in a personal care home from August 2017-May 2018.
- CH2019-13 I am looking for the following:
Projected year-end financial position for the RHA for 2018-19 (based on the latest/most up to date information).
- CH2019-14 The number of people admitted to long-term care from community from August 2018 to May 2019
The number of people admitted to long-term care from community from August 2017 to May 2018.
- CH2019-15 All contracts between Medtronic Inc. and the Central Health Authority.
- CH2019-16 Number and length of time for each of 'Red Alerts' in the following years: 2017, 2018, and 2019 (calendar years, 2019 YTD)
Red Alerts shall be defined as: an occurrence when there are no ambulances on standby as they are all responding to emergency or routine calls.
Please provide the following information as part of this request:
Red Alert incidents (broken down for level 1, level 2, and total), Red Alert Minutes (level 1, level 2, and total), # of calls for service during a Level 1 alert (broken down by emergency, routine, and total).
Number of calls for service per year (broken down into emergency calls, routine calls, and total).

- CH2019-17 RFP - Pharmacy Department Redevelopment
Could you please provide the following information for the RFP listed above?
*Name of companies who responded to the RFP
*The associated fee submission for each company
*The name of the winning firm
- CH2019-18 We would like to access (i) how many point-of-care ultrasound machines exist within the geographic boundaries for the Central Health Regional Health Authority, (ii) where they are located, (iii) what clinical areas they belong to and (iv) who is using them (name of the physician).
- CH2019-19 1.) A list of items purchased from Grand & Toy Limited (commonly referred to as a usage report) for the period from May 1st, 2019 to July 31st, 2019 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format. In the alternative we request copies of all invoices issued by Grand & Toy Limited for the same period.
2.) The total amount of payments made to Grand & Toy Limited for purchases for the same period and whether this amount includes HST.
- CH2019-20 I am requesting the 2018 numbers for total hours billed and dollar amount spent on home support by Central Health. Please divide the breakdown by agency & self managed as well as senior and adult with disability. Lastly, can I please have the total dollar amount paid out to each home support Agency in 2018.
- CH2019-22 1.) A list of items purchased from Grand & Toy Limited (commonly referred to as a usage report) for the period from May 1st, 2019 to July 31st, 2019 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format. In the alternative we request copies of all invoices issued by Grand & Toy Limited for the same period.
2.) The total amount of payments made to Grand & Toy Limited for purchases for the same period and whether this amount includes HST.
- CH2019-23 Re: Tender SPPPH0105: total annual expenditures for (SAP) Home Respiratory Care from October 1, 2013 - September 30, 2019. Further, Rental Oxygen Concentrator's, Patient Oxygen Cylinder Usage & Rental Sleep Therapy Devices should be separated and by number of patients.
- CH2019-24 In 2013, under tender SPPH0105 (bulk, oxygen, medical gases/oxygen cylinders and home respiratory care), a contract was awarded for five years, with an option to renew an additional year. In October 2019, the contract expired and oxygen services were approved for procurement through a group purchasing organization. Please provide the economic, financial or business case analysis conducted to reach the conclusion a group purchasing organization was the best choice for oxygen services delivery in Newfoundland and Labrador.
- CH2019-26 In 2013, under tender SPPH0105 (bulk, oxygen, medical gases/oxygen cylinders and home respiratory care), a contract was awarded for five years, with an option to renew an additional year. In October 2019, the contract expired and oxygen services were approved for procurement through a group purchasing organization. Please provide the economic, financial or business case analysis conducted to reach the conclusion a group purchasing organization was the best choice for oxygen services delivery in Newfoundland and Labrador.

Request Number Requested Information

CH2020-01	Please provide a copy of all insurance agreement(s) in force between Central Health and Healthcare Insurance Reciprocal of Canada (HIROC) during 2016, 2017, 2018 and 2019.
CH2020-02	1) I wish to have a breakdown as of today's date of the number of vacant positions with respect to: Full time RNs Full Time LPNs Part Time RNs Part Time LPNs 2) Please provide the Total Salary Budget, Total Salary Actuals and Total Variance (Budget vs Actuals) for NLNU staff for the period of April 2019 to December 31, 2019 broken down by: Regular Salary Costs and Additional Salary Costs including but not limited to: Overtime, 1.5 Overtime, Call Back, All Relief Cost Categories and any other breakdown that may be available.
CH2020-05	1) I wish to have a breakdown as of today's date of the number of vacant positions with respect to: Full time RNs Full Time LPNs Part Time RNs Part Time LPNs 2) Please provide the Total Salary Budget, Total Salary Actuals and Total Variance (Budget vs Actuals) for NLNU staff for the period of April 2019 to December 31, 2019 broken down by: Regular Salary Costs and Additional Salary Costs including but not limited to: Overtime, 1.5 Overtime, Call Back, All Relief Cost Categories and any other breakdown that may be available.
CH2020-06	1) I wish to have a breakdown as of today's date of the number of vacant positions with respect to: Full time RNs Full Time LPNs Part Time RNs Part Time LPNs 2) Please provide the Total Salary Budget, Total Salary Actuals and Total Variance (Budget vs Actuals) for NLNU staff for the period of April 2019 to December 31, 2019 broken down by: Regular Salary Costs and Additional Salary Costs including but not limited to: Overtime, 1.5 Overtime, Call Back, All Relief Cost Categories and any other breakdown that may be available.
CH2020-08	Annual health care cost for the care of the Cystic Fibrosis patients. This includes all costs related to the Cystic Fibrosis clinics, hospitalization, medical tests, home IV care, medication costs while hospitalized or on Home IV, travel costs for transplant referrals, transplant costs, and all other costs related to health care for Cystic Fibrosis patients. Looking for the annual costs over the last 5 fiscal years.
CH2020-09	Please provide documentation on the number of cancelled or postponed surgeries, health procedures and consultations due to COVID-19. Please be sure to provide any other documentation related to the impact on health care waiting lists due to COVID-19 (and postponed/cancelled health procedures, surgeries, consultations, etc.)
CH2020-10	1.) A list of items purchased from Grand & Toy Limited (commonly referred to as a usage report) for the period from August 1st, 2019 to May 31st, 2020 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format. 2.) A list of items purchased from Central Office Equipment Limited (commonly referred to as a usage report) for the period from August 1st, 2019 to May 31st, 2020 to include item number, description, unit of measure, quantity, unit price and extended price, preferably in Excel spreadsheet format.
CH2020-11	This is to request information on locum salaries paid by Central Health between January 1, 2019 and the current date, also including any contractual obligations to pay salaries for the remainder of 2020. I would like to ask for specialties, locations, duration and amounts of payments. This would include physicians as well as lab specialists and nurses.
CH2020-14	1) I am seeking the number of social workers in each hospital (or health care centre), in the CENTRAL Health region (broken down by location, please include the name of the town). I would like to also know if they are social workers I, II, or III. I would also like a list of the number of community support social workers within the [Central] Health region (broken down by location). I am asking for the numbers as of the date of this request, please note any vacancies. 2) I am seeking the number of psychologists and psychiatrists (listed separately) in your health region (listed separately by location). I am seeking these numbers as of the date of this request. 3) I would also like the overall number of how many people are waitlisted for psychology and psychiatry services (list separately) in your health region. I am also seeking the average waittimes for each of these services listed separately. All numbers as of the date of this request.
CH2020-15	I would like to know the Land purchase price of the new Springdale Community hospital and from whom did the government buy it from.

- CH2020-17 1) Requesting all [pertinent] information and resource materials that were obtained in reference to making a decision to redirect non-urgent laboratory samples from Central Newfoundland Regional Health Centre (CNRHC) to James Paton Memorial Health Centre (JPMRHC).
2) Request for all information and references that were involved in the capital improvements of the lab at Central Newfoundland Regional Hospital from 2016 to present.
- CH2020-18 I am looking to access information regarding decisions made and direction given to personal care homes under the direction of Central Health. I would like to be provided with correspondence (including but not limited to), emails, letters, and minutes of meetings, or other correspondence related to this such as investigations and risk assessments and the decision making process which outline the reasons for the removal of microwaves from all resident rooms.
This includes information to and from the Department of Health and Community Services, Service NL, the Fire Commissioner and any other body.
- CH2020-19 Records (letters, memorandums, notes, documents, emails, any type of electronic message or anything else in writing) in the possession, custody or control of senior management at Central Health (including the CEO and the Vice President of Medical Services) related to the hiring of locums in the Radiology Department of Central Health (also known as the Department of Diagnostic Imaging or Medical Imaging) since the release of the Vaughan Report on May 11, 2018. The Applicant specifically seeks records related to the hiring of locums in radiology in 2020.
- CH2020-22 The total number of hours billed for home care and related activities for the past 3 fiscal years. Further, the total dollar amount billed by each home care agency for the last three fiscal years.
Your request was further clarified and amended, December 4, 2020 to include the following:
1) Data to be pulled by calendar year as opposed to fiscal year; and
2) Data requested relating to calendar year 2019 and partial year 2020, excluding prior provided data extraction for 2018.
- CH2020-23 1) Please provide itemized list of compensation requested and paid to Mercer's Ambulance Service Limited for the month of October 2020;
2) Please provide itemized list of compensation requested and paid to Gambo Ambulance Services Incorporated for the month of October 2020.
- CH2020-24 1. Please provide data on the number of patients that died while on a waiting list for a surgical procedure in 2019-20. Please break the data out by procedure and case info – date the patient was referred to a specialist, decision date, date for the procedure and date of cancellation. Please also note the government's target time for providing the procedure in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)
2. Please provide data on the number of patients that died while on a waiting list for either a diagnostic scan or a consultation with a specialist in 2019-20. Please break the data out by procedure and case info – date the patient went on the waiting list, date for the meeting with the specialist or date for diagnostic scan (if scheduled), and date of cancellation. Please also note the government's target time for providing the meeting or scan in question. (Note: many hospitals/health regions were able to identify such cases as they track the reason for cancelled operations)

Request Number	Requested Information
CH2021-01	<p>1) Total number of protective care beds available in the Central Health region as of January 1, 2021;</p> <p>2) Total number of people on the waitlist for protective care services in the Central Health region as of January 1, 2021;</p> <p>3) During the last 12 months in Central Health region, please provide the average time it takes to place a person in protective care once diagnosed with the need for this level of care.</p>
CH2021-02	<p>1) Copy of the current Ambulance Service Agreement (signed January 2021) between Freake's Ambulance Service Limited and Government of Newfoundland and Labrador.</p> <p>2) Copy of the current Ambulance Service Agreement (signed January 2021) between Gambo Ambulance Service Incorporated and Government of Newfoundland and Labrador.</p> <p>3) Copy of the current Ambulance Service Agreement (signed January 2021) between Mercer's Ambulance Service Limited and Government of Newfoundland and Labrador.</p>
CH2021-04	<p>1.) A copy of the HealthPRO contract.</p> <p>2.) A list of the items on contract to include the Item number, description, unit of measure and unit price in excel spreadsheet format.</p>
CH2021-05	<p>Please provide the number of people deemed ineligible for a PCH subsidy from January 1, 2020 to December 31, 2020. Please provide the number of people deemed clinically ineligible for a PCH subsidy from January 1, 2020 to December 31, 2020 but were given some amount of Home Care/ Support.</p>
CH2021-06	<p>1) Please provide a list of all Companies Central Health/Central Health shared services, have ordered face Masks from, for Use in Central Health Facilities, from Jan1st/2020 to Jan 31st also, Please note which level mask Ordered for each (ei; level 2) and Provide copies of POs</p> <p>2) Provide a List of Companies Central Health/ Central Health shared services, Have ordered Masks from From, for use in Eastern Health Facilities, From jan1st/2020 to Jan31st 2021 also please Note which Level Masks Ordered, and provide copies of POs</p> <p>3) Provide a List of Companies Central Health/ Central Health shared services, Have ordered Masks from From, for Western Health's use, From jan1st/2020 to Jan31st 2021 also please Note which level ordered and provide copies of POs</p> <p>4) have all brands of face masks ordered for Central Health / central health shared services been certified by Health canada or another certifying organization for efficacy.</p> <p>5) have any orders of Facemasks regardless of Health Board they were ordered for, been paid for prior to the masks being supplied. (a deposit given to supplier) if so please provide copy of all POs and deposit payment amount.</p> <p>6)Has Central Health/Central health Shared services issued any POs to Local or Out of Province Suppliers for the manufacture of masks exclusively for use in NL facilities.</p> <p>7) If the answer to either 5 or 6 are YES. has this/these company/ies received approval from Health canada for the product. have these masks been ordered, been tested by any certified testing association. Please provide a copy of the results.</p>
CH-2021-08	<p>I would like all information related to all contracts between HealthPro Canada and all regional health authorities in Newfoundland and Labrador, for the acquisition of surgical/medical/disposable masks. Similarly, I would like to know the names of all companies who replied to become a Supplier for RFSQ 2020-1048, along with the all communication regarding the annual expected quantities, and budget for the RFSQ.</p>
CH2021-09	<p>We request a copy of the Agreement between Abbott Laboratories Company - Diagnostics Division, 7115 Millcreek Drive, Mississauga Ontario L5N 3R3 and Shared Services Supply Chain (on behalf of Eastern, Central, Western, Labrador-Grenfell Regional Health Authorities and the Centre for Health Information) based on the award of RFP #2020-0526 Core Laboratory Instruments, Middleware and Testing Reagents dated November 4, 2020.</p>
CH2021-10	<p>1)Please provide itemized list of compensation paid to Freaks Ambulance Services Limited for the month of January 2021.</p> <p>2)Please provide itemized list of compensation paid to Gambo Ambulance Services Incorporated for the month of January 2021.</p> <p>3)Please provide itemized list of compensation paid to Mercer's Ambulance Services Limited for the month of January 2021.</p>
CH2021-11	<p>We would like to request all information regarding the procurement, Public Bid Opening, Analysis of Bids, and subsequent award process for the Central Health Tender: RFP # 2020-1121, SOA - Asbestos/Mould Remediation and Emergency Response Services Any corresponding emails pertinent to this tender between Central Health and Bidding Contractors are requested.</p>
CH2021-12	<p>We request a copy of the pricing schedule B Supplies Prices and Purchase commitment in full, for the Agreement between Abbott Laboratories Company - Diagnostics Division, 7115 Millcreek Drive, Mississauga Ontario L5N 3R3 and Shared Services Supply Chain (on behalf of Eastern, Central, Western, Labrador-Grenfell Regional Health Authorities and the Centre for Health Information) based on the award of RFP #2020-0526 Core Laboratory Instruments, Middleware and Testing Reagents dated November 4, 2020.</p>

CH2021-13

a) Any and all information within the care and control of the department/organization including any of its departments/branches, in any format, ie: hard copy, electronic data, relating to hysterectomies, salpingectomies, tubal ligation, sterilization and birth control, generally, and particularly with respect to indigenous women. Documents include but are not limited to internal and external correspondence; briefing notes, decks, meeting notes, policy documents and directives, letters, any type of correspondence including all drafts and versions of any of the above.

b) Aggregate data relating to the number of hysterectomies, tubal ligations, and other sterilization procedures performed, by year, and if possible, with respect to indigenous peoples.

c) Where the departments needs to consult the ACT, a partial release of information is requested. I am requesting all materials as outlined above published between 1930 to present; emphasize on 1980 to present, and particular emphasis on 2000 to present.

CH2021-14

I) I would like to request the following information:

1. The number of times registered nurses worked 16 or more consecutive hours. I would like this information broken down by unit and site.
2. The number of times registered nurses worked 16 or more hours during a 24 hour period, with the 24 hour period commencing at the start of the first shift. I would like this information broken down by unit and site.
3. The number of times registered nurses worked 24 consecutive hours (double shift). I would like this information broken down by unit and site.
4. The number of times registered nurses worked greater than 24 consecutive hours. I would like this information broken down by unit and site.

I would like this information for the following fiscal years:

2018-19

2019-20

I would like all of this information broken down by month and presented in an Excel spreadsheet.

* We have requested this information from each Regional Health Authority.

II) I would like to obtain the total number of surgeries and procedures that were cancelled due to a lack of registered nurses. Areas we would like you to check for cancelled surgeries and procedures are:

Operating

Endoscopy

Cath Lab

Diagnostic Imaging

MRI

Vascular Studies

Ambulatory Clinics

Maternal Fetal assessment Unit

Women's Health Clinics

ECT Department

It is our understanding this information may be recorded as "nurse staffing."

Ultimately, I would like to know how many surgeries and procedures were cancelled across Central Health because there was not enough registered nurses working.

I would like to know the total number of surgeries and procedures cancelled due to lack of registered nurses for the following fiscal years:

2018-19

2019-20

I would like the information broken down by month, area, and presented in an Excel spreadsheet.

- CH2021-15 1) I would like to request the following information:
The total number of times a code white was called. I would like this information broken down by site.
I would like the information for the following years:
2019
2020
* We have requested this information from each Regional Health Authority.
- 2) I would like to know the total number of shifts missed by registered nurses recovering from workplace incidents and injuries at Central Health.
I would like this information broken down by site. I would like it for the following years:
2019
2020
* We have requested this information from each Regional Health Authority.
- 3) I would like to request the following information:
I would like to know the total number of registered nurse and nurse practitioner leave requests that were denied. Leave requests I would like included in the total number are:
Annual Leave
Family Leave
Sick Leave
Educational leave
Leave of Absence
Compensatory time off
Stat Time off
Compassionate leave
I would like this information broken down by site and month. I would like it for the following years:
2019
2020
* We have requested this information from each Regional Health Authority.
- 4) I would like to request the following information:
I would like to know how many days over capacity protocol (OCP) was declared in the following years:
2019
2020
I would like this information to clarify whether single overcapacity protocol or double overcapacity protocol was called. I would like it to be broken down by site.
* We have requested this information from each Regional Health Authority.
- CH2021-16 1) Re: RFP # 2020-0703 issued by the NL Provincial Health Shared Services Supply Chain, please provide:
- all responses received to this RFP, including financial proposals, bid sheets, pricing schedules, total cost for the project and breakdowns of costs including fees, expenses, HST, along with the estimated hours and hourly rate as outlined in the open call for bids RFP document.
- scoring and evaluation results for the RFP.
- 2) Correspondence between officials with NL Provincial Health Shared Services Supply Chain and Bio Nuclear with respect to services/supplies provided under contract # 2020-0703. Request includes messages in any and all formats, including paper and electronic. Request includes records related to performance management/performance evaluation, the termination notice issued to Bio Nuclear, and associated records. Date range of request is Jan. 1, 2021 to the present.
- 3) Correspondence between officials with NL Provincial Health Shared Services Supply Chain and the Department of Health and Community Services with respect to performance management/performance evaluation and/or the decision to terminate services/supplies provided by Bio Nuclear under contract # 2020-0703. Request includes messages in any and all formats, including paper and electronic. Date range of request is Jan. 1, 2021 to the present.
- CH2021-17 Please provide documentation on the number of canceled or postponed surgeries and health procedures due to COVID-19. Please also provide any briefing notes on this issue provided to the Minister's office. The timeframe for this request is March 1, 2020 to present.
- CH2021-18 Usage statistics and detailed costs data for the Employee Assistance Program (EAP) for years 2017, 2018, 2019, 2020 and 2021 to present. By "detailed cost data", I'm referring to any flat monthly rates, or costs per session, or whichever way the provider bills and any data regarding that along with the actual utilization (and whether it is flat rate or adjusted based on how it is used).
- CH2021-19 Financial information related to the operating costs, in total or per clinic (thus far), of mass COVID-19 vaccinations clinics in this health region. This would include the cost of employment of healthcare and non-healthcare personnel, administrative, operative, IT, security, and any other relevant personnel; the cost of rental or the use of physical space for the clinics; the cost of equipment not directly utilized in vaccination; and any other incidental costs vital to the operations of such mass vaccination clinics.
- CH2021-21 1) Please provide itemized list of compensation paid to Mercer's Ambulance Services Limited for the months of February, March, April and May 2021.
2) Please provide itemized list of compensation paid to Gambo Ambulance Services Incorporated for the months of February, March, April and May 2021.
- CH2021-22 The number of crisis calls, broken down by month and region, to Menta! Health and Addictions intake including the nature of call and risk level. January 1, 2019 to August 10, 2021. if possible.

- CH2021-23 The status of RFP #2020-0526 Core laboratory instruments, middleware and testing reagents? Has any new testing equipment been delivered, installed and put in service?
- CH2021-24 Any and all records (emails, letters, reports, etc) concerning Red Alerts (ambulance/paramedicine)for the past 3 years from September 16, 2021. This should include any meeting notes, briefing notes, decision notes or background notes prepared for the Minister's office.
- CH2021-26 Any and all records concerning deficiencies and resulting delays in the completion of new LTC facilities in Gander and GFW.
- CH2021-27 I would like all data related to incidents of violence by patients related to the injury of staff, and fellow patients in Long Care Facilities and hospitals in Newfoundland and Labrador from 2010 to the date of the request. This would include: - fatalities that would have resulted from injuries inflicted by aggressive behavior related to Alzheimer's disease, dementia or a mental health condition. - total lost time injuries sustained by staff. - Type and duration of injuries.
- CH2021-29 The total number of hours billed and the total dollar amount by each homecare agency for the 2020 calendar year and year to date for the 2021 calendar year.
- CH2021-30 The number of beds, MRI machines, operating rooms, GI suites and the number of patients seen per year. We are also looking more closely at whether each hospital uses smartphones or wireless computers to access patient records and whether Wi-Fi technology is used to monitor beds and patient stats?
- CH2021-31 It is understood that regional health authorities have used remdesivir for treating patients in Newfoundland. Confirm if Central and Western Regional Health Authorities were directly or indirectly involved in trial(s)/experiment(s) using remdesivir.
- CH2021-32 Please provide the latest copies of the regional and site specific emergency response plans under the jurisdictions of the respective Regional Health Authorities.

Request Number	Requested Information
CH2022-01	1) All completed reports of violence (Code White) against nurses, nurse practitioners and doctors between Jan 2019 to present as submitted to the PIERS electronic form (Provincial Incident Employee Reporting System). Please include health region and date. 2) Requesting the total number of instances of violence (physical and verbal) and harassment against registered nurses and nurse practitioners in 2021. Please include the month, site, and type of violence reported.
CH2022-02	All responses provided by patients in Central Health Authority hospitals and clinics in any type of experience survey, with the inclusion of the category for their identified race. I am looking for responses between 01/01/2017 to 12/31/2021. Your request was further amended by email, January 7, 2022 to include the following: • Aggregate results of hospital and clinic patient experience surveys collected in the Central Health Authority, with the inclusion of the category of identified race, if this data is collected. • I am looking for results from between 01/01/2019 and 12/31/2021.
CH2022-03	1) Cost of all COVID testing, including contact tracing for your region in Newfoundland and Labrador 2019-current. 2) Cost of COVID vaccines for your region in Newfoundland and Labrador 2019-current. 3) Cost of onsite pop up or temporary clinics for your region in Newfoundland and Labrador. 4) Total cost for security costs on site in your region in hospitals and clinics etc. 2019-current
CH2022-04	I am seeking the number of requests for medically assisted death by quarter, and the number of completed/approved requests by quarter, since January 2019 to present.
CH2022-08	Please provide provincial hospital protocol for covid 19 patients who are admitted to hospital. If each hospital region is able to set its own protocol please provide the individual hospital protocols for covid 19 patient admission. Current and past protocols from March 2020 to current.
CH2022-10	1) The estimated and actual funding allocated for long-term care facilities per fiscal year for the following years: 2010-2011 2011-2012 2012-2013 2013-2014 2014-2015 2015-2016 2016-2017 2017-2018 2018-2019 2019-2020 2020-2021 2021-2022; 2) The estimated and actuals for how much the province allocates for acute care/hospital services per fiscal year for the following years: 2010-2011 2011-2012 2012-2013 2013-2014 2014-2015 2015-2016 2016-2017 2017-2018 2018-2019 2019-2020 2020-2021 2021-2022; 3) I am seeking the estimates and actual spending that the province allocated for emergency health services for the following fiscal years: 2010-2011 2011-2012 2012-2013 2013-2014 2014-2015 2015-2016 2016-2017 2017-2018 2018-2019 2019-2020 2020-2021 2021-2022.
CH2022-11	A list of new laboratory equipment purchased (and cost) since January 1, 2018 for both CNRHC-GFW and James Paton-Gander, broken down by site. You can exclude consumables.
CH2022-12	1) Please provide itemized list of compensation requested and paid to Freaque's Ambulance Services Limited for the months of October, November, December 2021 and January, February 2022. 2) Please provide itemized list of compensation requested and paid to Gambo Ambulance Services Incorporated for the months of October, November, December 2021 and January, February 2022. 3) Please provide itemized list of compensation requested and paid to Mercer's Ambulance Services Limited for the months of October, November, December 2021 and January, February 2022.
CH2022-13	Costs associated with covid-19 within the healthcare system broken down by regional health authority and year.
CH2022-14	The number of stillbirths for 2018, 2019, 2020, 2021 and 2022. Please breakdown 2021 and 2022 into months.
CH2022-15	I am seeking a copy of the Proposal from Reed Group in response to Central Health's RFP to do an audit of workers compensation processes and a copy of the completed report and recommendations by Reed Group.
CH2022-16	Please provide the most recent data on the number of patients in the province (or best estimate) who are: – Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure – Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan – Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist Please be sure to note the date the data was compiled.
CH2022-17	Please provide a copy of any and all contracts between Central Health and Canadian Health Labs (including any MOUs, addendums, extensions, etc...). Also, please provide the total amount paid out to Canadian Health Labs for 2021-2022(ytd) broken down by month (if possible).
CH2022-18	Communications on outstanding deficiencies, delays and any extra costs regarding the long-term care homes in Gander and Grand Falls-Windsor from Dec. 1, 2021 to May 31, 2022 between the Central Health CEO and/or the team overseeing the long-term care homes AND the minister, deputy minister, assistant deputy minister, long-term care homes project manager of the Department of Transportation and Infrastructure. Include emails and any attachments, messages or notes for the CEO or communications team.
CH2022-19	Annual volume of waste collected across all NL health facilities in kg categorized by method of disposal (ex landfill, recycling, etc.). Annual budget for waste management across all NL health facilities categorized by method of disposal. Number of pieces of PPE used annually, across all NL health facilities, divided by year and into the following categories: - Masks - Respirators - Other PPE The annual amount spent on PPE, across all NL health facilities, divided by year and into the following categories: - Masks - Respirators - Other PPE Timeline: Jan 1, 2016 to Dec 31, 2021
CH2022-20	All information and records related to the bidding, tendering, and award process of the following limited call for bids and contracts awarded without an open call for bids: Contract# or PO# - 2021-1446 / PO#400222; and 2021-1995.
CH2022-21	In 2016, possibly 2017, a survey was completed by two employees at Central Health regarding where the HUB for laboratory services should be. I am requesting that survey.
CH2022-23	1) Please provide the number of people, per month, who attended the emergency rooms at the following facilities from July 2021 to present: Dr. Y.K. Jeon Kittiwake Health Centre in New-Wes-Valley Fogo Island Health Centre Connaigre Peninsula Community Health Centre A.M. Guy Memorial Health Centre Green Bay Health Centre - Springdale Hospital Baie Verte Peninsula Health Centre 2) Please provide any email, report, document — electronic and paper — including the word "Essure" within the senior leadership team at Central Health. Timeline 2016 to present.
CH2022-24	Waitlist length for all elective surgery types at this point in time.
CH2022-26	All emails, including attachments, reports, memos and directives regarding a review by Central Health mammography results for patients of Central Health to identify possible diagnostic discrepancies. This includes all emails, including attachments to the provincial government, as well as between senior Central Health administrators and medical staff, including the mammography program. Date range May 2022 to present.
CH2022-27	1) Minutes of any meeting held in July and August 2022 regarding obstetrical diversions in the Central Health region. 2) Any and all correspondence regarding the rationale for diverting obstetrical services to Grand Falls-Windsor from October 2021 to present.
CH2022-28	Any and all records related to communicating the Multi-Patient Occurrence in Central Health to media and the public. This includes, but is not limited to, emails, hand written notes, and text messages.
CH2022-29	1) Please provide itemized list of compensation requested and paid to Mercer's Ambulance Services Limited for the months of January to July 2022. 2) Please provide itemized list of compensation requested and paid to Gambo Ambulance Services Incorporated for the months of January to July 2022.
CH2022-31	I am requesting a complete tally of the overtime across all departments for the Monday, Sept. 19 holiday called for the Queen's Funeral. Break the tally down by the number of employees who worked, the total dollar figure of overtime paid out or banked, and by department/location. Please include any emails or directives leading up to the holiday after it was announced including estimates of the cost of overtime. Please include all attachments.

- CH2022-32 ... requesting data on the number of registered nurses who have resigned or retired early from January 1, 2022 to present (or latest available data).
We are requesting data be separated by the following categories per department:
- resigned permanent or temporary positions to take casual jobs
- resigned employment (including permanent, temporary and casual) with the regional health authority altogether
- retired early.
- CH2022-33 ... is requesting data on the number of registered nurses who are casual employees at the present time (or most recent available data).
We are requesting that the data include:
- The total number of registered nurses employed by the RHA
- The current percentage of registered nurses who are employed casual
- CH2022-34 Any correspondence — electronic, including email and messaging, and paper — from January 1, 2022 to present referencing inappropriate or intimate photos of patients.
- CH2022-35 Any and all records related to Change Healthcare Canada since March 1st, 2021.
- CH2022-36 Please provide the amount of money the province has spent on nurses employed through private travel agencies in NL's healthcare system, as well as the number of privately contracted nurses used in each of the Regional Health Authorities since Jan. 1, 2022.
- CH2022-37 The number of individuals who have applied for medically assisted death since December 2018 (broken down by Health Authority); and the number of applications for medically assisted death since December 2018 that were completed (i.e. resulting in death) (broken down by Health Authority).
- CH2022-38 Requesting the minutes of any meeting held between September 1, 2022 to present regarding the future of obstetrical services within Central Health. I am also requesting any correspondence sent to the CEO of Central Health regarding obstetrical services from October 1, 2022 to present.
- CH2022-39 Please provide the most recent data on the number of patients in the province (or best estimate) who are:
– Currently on a waiting list or waiting to be placed on a waiting list for surgery or a procedure
– Currently on a waiting list or waiting to be placed on a waiting list for a diagnostic scan
– Currently on a waiting list or waiting to be placed on a waiting list for an appointment with a specialist
Please be sure to note the date the data was compiled.
- CH2022-40 I would like to know the monthly figures, for the past 12 months, of the number of people staying in all hospitals within the RHA who are designated as "alternate level of care."

Request Number	Requested Information
CH2023-01	Monthly percentages of Alternate Level of Care (ALC) days in acute care for the 2022 calendar year, for the health authority as a whole and broken down by each health-care facility.
CH2023-02	Please provide the following information: 1) Inventory levels of PPE, by type, maintained by the various health authorities. 2) Breakdown by month of these inventory levels. 3) Breakdown by month of expired inventories. Date range: 2020 – Present
CH2023-03	All quarterly monitoring reports for personal care homes which evaluate a home's compliance with province standards as well as any follow-up reports, between January 2022 to present.
CH2023-04	1) The number of people on wait lists for mental healthcare services, both private and publicly operated - including details of the median and longest wait times. I would like the data covering 2019, 2020, 2021, and 2022. The data is to be divided into four fiscal quarters for the corresponding year. 2) The number of employed healthcare workers primarily dealing with mental health services, both public and privately operated - including the number of vacancies. I would like the data covering 2019, 2020, 2021, and 2022. The data is to be divided into four fiscal quarters for the corresponding year.
CH2023-05	... is requesting the number of long-term care beds that are currently closed in Central Health facilities. We are requesting the data be broken down by facility with a grand total included.
CH2023-06	Any and all communications, reports, or other documentation, written or electronic, from Jan. 2018 to now regarding the Patient Safety and Quality Advisory Committee
CH2023-07	Can you provide information on how many times the ophthalmology diagnostic billing code 54846 was used for intravitreal injection of anti-VEGF substance by year, for calendar years 2019 to 2022?
CH2023-08	Break down of hours Baie Verte Peninsula spent on diversion or closed in 2022.
CH2023-09	How many hours of overtime were paid out to paramedics at Baie Verte Peninsula Health Centre in 2022?
CH2023-10	1) What is the average salary of Paramedics based at Baie Verte Peninsula Health Centre? 2) How many hours was Baie Verte Peninsula Health Centre closed or diverted in January 2023? 3) How many overtime hours were paid out/ or banked for Paramedics based at Baie Verte Peninsula Health Centre in 2022? 4) How many hours were ambulance services unavailable at Baie Verte Peninsula Health Centre in January 2023?
CH2023-11	1) How many of the 1457 diversion hours in 2022 at Baie Verte Peninsula Health Centre was there also no ambulance available at that location? 2) In which province does the President & CEO of Central Health, Ms. Andrée Robichaud reside? If outside Newfoundland - how much does it cost the Provincial Government annually for her to travel to and from this Province?
CH2023-12	List of all unionized health care staff positions for Labrador-Grenfell Health; Western Health; Eastern Health; and Central Health. Listing 1. Location, 2. Description, 3. Department, 4. Job Title, and 5 Employment Status. (No personal identifiers requested, eg. Last and First Name, Employee Number, Phone number.)
CH2023-13	The total dollar amount, number of hours and number of overtime hours billed by home care agencies in calendar year 2022.
CH2023-15	Please provide all correspondence from July 23, 2020, to present regarding the project: Pharmacy Redevelopment, James Paton Memorial Regional Health Center, Gander, NL. Tender #2020-0347.
CH2023-16	Any and all records related to the analysis and evaluation of proposals, including (but not limited to) emails, memos, notes and correspondence within Central Health and related to the evaluation of Open Call 2022-2536 Inspection, Testing and Emergency Coverage of Automatic Sprinkler Systems, between November 11, 2022, and February 22, 2023. This includes: <ul style="list-style-type: none"> • Financial proposals of the bidders • Any evaluation/scoring worksheets • Recommendations for award of contract and supporting documentation/rationale/justification • Approvals of awarding of contract
CH2023-17	Number of "community emergency" admissions, sometimes called "social admissions" or "community admissions," to emergency departments in each of the years 2017, 2018, 2019, 2020, 2021 and 2022.
CH2023-18	Diversion and closure hours at Baie Verte Peninsula Health Centre for February 2023.
CH2023-19	We are requesting to find out how much the awarded price was for Chemo Suite Wayfinding Signage reference 000240234 and what our evaluation score was for our company
CH2023-20	RFP # 2020-0526 Core Laboratory Instruments, Middleware and Testing Reagents was awarded to Abbott Laboratories Company -Disagnostics Division on November 4, 2020. As per RFP # 2020-0526 and subsequent fully executed proposal #2020-071/02, it is indicated on page 3, contained within paragraph titled "Hematology", body fluids testing is required to be Health Canada approved within 24 months. As expressly disclosed within this paragraph: "If such Health Canada approval is not granted within 24 months of the Effective Date, all Agreement terms associated with Alinity h, including this paragraph, may be terminated by written notice from Customer to Abbott". As per proposal #2020-071/02, the Effective Date of February 10, 2021, the 24 month period has expired. We are seeking all information, written communications and documentation and all parties therein, pertaining to the aforementioned timeline expiration (referenced as February 10, 2023) and subsequent information relating to next steps taken by NL Provincial Health Shared Services Supply Chain and the affected Health Authorities.
CH2023-21	Please provide the number of ambulatory services used by month for each year from 2019 to 2022 throughout Newfoundland and Labrador. Ie I would like to know how many times ambulances were called out by month throughout our Province.
CH2023-22	A copy of the contracts for the following: Northern Medical Connections, Goodwill Staffing, Canadian Health Labs
CH2023-23	Please provide any and all records pertaining to the cost of bringing in temporary physicians from outside Newfoundland and Labrador for the period of April 1, 2022, to March 31, 2023. I would like to receive the following: Total cost breakdown, including any and all forms of compensation and/or remuneration including, but not limited to, fees, travel costs, per diem, housing, living expenses, bonuses provided to physicians described as "locums", or any other term used to describe temporary fill-in physicians; Breakdown of records by region, medical specialty, the total number of physicians, and the duration of service of each physician. All contracts, or agreements of any kind with third-party intermediaries, including recruitment agencies, involved in the provision of the above services.
CH2023-24	Breakdown of diversion and closure hours for Baie Verte Peninsula Health Centre for March 2023. Comparison of diversion and closure hours by month for 2022 and to date by month of 2023 for all Central Health Hospitals and/ or clinics.

- CH2023-25 I am requesting a current up to date list of properties that are leased or rented by Central Health. This should include all properties that are rented or leased such as offices, housing and any other type of property used by Central Health to carryout the function of the Health Authority. Include details of lease and rental agreements.
- CH2023-26 I would like a breakdown of closure and diversion hours (not combined) for the following locations and times:
 -A.M. Guy Memorial Health Centre (Buchans) - January, February, March, April, and May of 2022.
 -Bay d'Espoir Community Health Centre (St. Alban's) - January, February, March, April, May, and June of 2022.
 -Brookfield Bonnews Health Centre (Badger's Quay) - January, February, March, April, May, and June of 2022.
 -Connaigre Peninsula Health Centre (Harbour Breton) - January and February of 2022.
 -Dr. Hugh Twomey Health Centre (Botwood) - January, February, March, April, May, and June of 2022.
 -Dr. Y.K. Yeon Kittiwake Health Centre (NWV) - January and February of 2022.
 -Fogo Island Health Centre (Fogo) - January, February, and March of 2022.
 -Lewisporte Health Centre (Lewisporte) - January, February, March, April, May, and June of 2022.
 -Notre Dame Bay Memorial Health Centre (Twillingate) - January, February, March, April, and May of 2022.
- CH2023-27 Please provide the monthly statistics for the period January 2018 through March 2023 for workdays lost from employees not reporting for work duties.Your request was further clarified by email to include the following: Due to illness and/or injury.
- CH2023-28 Breakdown of closure and/ or diversion hours for all hospitals, clinics, and health care centers within Central Health RHA for the month of April.
- CH2023-29 Breakdown of closure/ diversion hours by month for 2022 and up to and including April 2023 for Gander & Grand Falls - Windsor.
- CH2023-30 A list of all Central Health buildings and their corresponding Facility Condition Index ratings.
- CH2023-31 1) Please provide itemized list of compensation paid to Gambo Ambulance Service Incorporated for the months of January to June 2023.
 2) Please provide itemized list of compensation paid to Mercer's Ambulance Service Limited for the months of January to June 2023.
- CH2023-32 Correspondence, Information, emails, text messages, Staff notices, meeting minutes, briefing notes/materials, records, regarding the implementation of the policy to limit the time a support person/any person besides the patient is allowed in an ultrasound, or other diagnostic imaging appointments. Not including policies regarding COVID-19 restrictions. Correspondence Including any emails, text messages, notices, to/from/between staff (past and present), locums(past and present), contract workers (past and present) rotational workers (past and present), locum agencies (past and present), external agencies (past and present), board members, discussing the topic of support persons/others persons aside from the patient in the room during ultrasounds, x-rays, diagnostic imaging.
- CH2023-33 Please provide the number of emergency room visits by month for the period January 2019 through May 2023.
- CH2023-34 Please provide the number of patient visits to Professional health Providers (Physicians, Practising RN's plus any other) paid on a salaried basis by month for the period January 2019 through to May 2023. Specifically looking for family practise type visits, comparable to fee for service visits.
- CH2023-35 Since the announced resumption of obstetrics in Gander, how many births have taken place at the site to July 25, 2023?
- CH2023-36 The current (June 5, 2023) number of vacant psychology positions broken down by classification.
- CH2023-37 Please provide the number of monthly still births for the period January 2019 through June 30,2023.
- CH2023-38 Please provide data or analysis on the number of nurses and doctors that were laid off, fired, quit or retired because they were unvaccinated. Further, if data or analysis is available, please note the number of those doctors and nurses that have been rehired. The time frame for this request is July 1, 2020 to the Present.