



**NL Health  
Services**

**NL Health Services ATIPP Office**

760 Topsail Road  
Mount Pearl, NL  
Canada, A1N 3J5  
w: NLHealthServices.ca

**Final Response to Applicant – Full Disclosure**

**File #: NL-242-2024-156**

**December 19, 2024**

Matt Barter



Dear Matt Barter;

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

On November 28, 2024, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

***The number of Personal Care Attendants (PCAs) recruited by NLHS in 2024 to date and the current number of PCA vacancies.***

Please be advised that a decision has been made by the Head of the Public Body to provide access to the requested records. The records can be found below:

**Current Vacancies as of December 13, 2024**

| <b>Zone</b>            | <b>PFT</b> | <b>PPT</b> | <b>TFT</b> | <b>TPT</b> | <b>Grand Total</b> |
|------------------------|------------|------------|------------|------------|--------------------|
| Central Zone           |            | 7          | 1          | 10         | 18                 |
| Eastern Zone           | 8          | 1          | 6          | 1          | 16                 |
| Labrador Grenfell Zone | 1          |            | 4          |            | 5                  |
| Western Zone           | 5          | 5          | 4          |            | 14                 |
| <b>Grand Total</b>     | <b>14</b>  | <b>13</b>  | <b>15</b>  | <b>11</b>  | <b>53</b>          |

**New Hires Jan-Dec 2024**

| <b>Zone</b>        | <b>LMS</b> | <b>PFT</b> | <b>PPT</b> | <b>TCI</b> | <b>TFT</b> | <b>TPTS</b> | <b>Grand Total</b> |
|--------------------|------------|------------|------------|------------|------------|-------------|--------------------|
| Central            |            |            |            | 50         |            | 5           | 55                 |
| EASTERN RURAL      |            |            | 1          | 38         | 9          | 1           | 49                 |
| EASTERN URBAN      | 1          | 62         | 5          | 292        | 11         |             | 371                |
| Lab Grenfell       |            | 15         |            | 18         | 5          |             | 38                 |
| Western            |            | 18         | 1          | 58         | 1          |             | 78                 |
| <b>Grand Total</b> | <b>1</b>   | <b>95</b>  | <b>7</b>   | <b>456</b> | <b>26</b>  | <b>6</b>    | <b>591</b>         |

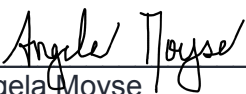
Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner  
 2 Canada Drive  
 P. O. Box 13004, Stn. A  
 St. John's, NL. A1B 3V8  
 Telephone: (709) 729-6309  
 Toll-Free: 1-877-729-6309  
 Email: [commissioner@oipc.nl.ca](mailto:commissioner@oipc.nl.ca)

If you have any further questions, please contact me by email at [atipp@nlhealthservices.ca](mailto:atipp@nlhealthservices.ca).

Sincerely;

  
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 Angela Moyse  
 Provincial Access to Information Officer  
 ATIPP Coordinator  
 NLHS

### Access or correction complaint

42. (1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

**Direct appeal to Trial Division by an applicant**

**52.** (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 , the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45 (2).