



August 22, 2025

Dear Applicant:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act, 2015 (Our File #: TI/157/2025)

On August 18, 2025, the Department of Transportation and Infrastructure received your request for access to the following records:

Wording

Please provide a complete itemized listing of all occurrences of vessels servicing the Bell Island - Portugal Cove route being unavailable for service, including dates, name of the vessel impacted and duration of each occurrence where the vessel was unavailable due to mechanical or other issues. Records requested for period March 27, 2025, to present.

I am pleased to inform you that a decision has been made by the Deputy Minister for Transportation and Infrastructure to provide access to the requested information.

In accordance with your request for a copy of the records, the appropriate copies have been enclosed.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the **Access to Information and Protection of Privacy Act, 2015** (the Act) (a copy of this section of the Act has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section of the Act has been enclosed for your reference).



Please be advised that this request may be published on the [Completed Access to Information Requests](#) website. Requests will be posted when possible, but no sooner than three business days after a response is sent electronically, or five business days where a response is sent by mail. Please note that requests for personal information will not be posted online. Additional details regarding the process for publishing requests online can be found [here](#).

If you have any further questions, please contact me by email at ATIPP-TI@gov.nl.ca.

Sincerely,

Josh Abbott
ATIPP Coordinator

Access or correction complaint

42.(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21;

(b) a decision respecting an extension of time under section 23;

(c) a variation of a procedure under section 24; or

(d) an estimate of costs or a decision not to waive a cost under section 26.

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45(2).

Service	Vessel(s)	Status	Schedule Impact Details	Vessel Details	Weather/Ice Details	Service Issues Details	Air Service Details	Additional Info	Date
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						The vessel is out of service due to necessary maintenance required and should be back in service by early evening. Beaumont Hamel will be on load and go service during this time until Flanders returns to service.	8/6/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service due to crewing issues updates to follow	8/3/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service		mechanical issue				Beaumont Hamel is out of service until further notice . All passengers are reminded that they can not stay in there vehicles during the crossing.	7/29/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						due to a crewing issue update will be issued as soon as more information is available.	7/27/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						unforeseen mechanical maintenance has to be done. Vessel will resume service @ 2:30 pm	7/26/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						technicians onboard vessel cancelling 1245 crossing from Bell Island and 1330 from Portugal Cove. Update will be issued as soon as information is available.	7/23/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						vessel out of service for the remainder of day	7/22/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Beaumont Hamel is out of service due to weather condition (gale wind). Status will be re-evaluated and updated at 5:30 PM.	7/22/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Beaumont Hamel is out of service due to weather condition (gale wind). Status will be re-evaluated and updated at 5:00 PM.	7/22/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service			gale warning			Flanders out of service due to gale force winds unfavorable docking conditions at Portugal Cove.	7/22/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Beaumont Hamel is out of service due to weather condition (gale wind). Further updates will be provided later.	7/22/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Beaumont Hamel is out of service, waiting for crewmember. Further updates will be provided later.	7/22/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue					7/21/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue					7/21/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue					7/20/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue					7/19/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue					7/18/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service	an update will be a						7/17/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Out of service due to an issue with the washroom facilities. Further updates will be provided as soon as available.	7/16/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service		vessel is out of service MV				Mechanical issues. Maintenance work is underway. Later updates when more information become available.	7/11/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service		vessel is out of service MV				Mechanical issues. Maintenance work is underway. Later updates when more information become available.	7/10/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service	service cancelled	vessel is out of service MV				Mechanical issues.	7/9/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Mechanical issues.	7/9/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						940 am Tuesday Flanders remains out of service updates to follow	7/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						1145 am Tuesday Flanders remains out of service technicians working on it updates to follow	7/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						940 am Tuesday Flanders remains out of service updates to follow	7/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Today Tuesday July 8 Flanders will depart Bell Is at 500 am and continue load an go service for remainder of the day Travelling public be advised due to hours of rest the last trips this evening will be approximately 500 pm off Bell Is an 600 pm off Portugal Cove Attention Flanders just docked at Portugal Cove due to steering issues itâ€s currently out of service updates to follow	7/8/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Mechanical issues.	7/8/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Mechanical issues.	7/7/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Thursday the 19th of June, technicians continue to work on Flanders next update 430 pm	6/19/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Please be advised that on Thursday the 19th of June, the Flanders will come out of service after her 08:30 am crossing from Bell Island to complete necessary maintenance.	6/19/2025
Bell Island - Portugal Cove (MV Beaumont)	MV Beaumont Hamel	Out of Service						Beaumont Hamel out of service until further notice .	6/19/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders as technicians onboard updates will follow	6/9/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders as technicians onboard updates will follow	6/9/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders replacement for Legionnaire operating on the new two vessel schedule with the Beaumont Hamel	6/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders operating on the new two vessel schedule	6/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						The veteran has been repositioned to Long Pond.	6/7/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						The veteran has been repositioned to Long Pond.	6/7/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Flanders	Out of Service						The veteran has been repositioned to Long Pond.	6/7/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						The veteran has been repositioned to Long Pond.	6/7/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						The veteran has been repositioned to Long Pond.	6/7/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		vessel is out of service MV				Details: MV Flanders to proceed to Long Pond today for maintenance. Beaumont Hamel taking on service today.	6/6/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		vessel is out of service MV				Details: MV Flanders to proceed to Long Pond today for maintenance.	6/6/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		vessel is out of service MV				Details: Upon arrival at Portugal Cove, MV Flanders will go out of service due to mechanical issues. Update to follow when more information becomes available.	6/5/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					6/3/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					6/3/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					6/3/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					6/3/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service		mechanical issue				Vessel will be securing in Portugal Cove update will be issued as soon as information is available.	6/3/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Out of service due to mechanical issues - updates to follow	5/23/2025

Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						M.V Veteran is out of service for the remainder of the day, due to mechanical.	5/22/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						M.V Veteran is out of service due to mechanical issues, will update when more information is available	5/22/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Due to a mechanical issue the veteran will be out of service.	5/12/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Do to loading conditions at Bell Is the Flanders last trip is cancelled vessel will be returning to PC for the night due to sea conditions at Bell Is	5/11/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Do to loading conditions at Bell Is the Flanders last trip is cancelled vessel will be returning to PC for the night due to sea conditions at Bell Is	5/11/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders parts have arrived techs are installing it update at 500 pm	5/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service due to mechanical next update at 400 pm	5/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service due to mechanical next update at 1130 am	5/8/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service due to mechanical issues waiting on technicians updates to follow	5/8/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		other				Veteran coming out of service after 5:15 pm crossing from Bell Island. Sewage problems to be fixed.	5/1/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service time for vessels return to service unknown update again at 1230 pm	4/29/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders regular trips for this morning will be cancelled time for vessels return to service unknown update again at 1200 am	4/29/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders regular trips for this morning will be cancelled time for vessels return to service unknown update again at 1130 am	4/29/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders regular trips for this morning will be cancelled time for vessels return to service unknown update again at 1130 pm	4/29/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Due to docking conditions at Bell Is Flanders will be tying up in Portugal Cove until weather an docking conditions improved on Bell Is	4/27/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Due to docking conditions at Bell Is Flanders will cancelling remaining trips for today	4/27/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service				forecasted w		Vessel securing @ Bell Island	4/21/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service due to life saving equipment failure. will update as soon as possible.	4/12/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					4/6/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service	service cancelled	mechanical issue					4/5/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					4/5/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		mechanical issue					4/5/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Vessel is out of service due to mechanical issues, technicians are onboard working on the issues.	4/4/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Vessel is out of service due to mechanical issues	4/4/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Veteran is out of service due to the sanitary system been out of order	4/2/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service						Upon arrival in Portugal Cove, the Veteran will go out of service due to mechanical issues	4/2/2025
Bell Island - Portugal Cove (MV Flanders)	MV Flanders	Out of Service						Flanders out of service for remainder of the night due to sea conditions at Bell IS	4/1/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		other				crew in issues	3/27/2025
Bell Island - Portugal Cove (MV Legionnaire)	MV Veteran	Out of Service		vessel is out of service MV					3/27/2025