

Lottery Licence Statistics as of from May 23, 2024 to March 18, 2025

Received	2095
Issued	1658
Closed	1925(91.9%)
Outstanding	170 (8.1%)

Service-Time from Date of Application Received to Date Licence Issued

	n	0>=14	15>=30	31>=60	61>=90	91>=110	111>=	Total	Average
Issued	1658	1098	381	124	42	10	3	1658	15.00
Issued	100.00%	66.22%	22.98%	7.48%	2.53%	0.60%	0.18%	100.00%	

Wait-Time from Date Application Received to Current Date by Outstanding Status

Outstanding	n	0>=14	15>=30	31>=60	61>=90	91>=110	111>=	Total	Average
Eligible	3	0	0	1	2	0	0	3	
New	5	2	3	0	0	0	0	5	
New Group	0	0	0	0	0	0	0	0	
Pending	162	19	34	42	13	12	42	162	
Ready To Issue	0	0	0	0	0	0	0	0	
Total	170	21	37	43	15	12	42	170	
Total	100.00%	12.35%	21.76%	25.29%	8.82%	7.06%	24.71%	100.00%	

All service times include time waiting for applicants to correct deficiencies in the application submission.

From: Stoodley, Sarah
Sent: Friday, May 24, 2024 9:21 AM
To: Adams, Kris
Cc: Jones, Scott, Connors, Kara
Subject: Fwd: Unreasonable Delay in Lottery Licence approval

Sent from my iPhone

Begin forwarded message:

From: Rhona Buchan <rbuchan@ggi.ca>
Date: May 24, 2024 at 12:19:26 AM NDT
To: "Stoodley, Sarah" <SarahStoodley@gov.nl.ca>
Cc: lotterylicence <lotterylicence@gov.nl.ca>, "Account, Consumer Affairs" <ConsumerAffairsAccount@gov.nl.ca>, "Abbott, John (MHA)" <JohnAbbott@gov.nl.ca>, "Wakeham, Tony" <TonyWakeham@gov.nl.ca>, "Dinn, James" <JamesDinn@gov.nl.ca>
Subject: Unreasonable Delay in Lottery Licence approval

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Minister Stoodley,

Re: Unreasonable delay in lottery licence for Brother Rice Junior High School

I write as a parent member of the School Council of Brother Rice Junior High in St. John's, to address my extreme concern about the unreasonable delay in approving and issuing a lottery licence for an essential fundraising initiative for our school. There can be no reasonable explanation for this process failing to complete in 5 months. Bureaucratic mistakes are costing our school.

A committed team has invested many valuable hours and resources in a fabulous fundraising initiative for the school - but it cannot go ahead without a lottery license. At this late date in the school year, we fear all the work and resources invested, will be wasted. Our plan was to launch a series of mini films over several weeks, starting in April and running until early June, to celebrate kindness in our school community, along with a 50/50 lottery to raise money for fundamental needs of our students - fundamental needs identified in our school community that must be met before learning can happen.

With the extraordinary support of the renowned professional film company, Up Sky Down films, a series of short films has been made, that highlight the amazing and creative behind-the-scenes community at Brother Rice JH. These films have been ready to launch for months, while we have waited and waited for the lottery licence. The films are of a timely nature and feature many of the students - who are excited to see them launch. The films will not have the same effect in the next school year. We do not want our investment to be a waste.

BRJH is a school community that rallies to be kind and help each other, with imaginative initiatives to try to address the needs of an economically and culturally diverse student body. These initiatives include a thrift store and creative ways of providing food to hungry kids. However, more is always required. The attempt of a dedicated fundraising group to support the student community, has been thwarted by your department.

We are almost out of time. We are less than a month from the end of school on June 20th. This is an urgent plea for your office to intervene and approve Brother Rice's application for a 50/50 lottery licence, so that we may be able to launch the films and a 50/50 fundraiser for our school, albeit with a much shorter time frame than planned.

Below, we have outlined the process of the last 5 months so that you can understand our frustration.

Should you wish to get in touch, please reply to this email or reach out to me at 709-701-2531 or [REDACTED] or contact the exemplary administrative team at Brother Rice, Principal Michael Hayley or Vice Principal Jennifer Ledrew.

Timeline of Brother Rice Junior High Lotto licence applications:

Application #1

Early January 2024

Submitted application online.

January 15:

Email from Lisa Cox requesting documents from BRJH to finalize the application.

January 16:

All requested documents sent by BRJH via email.

January 17:

Employee Andrew sends email

February 6:

BRJH sends email inquiring about the status of the lottery application. No response was ever received by BRJH.

Mid - late February

Several phone calls are made in the weeks that follow. Eventually, BRJH is told that employee Andrew went on leave and the application got lost. This is despite the fact that all communication was through the general email lotterylicence@gov.nl.ca.

Application #2

March 18:

Advised by Debbie Hillier of Lottery, to cancel Application #1 and submit Application #2 because the dates listed on that application had passed and Lotto required a new application. Application #1 is cancelled by BRJH via email.

March 20:

New application was submitted online by BRJH.

March 27:

BRJH called to inquire about status of the application. Talked to Debbie Hillier who checked on this and called back. She informed us that the application should be approved any day.

April 2:

Email from Lisa Cox requesting 2 documents needed to complete application. BRJH replied the same day with links to the requested documents.

April 8:

BRJH checked on application status & submitted another document, as the earlier attachment had not been the correct one.

April 10: Email from Lisa Cox to BRJH requesting Rafflebox ticket confirmation pdf. BRJH replied the same day with that attachment.

Week of April 22-26:

BRJH made several phone calls to 709-729-2660 but no-one was reachable. Voicemail message was left.

April 29:

BRJH conversation with secretary Debbie who checked on status again. Debbie called back stating that they had not received the ticket confirmation pdf that had been sent on April 10th. That email was forwarded to Debbie, deborahhillier@gov.nl.ca.

BRJH has heard nothing about the application since April 29th 2024, despite follow up calls to the lottery license office.

Minister, we look forward to a positive reply from your office this week.

Sincerely,

Rhona Buchan

(she / her) B.A., LL.B, LL.M (DR), AccFM

Buchan Law & Dispute Resolution

Law, Mediation, Workplace Investigation & Consulting

401 Empire Ave, St. John's, NL, A1E 1W6

Tel. (709) 701-2531

Alt. (709) 754-2065, ext 237

rbuchan@ggi.ca

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From: Digital Government and Service NL
Sent: Monday, May 27, 2024 1:10 PM
To: Hoddinott, Fanny
Subject: FW: Concern on Lottery License Approvals - Broken Process/System

From: Lane, Paul <PaulLane@gov.nl.ca>
Sent: Monday, May 27, 2024 1:08 PM
To: Dave d'Entremont <ddentremont@bretongroup.ca>
Cc: Parsons, Andrew <AndrewParsons@gov.nl.ca>; LCox <LCox@gov.nl.ca>; Innocent Ndiatouroum <indaitouroum@bretongroup.ca>; Bishop, Jean E <JeanBishop@gov.nl.ca>; Adams, Kris <KrisAdams@gov.nl.ca>; Tim Burley <tim.burley@rafflebox.ca>; Stoodley, Sarah <SarahStoodley@gov.nl.ca>; Digital Government and Service NL <servicenlinfo@gov.nl.ca>
Subject: Re: Concern on Lottery License Approvals - Broken Process/System

Can somebody please respond to Mr. D'Entremont's inquiry?

Thank you

Paul
Sent from my iPhone

On May 27, 2024, at 10:50 AM, Dave d'Entremont <ddentremont@bretongroup.ca> wrote:

Hi Everyone

Just following up as I heard back from everyone in this email besides Service NL!!

Disappointing

Dave

Sent from Gmail Mobile

On Wed, May 22, 2024 at 10:00 AM Dave d'Entremont <ddentremont@bretongroup.ca> wrote:

Hi Kris,

Resending the email I just sent, I got an automated message saying Jean is [REDACTED] and one from Lisa saying I need permission to send her an email!

So I guess you will have to be the representative from Service NL for this email.

Thanks,

Dave

On Wed, May 22, 2024 at 9:56 AM Dave d'Entremont <ddentremont@bretongroup.ca> wrote:

Hi Jean,

As a supplier of Lottery Services in the Province of NL I am writing this email to you with concern to the time it is taking to get a lottery license for our clients for online lotteries.

Currently we have 17 clients waiting on a license so they can raise money to support their organizations and recently have had a few who in their words "gave up on it as it took too long". We have had other new clients who said they want to run a lottery to raise money but heard that it is not worth the wait to try and get it going.

I am not writing this email for an individual client but rather everyone trying to get one and all of the service providers like us who have the pain in dealing with this very broken system/process.

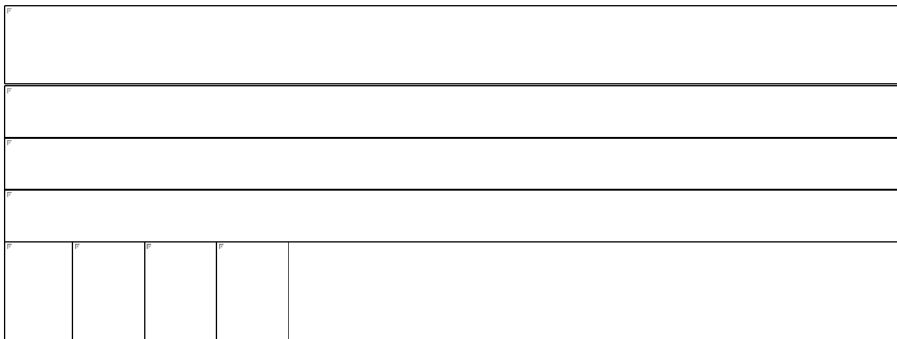
I have heard that paper based lotteries get approved much quicker and I am left to wonder why?

Looking forward to hearing from someone as this is a very serious matter.

Minister Stoodley I think we should meet to discuss. I tried to meet with you over a year ago but the meeting got cancelled and never rescheduled. We need to meet on this and other very serious matters with lottery data.

Thanks,

Dave



From: Stoodley, Sarah
Sent: Tuesday, May 28, 2024 11:12 AM
To: Connors, Kara, Hoddinott, Fanny
Subject: FW: Concern on Lottery License Approvals - Broken Process/System

Kara can you please coordinate for Tuesday morning with anyone from our team from a lottery perspective that we should have? Potentially before 10:45?

Thanks

From: Dave d'Entremont <ddentremont@bretongroup.ca>
Sent: Tuesday, May 28, 2024 7:39 AM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Cc: Hoddinott, Fanny <FannyHodhinott@gov.nl.ca>; Connors, Kara <karaconnors@gov.nl.ca>
Subject: Re: Concern on Lottery License Approvals - Broken Process/System

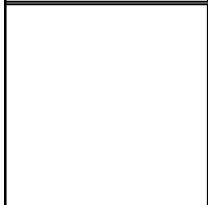
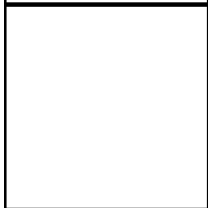
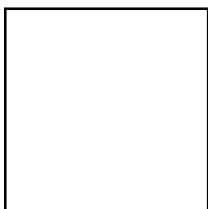
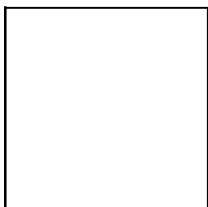
Hi Sarah

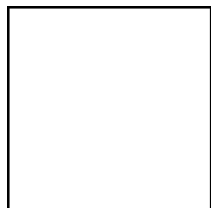
Thanks for getting back to me and I am open on Tuesday to meet with you as well, what time and location is best for you?

As for Lottery Licenses we still have around 15 or more outstanding and some of these have been in the queue now for much longer than 2 weeks. How can these be processed or be given the attention they need to get them online.

Thanks

Dave





On Mon, May 27, 2024 at 11:40 PM Stoodley, Sarah <SarahStoodley@gov.nl.ca> wrote:

Hi Dave

Happy to meet, apologies for the delay in response, it's been a very busy week. Jean Bishop [REDACTED] and we are also imminently making very positive regulatory changes to the charitable lottery regulations so that will be hot off the press in the coming days/weeks.

In terms of lottery licenses I know my team have a lot of back and forth with charities but my team informed me last week that we were meeting our service levels of a two week turnaround for completed applications.

I'm pretty flexible Monday – Thursday mornings next week if any of those days work for you.

Thank you

Sarah

From: Dave d'Entremont <ddentremont@bretongroup.ca>

Sent: Wednesday, May 22, 2024 9:57 AM

To: Bishop, Jean E <JeanBishop@gov.nl.ca>; LCox <LCox@gov.nl.ca>; Digital Government and Service NL <servicenlinfo@gov.nl.ca>; Stoodley, Sarah <SarahStoodley@gov.nl.ca>; Parsons, Andrew <AndrewParsons@gov.nl.ca>; Lane, Paul <PaulLane@gov.nl.ca>; Innocent Ndiatouroum <indaitouroum@bretongroup.ca>; Tim Burley <tim.burley@rafflebox.ca>

Subject: Concern on Lottery License Approvals - Broken Process/System

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Hi Jean,

As a supplier of Lottery Services in the Province of NL I am writing this email to you with concern to the time it is taking to get a lottery license for our clients for online lotteries.

Currently we have 17 clients waiting on a license so they can raise money to support their organizations and recently have had a few who in their words "gave up on it as it took too long". We have had other new clients who said they want to run a lottery to raise money but heard that it is not worth the wait to try and get it going.

I am not writing this email for an individual client but rather everyone trying to get one and all of the service providers like us who have the pain in dealing with this very broken system/process.

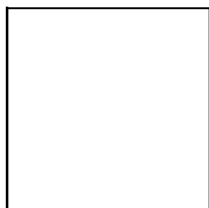
I have heard that paper based lotteries get approved much quicker and I am left to wonder why?

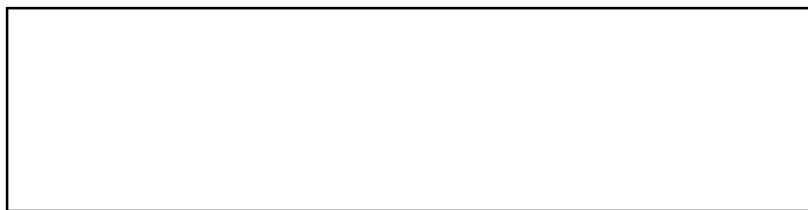
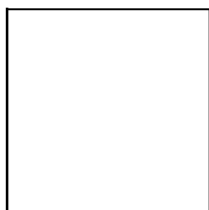
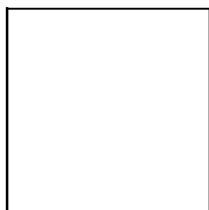
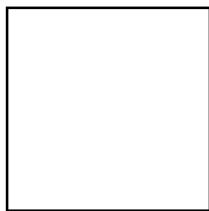
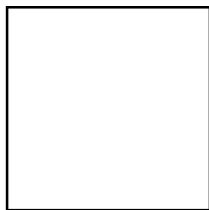
Looking forward to hearing from someone as this is a very serious matter.

Minister Stoodley I think we should meet to discuss. I tried to meet with you over a year ago but the meeting got cancelled and never rescheduled. We need to meet on this and other very serious matters with lottery data.

Thanks,

Dave





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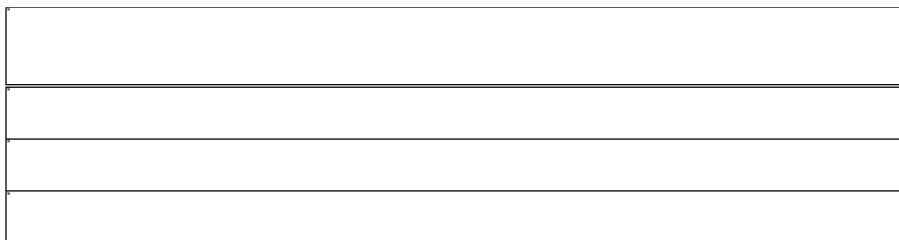
From: Hoddinott, Fanny
Sent: Tuesday, May 28, 2024 4:25 PM
To: Dutton, Sean
Subject: FW: HPRM: Re: Concern on Lottery License Approvals - Broken Process/System

From: Dave d'Entremont <ddentremont@bretongroup.ca>
Sent: Tuesday, May 28, 2024 4:22 PM
To: Hoddinott, Fanny <FannyHoddinott@gov.nl.ca>
Subject: Re: HPRM: Re: Concern on Lottery License Approvals - Broken Process/System

Thanks Fanny

Please include Paul Lane as well in this meeting

Dave



On Tue, May 28, 2024 at 3:57 PM Hoddinott, Fanny <FannyHoddinott@gov.nl.ca> wrote:

Hi Dave,

I will be sending out the meeting invite. Thank you.

Fanny

From: Dave d'Entremont <ddentremont@bretongroup.ca>
Sent: Tuesday, May 28, 2024 3:40 PM
To: Hoddinott, Fanny <FannyHoddinott@gov.nl.ca>
Subject: HPRM: Re: Concern on Lottery License Approvals - Broken Process/System

Hi Fanny

Yes that time works and I am needing at least 60 to 90 minutes here and not to be in and out quickly.

If the Minister is not there then I will take a pass

The agenda items will be:

1. Timeline to get an online lottery license vs paper license
2. Lack of Support with Service NL
 - Seems to be very understaffed
 - Clients have to wait a very long time to hear back and in some cases their dates in the application have to be changed
 - I even got an email back from Lisa Cox saying that I don't have permission to send her an email and have to request permission!
3. Review of the Guide to Selling Tickets Online and clarification of each point for understanding (Attached)
 - Why don't all service providers and organizations follow the same guide?
 - There are some organizations / providers hosting these lotteries outside of the province and even outside of Canada which is totally against Federal law and continues to happen. How is this going to be addressed
 - This Guide to Selling Tickets cost me around \$50,000 to setup a local environment and \$4,000 per month in support as I was told by Service NL that without it they would not sign off on any online lottery licenses as Breton as the service provider.
4. Future Plans and how issues are going to be addressed.
5. Open Discussion

Attendees on my end will be:

1. Dave d'Entremont - President & CEO Breton

Also looking to add;

1. Minister Stoodley
2. Paul Lane
3. Anyone else from Service NL that you think should be there

Thanks

Dave

PS. I want to meet in person as it is best and very important. Will you send out a meeting invite?

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On Tue, May 28, 2024 at 1:31 PM Hoddinott, Fanny <FannyHoddinott@gov.nl.ca> wrote:

Hi Dave,

In follow-up to your meeting request, please confirm if you are available for Tuesday, June 4 at 9:00am. Also, can you please send a list of agenda items, and advise of any other attendees (along with their titles) who will be attending. Thank you.

Fanny

From: Dave d'Entremont <ddentremont@bretongroup.ca>
Sent: Tuesday, May 28, 2024 7:39 AM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Cc: Hoddinott, Fanny <FannyHoddinott@gov.nl.ca>; Connors, Kara <karaconnors@gov.nl.ca>
Subject: Re: Concern on Lottery License Approvals - Broken Process/System

Hi Sarah

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Thanks

Dave

[Redacted]

[Redacted]

[Redacted]

[Redacted]

[Redacted]

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On Mon, May 27, 2024 at 11:40 PM Stoodley, Sarah <SarahStoodley@gov.nl.ca> wrote:

Hi Dave

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In terms of lottery licenses I know my team have a lot of back and forth with charities but my team informed me last week that we were meeting our service levels of a two week turnaround for completed applications.

I'm pretty flexible Monday – Thursday mornings next week if any of those days work for you.

Thank you

Sarah

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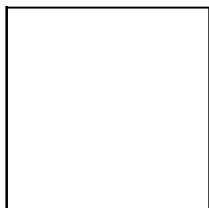
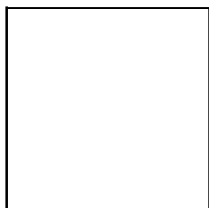
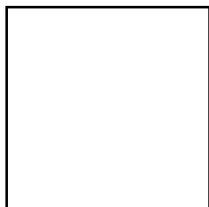
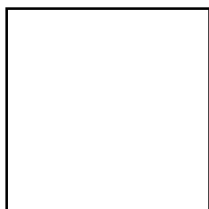
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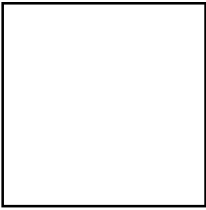
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Thanks,

Dave





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May 30, 2024

DOC-2024-01164-002

Dave d'Entremont
President & CEO, Brenton Group
Email: ddentremont@bretongroup.ca

Dear Dave d'Entremont:

Thank you for your email of May 27, 2024, in which you expressed issues with timelines for the assessment of lottery licence applications from applicants who are also your clients.

I understand that since your email correspondence, you have provided the Department with a list of the 17 organizations to which you referred in your email. While I understand that the applicants to which you are referring are clients of your business, it would not be appropriate to discuss the specifics of applications with anyone other than the applicant. However, I can advise that a status review of those applications was completed and of the 17 organizations from the list you provided:

- two never submitted an application,
- three have received a licence, and
- 12 submitted applications with deficiencies and those deficiencies have not yet been addressed by the applicants.

The Department is unable to process an application until all deficiencies have been addressed. If you would like the details of the deficiencies, you will have to contact those organizations.

Currently, the Lottery Licensing Regulations (Regulations) do not allow electronic tickets, only paper tickets, and only allow the use of electronic gaming equipment for the sale of tickets. As you may know, we have been exploring changes to the Regulations, including facilitating increased use of electronic charitable gaming. Once changes to the Regulations have been finalized, a public advisory will be issued to let charitable organizations and the public know the specifics of any changes.



If you would still like to meet with me, please contact my office.

Sincerely,

A handwritten signature in cursive script that reads "Sarah Stoodley".

SARAH STOODLEY, MHA

District of Mount Scio

Minister

- cc. Hon. Andrew Parsons, Minister of Industry, Energy and Technology
Paul Lane, MHA, Mount Pearl - Southlands
Scott Jones, Assistant Deputy Minister, Regulatory Affairs
Kris Adams, Manager, Licensing, Registration and Consumer Services
Innocent Ndiatouroum
Tim Burley

From: Stoodley, Sarah
Sent: Tuesday, July 2, 2024 9:40 PM
To: Adams, Kris
Subject: RE: Lottery Licence

Thank you so much!

From: Adams, Kris <KrisAdams@gov.nl.ca>
Sent: Tuesday, July 2, 2024 2:28 PM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Cc: Connors, Kara <karaconnors@gov.nl.ca>; Jones, Scott <ScottJones@gov.nl.ca>; Crummey, Jennifer <JenniferCrummey@gov.nl.ca>
Subject: RE: Lottery Licence

Hi Minister,

The Licence to Occupy that was submitted for this group wasn't under their name. It was issued to the Newfoundland and Labrador Snowmobile Federation Inc. We are in the process of going back to this group and either have the Licence to Occupy amended to include their group or have the Newfoundland and Labrador Snowmobile Federation Inc. make application for this project.

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division
Digital Government and Service NL
Government of Newfoundland & Labrador
P.O. Box 8700
St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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From: Connors, Kara <karaconnors@gov.nl.ca>
Sent: Tuesday, July 2, 2024 10:20 AM
To: Adams, Kris <KrisAdams@gov.nl.ca>
Subject: FW: Lottery Licence

Morning Chris,

Could you please check status on below.

Thanks,
Kara

From: Bennett, Derek <DerekBennett@gov.nl.ca>
Sent: Tuesday, July 2, 2024 8:41 AM
To: Connors, Kara <karaconnors@gov.nl.ca>
Cc: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Subject: Lottery Licence

Good morning Kara,
Could you please check into the status of a lottery Licence Application from the Notre Dame Snowmobile Federation, it has been applied for for a couple months now.

Thank you in advance,

DEREK BENNETT

Member of House of Assembly,
Lewisporte – Twillingate District
Speaker, House of Assembly

House of Assembly - Newfoundland & Labrador
709-729-3403 | MHA Constituency Office 709-535-3780
Email: derekbennett@gov.nl.ca



From: Stoodley, Sarah
Sent: Thursday, July 4, 2024 10:07 AM
To: Adams, Kris
Subject: Regatta lottery license

Hi Kris

Keith White reached out, the Royal St. John's Regatta have been waiting for a few weeks for their lottery license.

If someone could have a look that would be appreciated.

Thanks

Sarah Stoodley
MHA Mount Scio
Minister of Digital Government and Service NL

From: Adams, Kris
Sent: Friday, July 5, 2024 3:18 PM
To: Stoodley, Sarah
Subject: RE: Baseball NL Lottery License File ID 84791

Hi Minister,

I just went down to see Lisa about this and she was looking at it. It should be issued shortly.

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division
Digital Government and Service NL
Government of Newfoundland & Labrador
P.O. Box 8700
St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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From: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Sent: Friday, July 5, 2024 2:15 PM
To: Adams, Kris <KrisAdams@gov.nl.ca>
Subject: Fwd: Baseball NL Lottery License File ID 84791

Sent from my iPhone

Begin forwarded message:

From: Ryan Garland <rgarland@sportnl.ca>
Date: July 5, 2024 at 1:56:22 PM NDT
To: Digital Government and Service NL <servicenlinfo@gov.nl.ca>, "Stoodley, Sarah" <SarahStoodley@gov.nl.ca>
Subject: Baseball NL Lottery License File ID 84791

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello There,

I am reaching out looking for some assistance on obtaining information on a recent lottery license application.

Baseball NL originally applied for a lottery license in early June to assist in offsetting travel costs for our athletes attending National and/or Atlantic Championships later this summer. There was some confusion around the application and necessary documents, but after some back and forth, all necessary documents and clarity around the application were provided on Friday, June 21st.

Since that time we have yet to receive our license. We have reached out numerous times looking for an update via email. Those emails have gone unanswered. I have called the provided phone number (709-729-2660) numerous times and there has been no answer. We have close to 200 players and coaches looking to fund raise to offset costs associated with travel. The unnecessary delay in processing our application cannot be ignored any further. It has had an adverse affect on our programming and means our players and coaches will now have to pay more to participate which is as a result of the very slow processing of our application.

If you could please look into this situation and provide an update it would be greatly appreciated.

I can be reached at this email and/or contact information should there be anything you would like to discuss.

Thanks in advance,
Ryan

Ryan Garland
Executive Director, Baseball NL
1296A Kenmount Road
Paradise, NL A1L 1N3
709-576-3401
709-699-5733
www.baseballnl.com



From: Stoodley, Sarah
Sent: Friday, July 5, 2024 10:43 PM
To: Adams, Kris
Subject: Fwd: O'Brien Farm Foundation Lottery License

Sent from my iPhone

Begin forwarded message:

From: Aaron Rodgers <aaron@obrienfarm.ca>
Date: July 5, 2024 at 5:25:27 PM NDT
To: "Stoodley, Sarah" <SarahStoodley@gov.nl.ca>
Subject: O'Brien Farm Foundation Lottery License

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good afternoon Sarah,

We are having some issues obtaining our lottery license for an online 50/50 draw. We were rejected for our first license due to a very simple mistake which is understandable, but since then we have fixed the mistake and resubmitted, but haven't heard anything back in over a month, including emails just asking about the status of the application. Can you advise us on what might be some next steps? Even though we are having a ton of success with our programs, festivals, and rentals, we are extremely cash strapped and need this to make it through the year. My cell is [REDACTED] if you'd prefer to speak over the phone.

Thank you,
Aaron

--

Aaron Rodgers, M.Sc.
General Manager



O'Brien Farm Foundation Inc.

Physical Address: 150 Oxen Pond Rd., St. John's NL A1B 3J8

Mailing Address: P.O. Box 23034, Stn. Churchill Sq. St. John's, NL A1B 4J9
(709) 576-6882 | www.obrienfarm.ca

Facebook: [@theobrienfarm](https://www.facebook.com/theobrienfarm)

Instagram: [@theobrienfarmnl](https://www.instagram.com/theobrienfarmnl)

Donate: <https://www.canadahelps.org/en/dn/78835>

From: Stoodley, Sarah
Sent: Wednesday, July 10, 2024 9:09 AM
To: Adams, Kris
Subject: Fwd: Lotto license delay

Sent from my iPhone

Begin forwarded message:

From: [REDACTED]
Date: July 9, 2024 at 6:05:38 PM NDT
To: "Stoodley, Sarah" <SarahStoodley@gov.nl.ca>
Subject: Lotto license delay

Hi Minister Stoodley,

Please see the attached email. This group is running out of time for their fundraising effort.

Any help would be greatly appreciated

Sincerely,

[REDACTED]

12:27

5G



84

2 Messages



Re: 84692 Cape Freels Heritage Trust Inc.

Good afternoon,

The ticket with the printing information has been sent twice. Our draw date is the end of July. Can you please advise when we can expect the license number.

Thanks

Judy Stagg

Heritage Manager

From: lotterylicence

Sent: Friday, July 5, 2024 8:40 AM

To: barboursite@nf.aibn.com

Subject: RE: 84692 Cape Freels Heritage Trust Inc.

Hello,

We require a sample ticket with a printer name stated on the ticket

Thank you

Andrew

Sent from Yahoo Mail for iPhone
<IMG_5230.jpeg>

From: Stoodley, Sarah
Sent: Wednesday, July 17, 2024 11:30 AM
To: Davis, Bernard
Subject: Fwd: Choices for youth lottery license

Sent from my iPhone

Begin forwarded message:

From: "Adams, Kris" <KrisAdams@gov.nl.ca>
Date: July 17, 2024 at 11:27:44 AM NDT
To: "Stoodley, Sarah" <SarahStoodley@gov.nl.ca>
Subject: RE: Choices for youth lottery license

Hi Minister,

Thank you for your email. The Choices for Youth (CFY) application was received on July 8th. In reviewing the application a number of deficiencies were identified that require attention in advance of issuing a licence including:

- The sample ticket was missing the email address for the licensee and did not indicate the retail value of the prizes;
 - The contract with Rafflebox was not submitted with the application;
 - The online forms that will be used for the lottery were not submitted with the application;
- and
- Confirmation that Rafflebox has obtained certification based on our technical standards document.

I note that CFY did drop by our office yesterday afternoon and staff met with them during which time the above items were discussed.

Staff reassured them that when we receive the information noted above from them, we will be in a position to look over it right away and issue to the license in a timely manner.

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division
Digital Government and Service NL
Government of Newfoundland & Labrador
P.O. Box 8700
St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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-----Original Message-----

From: Stoodley, Sarah <SarahStoodley@gov.nl.ca>

Sent: Tuesday, July 16, 2024 1:56 PM

To: Adams, Kris <KrisAdams@gov.nl.ca>

Subject: Choices for youth lottery license

Hi Kris

Sorry to bug you! Got a call about a Choices for youth lottery license, selling tickets for an upcoming Shania Twain show.

Thanks

Sent from my iPhone

From: Stoodley, Sarah
Sent: Wednesday, July 17, 2024 12:28 PM
To: Adams, Kris
Subject: RE: Dildo Days

Weird, thank you!

From: Adams, Kris <KrisAdams@gov.nl.ca>
Sent: Tuesday, July 16, 2024 3:20 PM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Cc: Connors, Kara <karaconnors@gov.nl.ca>
Subject: RE: Dildo Days

Hi Minister,

I was mistaken in what I said in my last email. I looked up a different group from Dildo that have the same people involved. Staff are in the process of going back to the group and to confirm that their use of proceeds will be used for Dildo Days events only. Once we hear back from them we can then issue the licence.

Sorry for the confusion,

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division
Digital Government and Service NL
Government of Newfoundland & Labrador
P.O. Box 8700
St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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From: Adams, Kris
Sent: Tuesday, July 16, 2024 2:55 PM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Subject: RE: Dildo Days

Hi Minister,

The Bingo and Breakopen licence has been issued. They submitted a ticket lottery with this application. The draw date and sample ticket they had for this ticket lottery was December 2023. Staff we talking with them and told them we need a new application with the correct date and sample ticket showing the correct date.

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division
Digital Government and Service NL
Government of Newfoundland & Labrador
P.O. Box 8700
St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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From: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Sent: Tuesday, July 16, 2024 12:10 PM
To: Adams, Kris <KrisAdams@gov.nl.ca>
Cc: Connors, Kara <karaconnors@gov.nl.ca>
Subject: FW: Dildo Days
Importance: High

Hi – as per the email trail below the mix up was not with our department but with the organization. But appreciate it if someone could have a look.
Thanks

From: GambinWalsh, Sherry <SherryGambinWalsh@gov.nl.ca>
Sent: Tuesday, July 16, 2024 10:37 AM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Cc: Connors, Kara <karaconnors@gov.nl.ca>
Subject: Dildo Days
Importance: High

Minister Dildo Days starts on Sunday July 21st and there was a “mix up” and some confusion around their lottery license application. It was lost in government and then found but I think that was a result of holidays and waiting on an employee to return to work. It was originally sent in May but they had thought it was valid in October and found out in May it wasn't. They are in good standing and need this license “now” as this funding supports Dildo Days that sees many tourists through the community of Dildo, starting on Sunday.

Dildo Days Committee is the applicant. [REDACTED]

Sherry Gambin – Walsh
Member of the House of Assembly
District of Placentia – St. Mary's

From: GambinWalsh, Sherry <SherryGambinWalsh@gov.nl.ca>
Sent: Friday, July 12, 2024 5:11 PM

To: Connors, Kara <karaconnors@gov.nl.ca>
Subject: Fwd: URGENT! Lottery and Breakopen License Applications

Kara - FYI.

Can I get a time line for this group? Dildo Days is 8 days away.

They thought it was valid.

Sherry Gambin - Walsh
 MHA
 Placentia - St. Mary's
 Trinity South

709 227 1304

Begin forwarded message:

From: Terri-Lynn Williams [REDACTED]
Date: July 12, 2024 at 14:55:37 NDT
To: "GambinWalsh, Sherry" <SherryGambinWalsh@gov.nl.ca>
Cc: "Hatfield, Ita" <ItaHatfield@gov.nl.ca>, "Connors, Kara" <karaconnors@gov.nl.ca>
Subject: Re: URGENT! Lottery and Breakopen License Applications

Hi

I sent it on Monday. I was not aware of the new changes. The importance for us is the fact that it's been expired since October, under another person's watch. I have been trying to get in touch with someone ever since May to help with the application process and when I couldn't get the help, I finally sent it off on Monday.

Thank you
 Terri Lynn

Get [Outlook for iOS](#)

From: GambinWalsh, Sherry <SherryGambinWalsh@gov.nl.ca>
Sent: Friday, July 12, 2024 1:20:16 PM
To: 'Terri-Lynn Williams' [REDACTED]
Cc: Hatfield, Ita <ItaHatfield@gov.nl.ca>; Connors, Kara <karaconnors@gov.nl.ca>
Subject: RE: URGENT! Lottery and Breakopen License Applications

Terri-Lynn, my Placentia office was closed yesterday as we were working in the St. John's office and it's closed today, we are working via email. Monday is a Stat Holiday. I will send your concerns to the Minister's EA and she should get the request on Tuesday.

A lot of people waited until July 2nd to renew because of the positive changes in the Lottery License so if you did not submit until July 2nd or after you would be in the lineup with many others who are hosting events this summer. However I will check on it for you.

Community 5 Lions Club
 Dildo

Lottery Licenses Renewal Application

Can you confirm exact date of application please?

Thank you,

Sherry Gambin – Walsh
Member of the House of Assembly
District of Placentia – St. Mary's

From: Terri-Lynn Williams [REDACTED]
Sent: Friday, July 12, 2024 1:11 PM
To: GambinWalsh, Sherry <SherryGambinWalsh@gov.nl.ca>
Subject: Fwd: URGENT! Lottery and Breakopen License Applications

Good day Sherry

I am just about out of my wits end trying to do my part in making sure that the Community 5 Lions Club in Dildo, can get their 2 Lottery Licenses renewed. As I wrote in my previous emails to the consumer affairs and Lisa Cox, our Bingo/Breakopen license has been expired since October 2023. I have been repeatedly trying to call the Consumer Affairs office and I have been trying to reach your office the past 2 days. The Dildo Days Celebrations are coming up and we were asked to hold a Goods Bingo but we can not do that because we have no license. Can you please help me in getting this sorted out please.

Thank you
Terri Lynn Williams

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From: Terri-Lynn Williams [REDACTED]
Sent: Thursday, July 11, 2024 7:42:36 AM
To: lcox@gov.nl.ca <lcox@gov.nl.ca>
Subject: Fw: URGENT! Lottery and Breakopen License Applications

Good morning Lisa

In addition to the forwarded email I'm sending you. The previous president of the Community 5 Lions Club, resigned in May this year. She was repeatedly asked throughout the year if the Lottery License was she renewed, she would always respond with yes it was. However when I contacted [REDACTED] she assured me that our Bingo/Breakopen license was not renewed and was expired in October 2023. Can you please see to this matter for me. It would be greatly appreciated. I have been trying to get in touch with someone for the past 2 months!

Thank you
Terri Lynn

From: Terri-Lynn Williams [REDACTED]
Sent: July 8, 2024 3:52 PM

To: appsconsumeraffairs@gov.nl.ca <appsconsumeraffairs@gov.nl.ca>

Subject: Lottery and Breakopen License Applications

To whom it may concern

I am the new president of the Community 5 Lions Club in Dildo. This is my first time filling out these applications I tried calling to ask questions but was unsuccessful. If there is something not filled out correctly, can you please contact me so that we can get it completed.

Thank you

Terri Lynn Williams

[REDACTED]

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From: Dutton, Sean
Sent: Tuesday, October 1, 2024 8:55 AM
To: ATIPP-DGSNL
Subject: FW: Choices for youth lottery license

-----Original Message-----

From: Jones, Scott <ScottJones@gov.nl.ca>
Sent: Wednesday, July 17, 2024 3:20 PM
To: Dutton, Sean <sdutton@gov.nl.ca>
Subject: FW: Choices for youth lottery license

FYI

Scott Jones, CPA, CMA
Assistant Deputy Minister, Regulatory Affairs Superintendent of Securities Superintendent of Credit Unions
Digital Government and Service NL Government of Newfoundland and Labrador
709-729-2571
scottjones@gov.nl.ca

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-----Original Message-----

From: Crummey, Jennifer <JenniferCrummey@gov.nl.ca>
Sent: Wednesday, July 17, 2024 3:19 PM
To: Jones, Scott <ScottJones@gov.nl.ca>
Subject: FW: Choices for youth lottery license

FYI this is the email I noted in the conversation.

Jennifer

-----Original Message-----

From: Adams, Kris
Sent: Wednesday, July 17, 2024 11:28 AM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Subject: RE: Choices for youth lottery license

Hi Minister,

Thank you for your email. The Choices for Youth (CFY) application was received on July 8th. In reviewing the application a number of deficiencies were identified that require attention in advance of issuing a licence including:

- The sample ticket was missing the email address for the licensee and did not indicate the retail value of the prizes;
- The contract with Rafflebox was not submitted with the application;
- The online forms that will be used for the lottery were not submitted with the application; and
- Confirmation that Rafflebox has obtained certification based on our technical standards document.

I note that CFY did drop by our office yesterday afternoon and staff met with them during which time the above items were discussed.

Staff reassured them that when we receive the information noted above from them, we will be in a position to look over it right away and issue to the license in a timely manner.

Kris

Kris Adams, BBA
Manager of Licensing and Registration
Deputy Superintendent of Insurance
Consumer and Financial Services Division Digital Government and Service NL Government of Newfoundland & Labrador P.O. Box 8700 St. John's, NL A1B 4J6

709.729.5661 (t) | 709.729.3205 (f)
Email: krisadams@gov.nl.ca

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-----Original Message-----

From: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Sent: Tuesday, July 16, 2024 1:56 PM
To: Adams, Kris <KrisAdams@gov.nl.ca>
Subject: Choices for youth lottery license

Hi Kris

Sorry to bug you! Got a call about a Choices for youth lottery license, selling tickets for an upcoming Shania Twain show.

Thanks

Sent from my iPhone

From: Stoodley, Sarah
Sent: Thursday, October 17, 2024 11:36 PM
To: Baldwin, Paul, Hoddinott, Fanny
Subject: Fw: Lotto License

From: Chad Colbourne [REDACTED]
Sent: Thursday, October 17, 2024 3:55 PM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Subject: Lotto License

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Sarah,

My name is Chad Colbourne and I'm reaching out on behalf of Exploits Trailnet regarding a lotto license application. I apologize for this email as I'm sure you have a lot on your plate and more important things to do with your time, but for my last couple applications this seems to be the only way to expedite the procedure.

I currently have an application submitted under Exploits Trailnet, possible application number 85178 as that was in the subject line of an email. I applied on July 12th and received a email July 29th stating:

"Hello,

before we can issue your licence we will require a revised use of proceeds. Your use of proceeds must be directly related to the programming outlined in the Schedule A of your Articles of Incorporation. Please respond with the updated use of proceeds

Thank you

Andrew"

I responded with a copy of Schedule A of our Articles of Incorporation, and asked how our proceeds would go against and have yet to get a response. As part of our application we want to use the proceeds to build a multipurpose warm up/safety shelter in the Grand Falls Windsor region for use by snowmobilers, atv's, berry pickers, hikers, cyclists, and anyone else who may be in need in the area.

Schedule A in our articles of incorporation is: To make off road trails in the Exploits Region of Central Newfoundland safe and accessible year round for family recreation and enjoyment.

I've tried calling multiple times, everyday this week and have left at least one voice mail daily, and have yet to talk to anyone. I know in the past you've helped tremendously, and hoping once again you can.

Thanks very much for whatever you can do,

Chad Colbourne

From: Stoodley, Sarah
Sent: Wednesday, November 13, 2024 10:15 AM
To: Adams, Kris
Cc: Baldwin, Paul, Hoddinott, Fanny
Subject: FW: Application for Cross Country NL Lottery License & Menihék Nordic
Attachments: Lotteries certificate Menihék Nordic.pdf, Certificate for CCNL.pdf

From: gerryrideout@crrstv.net <gerryrideout@crrstv.net>
Sent: Tuesday, November 12, 2024 8:13 PM
To: Stoodley, Sarah <SarahStoodley@gov.nl.ca>
Subject: FW: Application for Cross Country NL Lottery License & Menihék Nordic
Importance: High

Hi Sarah,

We have been getting Lottery Licences for 40 years for Menihék Nordic and CCNL but seems last couple of years we are having problems.

We would appreciate anything you can do to expedite our licenses for CCNL Jr Dev Draw and Menihék Nordic 50/50

With Christmas coming on we will run into problems with printing soon, we should have the tickets out by now.

Thanks
Gerry Rideout
President CCNL & MNSC


From: gerryrideout@crrstv.net <gerryrideout@crrstv.net>
Sent: November 12, 2024 11:56 AM
To: 'Hong, Jennifer' <JenniferHong@gov.nl.ca>
Subject: FW: Application for Cross Country NL Lottery License & Menihék Nordic
Importance: High

From: gerryrideout@crrstv.net <gerryrideout@crrstv.net>
Sent: November 7, 2024 12:31 PM
To: 'Consumer Affairs, Applications' <AppsConsumerAffairs@gov.nl.ca>
Cc: Menihék <menihék@crrstv.net>
Subject: RE: Application for Cross Country NL Lottery License & Menihék Nordic
Importance: High

Hi Jennifer,

We replied with attached to licence officer on Oct 24,2024.

Sorry for the confusion.

Will the licenses be issued soon.

Thanks
Gerry Rideout
President CCNL & MNSC
[REDACTED]

From: Consumer Affairs, Applications <AppsConsumerAffairs@gov.nl.ca>
Sent: November 7, 2024 10:46 AM
To: gerryrideout@crrstv.net
Subject: RE: Application for Cross Country NL Lottery Licence

Good morning,
There was an email sent by the licencing officer on October 16th looking for your sports certification validated by Sport NL. However, I don't see a reply since he sent that email and there isn't a certificate on file. Did you submit it?

Jennifer

From: gerryrideout@crrstv.net <gerryrideout@crrstv.net>
Sent: Wednesday, November 6, 2024 5:03 PM
To: Consumer Affairs, Applications <AppsConsumerAffairs@gov.nl.ca>
Subject: FW: Application for Cross Country NL Lottery Licence

Hi Folks,

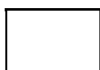
Just wondering if any progress on Lottery licences for CCNL Jr Dev Draw and Menihek Nordic 50/50.

Thanks
Gerry Rideout
President CCNL & MNSC
[REDACTED]

From: menihek@crrstv.net <menihek@crrstv.net>
Sent: October 3, 2024 3:40 PM
To: appsconsumeraffairs@gov.nl.ca
Cc: gerryrideout@crrstv.net
Subject: Application for Cross Country NL Lottery Licence

Please see attached Lottery Licence Application for Cross Country NL Junior Development Prize Draw 2025

Thank you
Gerry Rideout
[REDACTED]



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LOTTERIES AMATEUR SPORTS CERTIFICATION

Certification of amateur sport status for the purposes of the Newfoundland & Labrador Lotteries Program. A lottery license will not be issued to a sports group unless a current certification is on file with Consumer Affairs, Department of Service NL. Teams or committees wanting to raise funds through lotteries must apply for a license through their club, association or league. Please fax this form to Sport NL at (709) 576-7493 or by e-mail to sportnl@sportnl.ca Staff will then forward it to Service NL for filing. For more information, call Sport Newfoundland and Labrador at 576-4932.

The following information may only be completed by a PROVINCIAL Sport Organization's President or full time-Executive Director.

This will certify that:

CROSS Country Newfoundland-Labrador St. Association
Name of sport association, club or league

Gerald Rideout
Contact person (spell)

g.rideout@crossnet Phone [REDACTED]
E-mail

[REDACTED] Labrador City, NL A2V 3B5
Complete mailing address where lottery certificate will be sent + postal code

is a member in good standing of the

CROSS Country Newfoundland-Labrador
Name of Provincial Sport Organization

for the period October 21 2024 to October 21 2025
(membership within the PSO can only be for one year period after which this certification is to be renewed)

X [REDACTED]
Signature of Provincial Sport Organization President or ED

October 21, 2025
Date

OFFICE USE ONLY

Validation: by Sport Newfoundland and Labrador
This group is a bona fide amateur sport group recognized by Sport NL for the purposes of the Lotteries Program.

Signature: [Signature] Date: October 23rd, 2024
Troy Croft or Candice Petten- Sport NL

Certification expires on: October 21st, 2025



LOTTERIES AMATEUR SPORTS CERTIFICATION

Certification of amateur sport status for the purposes of the Newfoundland & Labrador Lotteries Program. A lottery license will not be issued to a sports group unless a current certification is on file with Consumer Affairs, Department of Service NL. Teams or committees wanting to raise funds through lotteries must apply for a license through their club, association or league. Please fax this form to Sport NL at (709) 576-7493 or by e-mail to sportnl@sportnl.ca. Staff will then forward it to Service NL for filing. For more information, call Sport Newfoundland and Labrador at 576-4932.

The following information may only be completed by a PROVINCIAL Sport Organization's President or full time-Executive Director.

This will certify that:

Menihok Nordic Ski Club

Name of sport association, club or league



Contact person (spell)

menihokcstv.net

E-mail

709-944-5842

Phone

P.O. Box 38, Labrador City, NL A2V2K3

Complete mailing address where lottery certificate will be sent + postal code

is a member in good standing of the

Cross Country Newfoundland & Labrador Ski Association

Name of Provincial Sport Organization

for the period October 21 20 24 to October 21 2025

(membership within the PSO can only be for one year period after which this certification is to be renewed)

X

Gerald Rideout

Signature of Provincial Sport Organization President or ED

October 21, 2024

Date

OFFICE USE ONLY	
Validation: by Sport Newfoundland and Labrador	
This group is a bona fide amateur sport group recognized by Sport NL for the purposes of the Lotteries Program.	
Signature: <u>Troy Croft</u>	Date: <u>October 23rd, 2024</u>
Troy Croft or Candice Fellen- Sport NL	
Certification expires on: <u>October 21st, 2025</u>	



LOTTERIES AMATEUR SPORTS CERTIFICATION

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The following information may only be completed by a PROVINCIAL Sport Organization's President or full time-Executive Director.

This will certify that:

Cross Country Newfoundland+Labrador Ski Association
Name of sport association, club or league

Gerald Rideout
Contact person (spell)

geraldrideout@crossv.net [Redacted]
E-mail Phone

[Redacted] Labrador City, NL A1V 2B5
Complete mailing address where lottery certificate will be sent + postal code

is a member in good standing of the

Cross Country Newfoundland+Labrador
Name of Provincial Sport Organization

for the period October 21 20 24 to October 21 20 25
(membership within the PSO can only be for one year period after which this certification is to be renewed)

X [Redacted]
Signature of Provincial Sport Organization President or ED

October 21, 2025
Date

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Validation: by Sport Newfoundland and Labrador This group is a bona fide amateur sport group recognized by Sport NL for the purposes of the Lotteries Program.	
Signature: <u>[Signature]</u> Troy Croft or Candice Petten- Sport NL	Date: <u>October 23rd, 2024</u>
Certification expires on: <u>October 21st, 2025</u>	

From: Crummey, Jennifer
Sent: Wednesday, November 27, 2024 12:20 PM
To: Baldwin, Paul
Cc: Adams, Kris, Boland, Gail
Subject: RE: Lottery License Mazol Shriners

Hi Paul

I hope this email finds you well. Kris was away from the office yesterday.

In follow up to Gail's message below I have reviewed the status of the file, received on November 18, and can report that the licence has been issued (first thing this morning) within our standard processing timeline of 14 days. The signing officers to the application should find such correspondence in their emails.

Hope this assists.

Kindest regards
Jennifer

From: Boland, Gail <Gailboland@gov.nl.ca>
Sent: Wednesday, November 27, 2024 11:08 AM
To: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Cc: Crummey, Jennifer <JenniferCrummey@gov.nl.ca>; Adams, Kris <KrisAdams@gov.nl.ca>
Subject: RE: Lottery License Mazol Shriners
Importance: High

Paul, this area is not within my Branch, so I am looping in the responsible director and manager so that they may advise you accordingly.

Gail.

From: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Sent: Wednesday, November 27, 2024 10:58 AM
To: Boland, Gail <Gailboland@gov.nl.ca>
Subject: Fw: Lottery License Mazol Shriners

Hi Gail
I need an answer / approval on this one today.
Cheers

From: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Sent: Tuesday, November 26, 2024 1:42 PM
To: Adams, Kris <KrisAdams@gov.nl.ca>
Subject: Lottery License Mazol Shriners

Hi Kris:

Can I get an update on a lottery license application for Mazol Shriners, Paul Rose is POC. Draw dates 2, 10, 17 Dec 24

Cheers

PAUL BALDWIN, CD
Executive Assistant to Hon. Elvis Loveless

Minister of Digital Government and Service Newfoundland and Labrador
MHA- District of Fortune Bay Cape La Hune

t 709-729-4753 | e paulbaldwin@gov.nl.ca



From: Loveless, Elvis
Sent: Wednesday, April 2, 2025 1:23 PM
To: Baldwin, Paul
Subject: FW: Lotto license request Bay Bulls to Bauline Athletic Association

From: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Sent: Friday, November 29, 2024 1:04 PM
To: Byrne, Gerry <GerryByrne@gov.nl.ca>; Loveless, Elvis <ElvisLoveless@gov.nl.ca>
Subject: RE: Lotto license request Bay Bulls to Bauline Athletic Association

Minister Byrne:

DGSNL sent BBAA an email on 1 Nov stating that they were Not in Good Standing with the Registry of Companies. As of today they are still not in good standing.

The lottery license will not be issued until BBAA is in good standing.

The Member for Ferryland also called reference this file. I'll tell him later.

Cheers,

PAUL BALDWIN, CD
Executive Assistant to Hon. Elvis Loveless
Minister of Digital Government and Service Newfoundland and Labrador
MHA- District of Fortune Bay Cape La Hune

t 709-729-4753 | e paulbaldwin@gov.nl.ca



From: Byrne, Gerry <GerryByrne@gov.nl.ca>
Sent: Friday, November 29, 2024 12:16 PM
To: Loveless, Elvis <ElvisLoveless@gov.nl.ca>; Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Cc: [REDACTED]
Subject: Lotto license request Bay Bulls to Bauline Athletic Association

Minister , Paul

Looking for your intervention on an urgent basis. A previous recipient of a not-for-profit lotto license has applied for a further license. It's under the Bay Bulls to Bauline Athletic

Association. I understand Carla Sullivan is the point of contact there. I understand the organization is in good standing with DGSNL. The file should be easy to access.

The event is already behind schedule awaiting response.

Can you advance the processing of this application? It was submitted three months ago, I understand.

Thx

Gerry B

From: Loveless, Elvis
Sent: Wednesday, April 2, 2025 1:22 PM
To: Baldwin, Paul
Subject: FW: Urgent - Application ID 86694 Seal Cove Bingo License

From: Paddock, Lin <LinPaddock@gov.nl.ca>
Sent: Monday, December 2, 2024 11:28 AM
To: lotterylicence <lotterylicence@gov.nl.ca>; Loveless, Elvis <ElvisLoveless@gov.nl.ca>
Cc: Burton, Margo <MargoBurton@gov.nl.ca>; sealcovewb@nf.aibn.com; Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Subject: Urgent - Application ID 86694 Seal Cove Bingo License

Minister,

Issue: Seal Cove (White Bay), is seeking to have their bingo license renewed.

Background: Seal Cove Recreation Committee, like other rural communities, is using their bingo activities as both a recreational medium for their residents, and as a fundraising activity to support other community Christmas events. They have been waiting now a month, to get approval for their recurring bingo license. Their bingo is scheduled for tonight, Monday 2 December.

Request: Seal Cove license be expedited.

K/r,

Lin
A.M. (Lin) Paddock, MPA, CPA
MHA Baie Verte – Green Bay
Ph: (709) 297-0038

From: sealcovewb@nf.aibn.com <sealcovewb@nf.aibn.com>
Sent: Friday, November 29, 2024 3:10 PM
To: lotterylicence <lotterylicence@gov.nl.ca>
Cc: Burton, Margo <MargoBurton@gov.nl.ca>; Paddock, Lin <LinPaddock@gov.nl.ca>
Subject: Application ID 86694

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good Day

Can you please give us an update on our Bingo application (Seal Cove Recreation Committee) that was submitted November 4th as we have a bingo night scheduled for this Monday? I have requested an update several times not but have not received one. This is not a new licence but a renewal and we currently have an escalating jackpot. I can be contacted at 709-531-2550. If there is an issue with our application please let me know and we will try to get it dealt with immediately. Also please note that this is Seal Cove White Bay.

Patricia Rice

709-531-2550

From: Loveless, Elvis
Sent: Wednesday, April 2, 2025 1:13 PM
To: Baldwin, Paul
Subject: FW: Frustration with lottery licence department of Service NL

From: Belles with Balls Newfoundland and Labrador <belleswithballsnl@gmail.com>
Sent: Wednesday, February 12, 2025 11:22 AM
To: Loveless, Elvis <ElvisLoveless@gov.nl.ca>
Subject: Re: Frustration with lottery licence department of Service NL

Thank you so very much for your attention to this Mr. Loveless. We received our licence shortly after your reply!

Many thanks again and all the best,
Hayley

Belles with Balls NL
Our Mission: Raise Funds to Support Ovarian Cancer Research and Education in Newfoundland & Labrador

Suite 107
125-60 Hamlyn Road
St. John's, NL A1E 5X7
Canada

Belleswithballsnl.com
Facebook.com/Belleswithballsnl

On Wed, Feb 12, 2025 at 09:11 Loveless, Elvis <ElvisLoveless@gov.nl.ca> wrote:

Hi there,

I will certainly look into this asap. And I will enquire about the person(s) answering the phone.

Elvis Loveless, MHA
Fortune Bay-Cape La Hune
Harbour Breton District office -(709) 885-3067
Minister of Digital Government Service NL and responsible for office of OCIO
Confederation Building- (709)729-4712

Year of Sport

NEWFOUNDLAND & LABRADOR 2025

From: Belles with balls Newfoundland and Labrador <belleswithballsnl@gmail.com>
Sent: Wednesday, February 12, 2025 7:39:29 AM
To: Loveless, Elvis <ElvisLoveless@gov.nl.ca>
Cc: Hutton, Fred <fredhutton@gov.nl.ca>
Subject: Frustration with lottery licence department of Service NL

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Good morning Mr. Loveless,

I'm the Treasurer of Belles with Balls NL Inc., a non-profit organization that raises funds for ovarian cancer research and education while promoting overall women's health.

I'm very frustrated with lottery licence department and hoping you can help. The email below shows our lottery licence application was submitted on January 27th and is a typical application for 50/50 ticket draw that we've been granted licence for many times in past years.

Our ticket draw is March 1, 2025 so we are eager to get the licence. I phoned the number in the email several times since January 27, 2025 to ensure all information required was included and discuss timeline of receiving the licence. As I say, it is a routine application. I phoned every day, a few times a day and left messages every other day. I have yet to speak with anyone or receive a return phone call.

It's been 12 business days since filing the application, 13 today. I have no other means to contact anyone at Service NL regarding this - no one is answering the phone or returning phone calls.

We appreciate any help you are able to provide in advancing our application and also finding out how to contact someone at Service NL to discuss such applications if necessary. No ability to connect with someone and no response to messages is truly unacceptable.

Thank you for your time and assistance. I look forward to your response.

All the best,
Hayley Wilson
Treasurer

Belles With Balls NL Inc.

Our Mission: Raise Funds to Support Ovarian Cancer Research and Education in Newfoundland & Labrador

Belleswithballsnl.com
Facebook.com/BelleswithBallsNL
Instagram.com/belleswithballsNL

Begin forwarded message:

From: <Lotteries-no-reply@gov.nl.ca>
Subject: Lotteries Portal - Application Approved by Signing Officers
Date: January 27, 2025 at 3:17:50 PM NST
To: <belleswithballsnl@gmail.com>

Your lottery application has been submitted to us

Hi Hayley,

A lottery application that you created has been approved by both signing officers and is in our queue for processing.

We will review your application and provide a response within 10 business days.

Application ID: 87752

Need help?

Call us at 709-729-2660 or 1-877-968-2600

******* DO NOT REPLY TO THIS EMAIL *******

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From: Power, Loyola
Sent: Wednesday, February 12, 2025 11:23 AM
To: Crummey, Jennifer
Subject: FW: Frustration with lottery licence department of Service NL

Fyi below. For discussion.

Thanks, Loyola

From: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Sent: Wednesday, February 12, 2025 9:46 AM
To: Power, Loyola <LoyolaPower@gov.nl.ca>
Subject: FW: Frustration with lottery licence department of Service NL

As per message.

PAUL BALDWIN, CD
Executive Assistant to Hon. Elvis Loveless
Minister of Digital Government and Service Newfoundland and Labrador
MHA- District of Fortune Bay Cape La Hune

t 709-729-4753 | e paulbaldwin@gov.nl.ca



From: Loveless, Elvis <ElvisLoveless@gov.nl.ca>
Sent: Wednesday, February 12, 2025 9:12 AM
To: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Subject: Fw: Frustration with lottery licence department of Service NL

Can you look into this asap. And please contact her when done and enquire about the fact no one was answering why her message wasn't returned.

Elvis Loveless, MHA
Fortune Bay-Cape La Hune
Harbour Breton District office -(709) 885-3067
Minister of Digital Government Service NL and responsible for office of OCIO
Confederation Building- (709)729-4712



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Sent: Wednesday, February 12, 2025 7:39:29 AM
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Cc: Hutton, Fred <fredhutton@gov.nl.ca>
Subject: Frustration with lottery licence department of Service NL

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All the best,
Hayley Wilson
Treasurer

Belles With Balls NL Inc.

Our Mission: Raise Funds to Support Ovarian Cancer Research and Education in Newfoundland & Labrador

Belleswithballsnl.com
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Instagram.com/belleswithballsNL

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To: <belleswithballsni@gmail.com>

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Application ID: 87752

Need help?

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From: Boland, Gail
Sent: Wednesday, February 26, 2025 10:12 AM
To: President - CBS Athletics Club, Crummey, Jennifer, Adams, Kris
Cc: Power, Loyola, Shannahan, Jacqueline
Subject: RE: Lottery License Delays - 87761

Dale,

Thank you for your message below. Lotteries is not within my area of responsibility. But by way of this email, I ask those responsible to follow up with you accordingly.

Regards,
Gail.

K. Gail Boland
Assistant Deputy Minister (A)
Digital Government and Services
Department of Digital Government and Serviv NL
Government of Newfoundland and Labrador

From: President - CBS Athletics Club <president@cbsathleticsclub.ca>
Sent: Wednesday, February 26, 2025 9:30 AM
To: Boland, Gail <Gailboland@gov.nl.ca>; Shannahan, Jacqueline <JacquelineShannahan@gov.nl.ca>
Subject: Lottery License Delays - 87761

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hello Ms. Boland -

I am contacting you on behalf of the CBS Athletics Club in relation to a lottery license request that we have had submitted for 6 weeks now. Our organization is a registered non-profit that promotes healthily living through sport operating in the CBS and Paradise area. Our main focus is on promoting the sport of volleyball and we currently have 8 teams traveling to the Volleyball Canada nationals in Edmonton this coming May.

As you can imagine there is considerable expense associated with this program and we are requesting a lottery license to enable us to run fundraising activities. Without this support many of our athletes will not be able to participate due to the cost.

The license reference number is 87761 and we have responded to multiple requests for information from the Provincial Sports Organization, NLVA and have been following up daily without response.

I would greatly appreciate your assistance in this matter.

Best Regards,
Dale Groves
President
CBS Athletics Club

From: Loveless, Elvis
Sent: Wednesday, April 2, 2025 1:09 PM
To: Baldwin, Paul
Subject: FW: Lottery Licence Delay

From: Wall, Joedy <JoedyWall@gov.nl.ca>
Sent: Tuesday, March 4, 2025 10:25 AM
To: Baldwin, Paul <PaulBaldwin@gov.nl.ca>; Loveless, Elvis <ElvisLoveless@gov.nl.ca>; Hudson, Barbara <HUDSONB@gov.nl.ca>
Subject: Re: Lottery Licence Delay

Paul,

Thank you very much. Your help is always appreciated.

Joedy

From: Baldwin, Paul <PaulBaldwin@gov.nl.ca>
Sent: Tuesday, March 4, 2025 10:21:31 AM
To: Wall, Joedy <JoedyWall@gov.nl.ca>; Loveless, Elvis <ElvisLoveless@gov.nl.ca>; Hudson, Barbara <HUDSONB@gov.nl.ca>
Subject: RE: Lottery Licence Delay

Hi Joedy:

The license was issued yesterday.

Cheers,

PAUL BALDWIN, CD
Executive Assistant to Hon. Elvis Loveless
Minister of Digital Government and Service Newfoundland and Labrador
MHA- District of Fortune Bay Cape La Hune

t 709-729-4753 | e paulbaldwin@gov.nl.ca



From: Wall, Joedy <JoedyWall@gov.nl.ca>
Sent: Monday, March 3, 2025 3:10 PM
To: Baldwin, Paul <PaulBaldwin@gov.nl.ca>; Loveless, Elvis <ElvisLoveless@gov.nl.ca>; Hudson, Barbara <HUDSONB@gov.nl.ca>
Subject: Fw: Lottery Licence Delay

Good afternoon Paul,

Please see attached email from the CSF Director with the Northeast Eagles.

I just spoke with Minister Loveless regarding this, and he advised me to forward it to you for follow-up. I appreciate your attention to this matter.

Joedy Wall

From: CSF Director <csfdirector@northeasteagles.ca>

Sent: Friday, February 28, 2025 12:07 PM

To: Wall, Joedy <JoedyWall@gov.nl.ca>

Subject: Lottery Licence Delay

CAUTION : This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi Joedy,

Hope all is well.

I'm writing to seek your help in obtaining a Lottery Licence for one of our teams.

The Eagles have had a number of licence applications through this season and we have seen a wide range of processing timeframes.

This application (confirmation #87719) was submitted in January 24th. We received a clarification email on February 11th and we provided the sample ticket on February 12th.

We have had no response to date. We have called and are unable to reach an employee. The event manager has left voicemail and our treasurer has sent follow up email. The processing timeframe indicates ten business days.

This team participated in last weekend's Neil Maynard tournament and had applied early in the hopes of having this in place before then.

Any suggestions on how to move this one further along as time is passing?

Thanks,
Cara

Cara Eustace
Director of Community, Sponsorship and Fundraising
Northeast Eagles