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RUNNING ORDER NOTE

FPT SYMPOSIUM ON DIGITAL TRUST AND CYBER SECURITY

**September 15-17, 2024
Delta Hotel**

Note: Time slots you are scheduled to speak are highlighted in yellow

Logistical Information

HOTEL INFORMATION

**Delta Hotels St. John's Conference Centre
120 New Gower St, St. John's, NL A1C 6K4
709-739-6404**

<https://www.marriott.com/en-us/hotels/yytds-delta-hotels-st-johns-conference-centre/>

NL CONTACTS

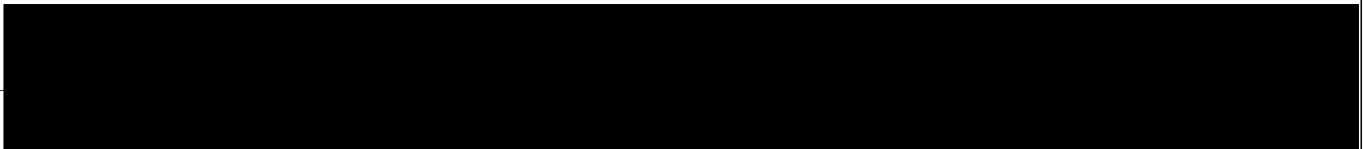
Name	Email	Cell
Sean Dutton	sdutton@gov.nl.ca	
Gail Boland	gailboland@gov.nl.ca	
Blair White	blairwhite@gov.nl.ca	
Mark Healy	markhealy@gov.nl.ca	

s. 40(1)

PARKING

- On-site parking is available. Daily rate: \$15.00

SECURITY



s. 31(1)(f)

REGISTRATION



s. 31(1)(f)

- Registration is starting at 1:00 p.m. on Sunday, September 15, 2024, in the lobby of the hotel.

DRESS CODE

- The dress code for the symposium is business casual.

COMMUNIQUE ROOM

- The communique and related communication work will be in the **Bonavista Room**.

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DELEGATION OFFICE AND SUPPORT

- NL's support team will be in the **Fortune Bay Room**.
- CICS staff are responsible for translation, A/V, registration, and logistics.
- CICS will be in the **St. Mary's Bay Boardroom**.

MEDIA

- A Government of NL media advisory will be issued on Monday, September 16, 2024 (TBC).
- A draft joint communique has been drafted.
- A discussion on the communique is scheduled during the in-camera Minister session on Monday, September 16, 2024.

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Annotated Agenda**SUNDAY, SEPTEMBER 15**

5:50 p.m. - 6:00 p.m.	<p>Welcoming Reception – Guest Departure from Delta Hotel</p> <ul style="list-style-type: none"> • NL and other support staff will be on-site to coordinate. • Delegates are asked to meet in the Delta Hotel lobby at 5:55 p.m. • A shuttle will depart at 6:05 p.m. from the Delta Hotel. • Arrival time at the reception is anticipated to be by 6:15 p.m. • Transportation back to the Delta Hotel is also provided. • A shuttle will depart for Delta Hotel at around 9:00 p.m.
6:30 p.m. - 7:15 p.m.	<p>Welcoming Reception – Guest Arrival</p> <p>Emera Innovation Exchange Conference Centre Signal Hill Campus, Memorial University 100 Signal Hill Road, St. John's Main Conference Hall</p> <ul style="list-style-type: none"> • Musicians (The Celtic Fiddlers - Korona Brophy [fiddle] and Jamie Moran [guitar]) will begin to play once delegates arrive. • Selection of hors'doeuvres will begin to be served.
7:15 p.m.	<p>Welcoming Remarks Main Conference Hall</p>

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Ministerial Speaking Points:

Good evening, everyone.

Thank you all for coming. On behalf of the Government of Newfoundland and Labrador, welcome to our beautiful province.

As we embark on the Fourth Minister's Symposium on Digital Trust and Cyber Security, I look forward to discussing the collective opportunities and challenges we collectively face and explore opportunities on how to improve the digital experience with government services for all Canadians.

Although I've only recently taken on this portfolio, I'm pleased to learn that we've laid down a solid groundwork in earlier meetings.

My hope for this symposium is to get to know you folks a little more, learn the latest developments, and look for opportunities to collaborate on improving the delivery of digital services.

Again, thank you all for coming. I hope you enjoy the music, food, and views.

At this time, I open the floor and invite any of my fellow colleagues who may wish to come forward to say a few words.

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Annotated Agenda**MONDAY, SEPTEMBER 16**

#	Time	Topic
	7:30 a.m. - 8:00 a.m.	Introductory Meeting with the Honourable Todd McCarthy, Minister of Public and Business Service Delivery, Government of Ontario Pinnacle Restaurant
	8:00 a.m. - 8:55 a.m.	Breakfast with all Symposium Attendees Salon C and D
1	9:00 a.m. – 9:20 a.m.	Welcome Salon A Session Order: <ol style="list-style-type: none"> 1. Simone Healey – Canadian Intergovernmental Conference Secretariat to provide meeting logistics 2. Welcome from Blair White and roundtable introductions 3. Blair White to invite Co-Chair Dominic Rochon to bring greetings 4. Blair White to invite Minister Loveless to bring greetings 5. Minister Loveless to bring greetings and invite the Elder to lead in opening prayer. 6. Leading Prayer – [REDACTED] s. 40(1)

Item #5 - Ministerial Speaking Points:

Thank you, Blair.

We respectfully acknowledge the province of Newfoundland and Labrador as the ancestral homelands of many diverse populations of Indigenous people who have contributed to 9,000 years of history including the Beothuk [pronounced bee-oth-uck] on the Island of Newfoundland. Today, this province is home to many populations of Indigenous people. We also acknowledge with respect the varied histories and cultures of the Mi'kmaq [pronounced mee-gum-maq], Innu [in-new], and Inuit [in-new-eet].

Welcome to the Fourth FPT Symposium on Digital Trust and Cyber Security. Thank you all for coming to our beautiful province to discuss such important

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topics for all Canadians. It's our pleasure to be the host this year and contribute to the national conversation on digital trust and cyber security.

As governments continue to expand services to citizens using digital technologies it is incumbent upon us to work together on enabling governments to advance digitally while we ensure we protect our citizens and our government services. We have seen both the positive and the negative impacts to governments when digital technology services are not available.

It is on us to ensure we provide leadership and have operational measures in place to ensure our citizens trust our digital services. Be it accessing their digital health records, registering their children for daycare online, renewing and using digital driver's licenses, obtaining business permits, getting a copy of their birth certificate, our citizens are looking to us to provide leadership.

With respect to cyber security, it is a key component to ensure trust. It ensures that the systems, networks, and citizen data we rely on remains secure from ever-evolving threats. I want to acknowledge all federal partners in this work, specifically thanking Sami and your entire team at the Canadian Centre for Cyber Security, commonly known as CCCS, for their day in, day out support, and for your presence here today. You are an important strategic partner to the Government of Newfoundland and Labrador.

Our digital services rely on a solid foundation of technologies that remain available 24 hours a day, 7 days a week, and 365 days a year. As new approaches and technologies emerge, this foundation is in a constant state of change. As a result, keeping pace can be challenging. For instance, traditional data centre offerings from telcos now involve greater assurances satellite technologies are well protected, along with cloud vendors. We recently experienced outages impacting citizens and inner government services that were not cyber-attack related, yet required the same attention.

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As our world becomes more digital, the risks we face are not just technical; they're existential. A breach of security is potentially a breach of our citizens' personal data which leads to governments losing public trust.

At our last meeting, it became clear that the pace of change by artificial intelligence (AI) baring down on the Canadian digital landscape, cannot be ignored. AI holds tremendous promise to improve the lives of all citizens. However, it can also further complicate our efforts with digital trust and cyber security. For instance, AI can help create fake IDs or automate cyberattacks. It is these challenges that underscore the importance of why we are here today.

Reflecting on the agenda, I'm excited to work together to share and collaborate. You see, in this province we have a long history of coming together and charting a new course.

When you have a long rich history for relying on what the sea has to offer; we know from experience that "a rising tide lifts all boats."

[Minister to invite the Honourable Sarah Stoodley to say a few words]

With that, I invite [redacted] to lead us in a morning prayer.

s. 40(1)

s. 40(1)

[Minister Loveless to present gift to [redacted] upon conclusion of prayer].

2	9:20 a.m. – 9:30 a.m.	<p>Recap of Discussion: Ontario symposium Summarize discussion and outcomes stemming from the Ontario symposium to set the stage for the presentations and discussion at this symposium.</p> <p>Speaker: Mohammed Quereshi – Corporate Chief Information Officer, Government of Ontario</p>
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Blair to introduce the speaker and present appreciation gift.

No discussion questions provided.

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3	9:30 a.m. – 10:00 a.m.	<p>NL Update</p> <p>NL Update on Digital Services, Cyber Security, and Artificial Intelligence (AI)</p> <p>Speakers: Honourable Elvis Loveless and Blair White, Chief Information Officer, Government of Newfoundland and Labrador</p>
<p>Blair to introduce Minister Loveless.</p> <p>[Full copy of Presentation provided in briefing binder – see Tab C]</p> <p>Ministerial Speaking Points:</p> <p>Slide 1: The Government of Newfoundland and Labrador is delighted to host our FPT colleagues today. In the following presentation, I'd like to outline our journey – tell our digital story. Blair and I will outline where we are today and share our vision of where we see ourselves going forward.</p> <p>As a government, we are committed to ensuring we provide responsible investment and robust oversight required to support Newfoundland and Labrador's technology sector.</p> <p>I represent a rural district where the residents historically have had to drive for hours to avail of some government services. The availability of digital online services now let my constituents easily access and use certain government services at a time and place that is convenient for them. My elderly family members can now even access their health records online.</p> <p>I also realize that to ensure access to digital online services, technology requires a solid foundation, one that is reliable and secure.</p>		

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Slide 2:

The Government of Newfoundland and Labrador has established the Office of the Chief Information Officer as the central technology branch of our government.

This Office sits within the Executive Council of our Government and services all core departments, along with some of our outside agencies. In our setup, we do not have CIOs out in the various line departments as some jurisdictions do. Instead, we have one central CIO and a CIO office for all our lines of business within core Government.

This Office's mandate is to 'Enable the Business of Government'. This mandate is delivered through the four strategic objectives:

1. Enable both core departments plus citizens – you will see as we go along with our commitment to our online service delivery, we have 80% of our citizens using our online services.
2. Protect both our government along with citizens, Blair will go into more details on what we are doing today and where we are going with our cyber protection.
3. Modernize – we have asked our OCIO to modernize itself, meaning modernize its service delivery processes, modernize the technology our governments and citizens use for government online services.
4. Staffing – we realize the need to ensure our staff are skilled up to suit such a dynamic industry.

Slide 3:

Our government sees the value of investing in technology to enable service delivery and protecting our assets. We have significantly invested in these priorities with a 200% increase in funding. Our OCIO team is in the process of modernizing our technology.

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Slide 4:

As a government we have realized the need to review our legislation regarding technology. We will begin public consultations over the coming weeks to determine if we need to amend any of our existing pieces of legislation and/or add new legislation. I am excited we are undertaking these consultations and look forward to the conversations.

Slide 5:

We are proud of our MyGovNL platform. This is a well-known brand within our province. I can attest from my previous roles as Minister of Fisheries, Forestry and Agriculture, along with my time as Minister of Transportation and Infrastructure, that the movement from paper-based services to online services has enabled our citizens to access our services at a time and place most convenient to them. I will admit that I was concerned when we first moved our wildlife game applications to online only, but now I am amazed at how everyone adopted to these online services so quickly.

I see many other areas where we can enhance our citizen and business services using digital services. A recent example I experienced is the paper processes and volume of paper our trucking industry must process to meet government regulations.

Our two most recent digital government services that have had successful adoption from our citizens is the Personal Health Record and the Early Learning Gateway. In just 4 months, 25% of our population setup their personal health record access, with hundreds being added daily, along with the successful adoption of our early learning gateway, which provides citizens the ability to search for pre-school and after school programs.

As you can see on the screen, we have 80% of our citizens using verified accounts.

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We are focused on enhancing the verification process around protecting our citizens online identity and privacy of their information.

I will now ask Blair to expand further on where we are going with our online services, AI and cyber security, along with other priority areas.

4	10:00 a.m. – 10:40 a.m.	Cyber Security Guest speaker with Question-and-Answer Session Speaker: Sami Khoury – Head of Canadian Centre for Cyber Security
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Blair will introduce the speaker and present appreciation gift.

5	10:40 a.m. – 11:00 a.m.	Network Break Salons C and D
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6	11:00 a.m. – 12:00 p.m.	Cyber Security – Panel Discussion Canadian Centre for Cyber Security, Provinces, and Territories outlining various approaches and learnings, including legislation and use of Artificial Intelligence (AI) Speakers: Mark Healy – ADM with OCIO Cyber Security Office, Daniel Couillard - Director General of Partnerships and Risk Mitigation for Canadian Centre for Cyber Security (CCCS), Daniela Spagnolo (ON), TBD (QC)
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Blair will introduce the panel.

Mark Healy (ADM – OCIO Cyber Security Office) as the moderator.

Mark Healy will also present appreciation gifts.

7	12:00 p.m. – 1:00 p.m.	LUNCH BREAK Salon C and D
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8	1:00 p.m. – 2:00 p.m.	Artificial Intelligence – Presentation Guest speaker presentation with Question and Answers Session Introduction of Speakers by Honourable Anita Anand, President of the Treasury Board of Canada Speakers: Dominic Rochon – Chief Information Officer of Canada, Scott Jones – President of Shared Services Canada, Mark Schaan – Deputy Secretary to the Cabinet (Artificial Intelligence)
Blair will introduce the speaker and present appreciation gifts.		
9	2:00 p.m. – 3:00 p.m.	Artificial Intelligence – Panel Discussion Speakers: Blair White, Natasha Clarke (NS) - Deputy Minister of Cyber Security and Digital Solutions, John Robert (ON) – Associate Deputy Minister, Chief Privacy and Data Officer, Gene Smith (AB) – Deputy Minister, TBD (QC)
Blair will introduce panel, moderate the discussion, and present appreciation gifts.		
10	3:00 p.m. – 3:15 p.m.	NETWORKING BREAK Salon C and D
11	3:15 p.m. – 4:15pm	Minister Roundtable (In Camera) Minister and Deputy Ministers to attend.

Ministerial Speaking Points:

I would like to welcome everyone to the Minister and Deputy Ministers In-Camera session.

For the format of the in-camera session, I would like to offer everyone a few minutes to provide commentary and high-level updates on your respective jurisdictions, then we will move onto some discussion questions around

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priorities, and finish with a discussion on the communique and confirmation of the next host.

Jurisdictional Updates

- Each jurisdiction to provide an update.

Priorities

- Are there any different priorities for this table than what have been identified to date?
- What should be the priorities over the next 6 – 12 months?
- What should be the priorities over the next 24 months?
- Is there an opportunity to engage on an agreement to be able to share information on an active cyber incident across jurisdictions?

Communique

- Is there a consensus on the communique?

Next Host

- Confirm if Alberta is hosting.

I would like to Thank everyone for their participation and input. I look forward to further conversations at our dinner tonight at the Rooms.

At this time, I would like to invite my ministerial colleagues to join me for an official photo in front of the flags to our left.

12	4:15 p.m. – 4:25 p.m.	Official Photo (Ministers)
13	4:30 p.m.	ADJOURNMENT
	4:30 – 5:00 p.m.	Introductory Meeting with the Honourable Terry Beech, Minister of Citizen Services, Government of Canada Bonavista Room

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	5:55 p.m. – 6:00 p.m.	Evening Program <ul style="list-style-type: none"> • Ministers and Deputy Ministers to meet in the lobby of the Delta Hotel to board transportation to dinner reception. • Transportation back to the Delta Hotel is provided. • A shuttle is estimated to depart the venue at 9:15 p.m.
	6:15 p.m. – 9:15 p.m.	Minister and Deputy Minister Dinner Reception The Rooms <ul style="list-style-type: none"> • All attendees are invited to participate in a guided tour. • Ministers will dine in the Boardroom. • Deputy Minister will dine in the Café. • There are no formal speeches from other Ministers. • It's at your discretion to ask if any of your colleagues wish to say a few words. • In the past, a visiting Minister usually takes this opportunity to thank the Host.

Ministerial Speaking Points:

Welcome everyone.

Thank you for joining me this evening.

Welcome to the Rooms. It is Newfoundland and Labrador's largest public cultural space. It represents and showcases our province to itself and to the world.

Given that 2024 is the Year of the Arts for our province, there's no better place to celebrate it than right here. I hope you take the opportunity to take some of the exhibits from our provincial museum, gallery, and archives all under one roof.

And don't forget to take in the view. It's worth mentioning that The Room location is historically significant. Almost 250 years ago, this was the location of Fort Townshend. One of the largest British fortifications in North America

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at the time, you can certainly see why the pick this spot to defend its fishing interests.

At this time, I invite my fellow colleagues who may wish to come forward to deliver their own remarks.

Thank you all for coming. Enjoy.

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Annotated Agenda**TUESDAY, SEPTEMBER 17, 2024**

	8:00 a.m. – 8:55 a.m.	Breakfast Salon B and C
1	9:00 – 9:15 a.m.	Welcome Salon D Welcome participants to Day 2 of the symposium.

Blair to welcome everyone and introduce the Minister to provide opening remarks.

Ministerial Speaking Points:

Welcome everyone to Day two of the Symposium. I hope everyone enjoyed Day one as much as I did.

Some great learnings, conversations, and collaborations.

We will look to continue this momentum and energy as we shift our focus towards Digital Trust and Service Delivery.

I will now hand it back to Blair to get things started and introduce our first presenter for the day.

2	9:15 a.m. – 9:45 a.m.	Digital Trust: Jurisdictional Presentation (ON) Presentation on updates and innovations Ontario has made in digital solutions and public service delivery. Speaker: Honourable Todd McCarthy, Minister of Public and Business Service Delivery, Government of Ontario
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Blair will introduce the speaker and present appreciation gift.

No discussion questions provided.

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3	9:45 a.m. – 10:15 a.m.	Digital Trust: Jurisdictional Presentation (AB) Digital Wallet and Credentials Speaker: Gene Smith – Assistant Deputy Minister, Digital Design and Delivery, Government of Alberta
Blair will introduce the speaker and present appreciation gift.		
4	10:15 a.m. – 10:35 a.m.	Networking Break
5	10:35 a.m. – 11:05 a.m.	Digital Trust: Jurisdictional Presentations (QC) Interoperability agreement and collaboration Speaker: Jonathan Kelly – Assistant Deputy Minister, Government Digital Transformation, Government of Quebec
Blair will introduce the speaker and present appreciation gift.		
6	11:05 a.m. – 11:35 a.m.	Digital Trust and Credentials Program (DTCP) Digital Trust and Credentials Report Out Speaker: Sophia Howse – Acting Executive Lead for Digital Trust Office with the Institute for Citizen Centred Services
Blair will introduce the speaker and present appreciation gift.		
7	11:35 a.m. - 12:20 p.m.	Wrap-up of the Day Walk through outcomes of symposium and confirm: <ul style="list-style-type: none"> • Communique • Actions and next steps • Secretariat items • Next in-person meeting
Blair will provide a wrap-up of the day.		

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8	12:20 p.m. – 12:30 p.m.	FPT Co-chair (Stephane Lebouyonnec from QC) to offer closing remarks. Host Final Remarks
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Blair will thank Co-Chair Lebouyonne for their closing remarks and then hand it over to you for final words.

Ministerial Speaking Points:

Thank you Blair.

First off, I wish to give a big thank you to all the organizers, volunteers, and presenters (Clap for others to join in).

Your hard work is deeply appreciated and, given the conversations we've had, it has certainly paid off.

As I mentioned last night, this is the Year of the Arts in Newfoundland and Labrador. And, although we've been dealing with very technical subjects, I believe it's a quite fitting for our symposium.

You see, through the course of a couple days, the art of the possible has emerged. Through our collective leadership and collaboration, we can find a path forward.

The phrase "if you want to go fast, go alone; but if you want to go far, go together" appears to be a good reflection for our meetings.

Some of us have gone fast and accomplished many great things. Groups of us who have come together and have gone further.

By continuing with these symposiums, my hope is we all go far.

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It's been truly a privilege to have you all here. It's not easy to get to our province, and I deeply appreciate you coming.

As host, I hope you've enjoyed your stay and wish you safe travels to wherever you call home.

Thank you.

9	12:30 p.m. – 1:30 p.m.	Lunch
10	1:30 p.m.	Adjournment