NL Health Services

NL Health Services ATIPP Office
760 Topsail Road
Mount Pearl, NL
Canada, A1N 3J5
w: NLHealthServices.ca

Final Response to Applicant – Full Disclosure

December 6, 2024

File #: NL-228-2024-156

Matt Barter
[redacted]

Dear Matt Barter:

Re: Your request under Part II of the *Access to Information and Protection of Privacy Act, 2015*

On November 12, 2024, Newfoundland and Labrador Health Services (NLHS) received your request for access to the following records/information:

> **Number of people on wait list for an MRI from April 1, 2024 to October 31, 2024.**

I am pleased to inform you that a decision has been made by the head of the public body for NLHS to provide access to the requested information. Please note that there are no numbers for May and July 2024 as data was not collected for those months.

NUMBER OF PEOPLE ON WAIT LIST FOR AN MRI SCAN APRIL TO OCTOBER 2024			
	Central Zone	**Eastern Urban Zone**	**Western Zone**
24-Apr	1183	7345	808
24-May			
24-Jun	810	6251	1122
24-Jul			
24-Aug	897	6084	961
24-Sep	1027	6233	1032
24-Oct	753	5716	861

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the Access to Information and Protection of Privacy Act, 2015 (the Act) (a copy of this section has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A St. John's, NL.
A1B 3V8
Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

If you have any further questions, please contact me by email at atipp@nlhealthservices.ca.

Sincerely:

Angela Noyse

NLHS ATIPP Coordinator

42. Access or correction complaint

(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52 (1) or 53 (1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21 ;

(b) a decision respecting an extension of time under section 23 ;

(c) a variation of a procedure under section 24 ; or

(d) an estimate of costs or a decision not to waive a cost under section 26 .

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

52. Direct appeal to Trial Division by an applicant

(1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42 , the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16 (2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner’s refusal under subsection 45 (2).