

Butler, Kaitlin Sophia

From: Barrington, Gerard
Sent: Thursday, January 4, 2024 10:26 PM
To: Randell, Alison; Walsh, Deidre
Subject: Re: [EXTERNAL SENDER] Campus 3 Order Confirmation - Enrollment Number [REDACTED] (~540431955839992865~) s. 31(1)(l)

Yes for sure.
I'll let you know asap when the licenses are available for us to use.

Get [Outlook for iOS](#)

From: Randell, Alison <alrandell@mun.ca>
Sent: Thursday, January 4, 2024 10:03:50 PM
To: Barrington, Gerard <gbarrington@mun.ca>; Walsh, Deidre <dwalsh@mun.ca> s. 31(1)(l)
Subject: Fwd: [EXTERNAL SENDER] Campus 3 Order Confirmation - Enrollment Number [REDACTED] (~540431955839992865~)

[REDACTED] s. 29(1) (a)

From: Microsoft Volume Licensing Operations <msvlop@microsoft.com>
Sent: Thursday, January 4, 2024 10:02:44 PM
To: Randell, Alison <alrandell@mun.ca> s. 31(1)(l)
Subject: [EXTERNAL SENDER] Campus 3 Order Confirmation - Enrollment Number [REDACTED] {~540431955839992865~}

Microsoft Campus 3 Order Confirmation Notice 4500712353

2024-01-04

Alison Randell
MUN-60719593-St. John's
BLDG T12
RM CS-1000
ST JOHN'S, NL A1C 5S7
Canada

Dear Alison Randell

Thank you for submitting your order, through your chosen Channel Partner, under your Enrollment for Education Solutions We are pleased to inform you that Microsoft has received and accepted this order for the software licenses and quantities as detailed in the table below.

Please refer to your Enrollment for Education Solutions for your payment obligations and details on your evidence of license. Order details are retrievable via Volume Licensing Services Center (VLSC) at <https://www.microsoft.com/licensing/servicecenter/>.

NOTE TO APPLICANT: The remainder of this email is
1 located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Friday, January 5, 2024 8:43 AM
To: Randell, Alison
Subject: Accepted: Privileged and Confidential - Prepared at the Request of Legal Counsel - planning

Butler, Kaitlin Sophia

From: Whelan, Harold
Sent: Friday, January 5, 2024 8:48 AM
To: Randell, Alison
Subject: Accepted: Privileged and Confidential - Prepared at the Request of Legal Counsel - planning

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Friday, January 5, 2024 8:52 AM
To: Randell, Alison
Subject: Accepted: Privileged and Confidential - Prepared at the Request of Legal Counsel - planning

Butler, Kaitlin Sophia

From: Barrington, Gerard
Sent: Friday, January 5, 2024 9:06 AM
To: Randell, Alison
Subject: Accepted: Privileged and Confidential - Prepared at the Request of Legal Counsel - planning

Butler, Kaitlin Sophia

From: Farrell, Todd
Sent: Friday, January 5, 2024 9:27 AM
To: s. 31(1)(l) [redacted]; Randell, Alison; Newt's Hinterland
Subject: Link upgrades for Grenfell

s. 31(1)(l)

Hi [redacted]/Newton,

s. 29(1) (a) s. 31(1)(l)

We are working with Bell (the internet provider) to perform upgrades on the Grenfell connection today in order to facilitate the Residence network connection. [redacted]

[redacted] In order to perform this work the provider will need to replace a switch, which means a short outage for the Grenfell network. This will mean that [redacted] will lose their access briefly while the work is being performed. I don't have the details on timing yet, but it is being planned for today, [redacted] s. 31(1)(l)

[redacted] Also Newton can you provide a name that Bell can contact for the work.

Many thanks in advance! s. 29(1) (a)

Todd

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Friday, January 5, 2024 9:27 AM
To: Barrington, Gerard; Whelan, Harold; Farrell, Todd; Randell, Alison
Subject: Approval to Re-direct : mun.ca/grenfellcampus page

Hi Gerard / Harold

Go ahead to redirect approved by Marcom

Thanks, Chris

Chris Lake
Director, Information Management & Protection (Acting)
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

From: Pike, Laura <laura@mun.ca>
Date: Friday, January 5, 2024 at 9:23 AM
To: Hyde, Danny <dhyde@mun.ca>, Lake, Chris <c.lake@mun.ca>
Cc: Conway, Dale <conway@mun.ca>
Subject: FW: mun.ca/grenfellcampus page

Hi Guys,

We have the go ahead to launch the site. Here's the email tread.

Laura

-----Original Message-----

From: Heather Marie Dawson <heather.dawson@mun.ca>
Sent: January 5, 2024 7:13 AM
To: Pike, Laura <laura@mun.ca> s. 40(1)
Cc: Will Pender <[REDACTED]>; Barrington, Michael <m.barrington@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
Subject: Re: mun.ca/grenfellcampus page

Good morning,
The site looks great and we've been given the nod to go live.
Thank you!
Heather

2024-01-04 15:26, Pike, Laura wrote:
> Hi folks the site is ready to go live – as soon as you give the nod.
> It looks great!
>
> A portion of a screen shot for you...

>
> FROM: Will Pender <[REDACTED]> s. 40(1)
> SENT: January 4, 2024 2:52 PM
> TO: Barrington, Michael <m.barrington@mun.ca>
> CC: Heather Marie Dawson <heather.dawson@mun.ca>; Pike, Laura
> <laura@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale
> <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
> SUBJECT: Re: mun.ca/grenfellcampus page

>
> Hi Michael,
>
> Please see attached the desktop and mobile version of the web banner.

>
> Thanks again,
>
> Will

>> On Jan 4, 2024, at 2:23 PM, Barrington, Michael <m.barrington@mun.ca>
>> wrote:

>>
>> Thanks Will,
>>
>> We will need 2 versions, one for Desktop and one for Mobile.

>>
>> 2000x800px, and 800x800px

>> Thanks __

>> MIKE BARRINGTON | WEB SUPPORT SPECIALIST

>> Marketing & Communications
>> Memorial University

>> Looking for help?
>> Marketing & Web Request Form
>> <<https://www.mun.ca/marcomm/request-for-services/> [1]> Request T4
>> Training

>> <<https://www.mun.ca/marcomm/services/web-content-services/web-training>
> /
>> [2]>

>> On 2024-01-04, 2:20 PM, "Will Pender" <[REDACTED]>
>> <[mailto:\[REDACTED\]](mailto:[REDACTED])> wrote: s. 40(1)

>> Hi Michael, s. 40(1)

>> I can send the banner shortly [REDACTED].
>> I'm also waiting to get confirmation from Heather which one she
>> wanted to use - I sent 5 samples to choose from.

>> [REDACTED] s. 29(1) (a)

s. 29(1) (a)

s. 29(1) (a)

>> I will send it out as soon as it's finalized.
>>
>>
>>
>>
>>

>> Let me know,
>> Thanks,
>> Will
>>

>> On Jan 4, 2024, at 2:06 PM, Heather Marie Dawson
>> <heather.dawson@mun.ca<mailto:heather.dawson@mun.ca>> wrote:

>>
>> Hi Laura,
>>
>> Thanks so much to you and the team for making this happen so quickly
>> for us!
>>

>> Agreed with publishing the page once the image and short message are
>> there. This is going to definitely be an evolving page, with more
>> info to come over however long it takes for GC to get back online,
>> but we don't want the 404 error in the meantime.

>>
>> Answers to some of your notes:
>>
>> - thanks for getting Will access, although I have seen a few more
>> emails back and forth about the VPN and his access. Thanks for
>> continuing to investigate that for us.

>>
>> [Redacted] s. 29(1) (a)

>>
>> - let's use the main black/grey colour for now for the header
>>
>> - understood about the logo on the template for this site.

>>
>> Will - [Redacted] s. 29(1) (a)

>> [Redacted]

>> I don't think I missed anything, but if I have, my apologies!
>>

>> Thanks again for everything!
>> Heather
>>

>> On 2024-01-04 13:02, Pike, Laura wrote:
>> Hi Everyone,
>> I've added a few more to the thread to ensure we're all on the same
>> page. Dale and team have combed through your items, some we could do
>> some we couldn't. We are working with the current MUN template to get
>> this site out in a hurry, so we are limited to its elements for the
>> time being.

s. 29(1) (a)
s. 35(1) (d)

>> *** Kerri, Mike are you able to add this?
>> We're going to augment the site with additional information in the
>> coming days, but won't have any additional pages added to the site
>> right now. [REDACTED]
>> [REDACTED]
>> Laura/Sandy - [REDACTED] s. 29(1) (a)
>> [REDACTED]
>> Let me know if you have any questions.
>> Thanks!!
>> Heather
>> Heather Dawson
>> Marketing Manager
>> Grenfell Campus, Memorial University
>> heather.dawson@mun.ca <<mailto:heather.dawson@mun.ca>>
>
>
>
> Links:
> -----
> [1] <https://www.mun.ca/marcomm/request-for-services/>
> [2]
> <https://www.mun.ca/marcomm/services/web-content-services/web-training/>
> [3] <http://mun.ca/grenfellcampus>

Butler, Kaitlin Sophia

From: s. 31(1)(l) [redacted]
Sent: Friday, January 5, 2024 9:30 AM
To: Farrell, Todd; Randell, Alison; Newt's Hinterland
Cc: s. 31(1)(l) [redacted]; [redacted]
Subject: [EXTERNAL SENDER] Re: Link upgrades for Grenfell

Hey Todd, s. 29(1) (a) s. 31(1)(l)

Thank you for the heads up. I will pass this outage onto the team. [redacted]

[redacted]

s. 31(1)(l)

From: Farrell, Todd <toddf@mun.ca>
Date: Friday, January 5, 2024 at 7:57 AM s. 31(1)(l)
To: [redacted] Randell, Alison <alrandell@mun.ca>, Newt's Hinterland
Subject: [EXTERNAL] Link upgrades for Grenfell

s. 40(1)

[External]

s. 31(1)(l)

Hi [redacted]/Newton, s. 29(1) (a) s. 31(1)(l)

We are working with Bell (the internet provider) to perform upgrades on the Grenfell connection today in order to facilitate the Residence network connection. [redacted]

[redacted] In order to s. 31(1)(l) perform this work the provider will need to replace a switch, which means a short outage for the Grenfell network. This will mean that [redacted] will lose their access briefly while the work is being performed. I don't have the details on timing yet, but it is being planned for today, [redacted]

[redacted] Also Newton can you provide a name that Bell can contact for the work.

Many thanks in advance! s. 29(1) (a)

Todd

Butler, Kaitlin Sophia

From: Newt's Hinterland [REDACTED] s. 40(1)
Sent: Friday, January 5, 2024 10:09 AM
To: Farrell, Todd; Randell, Alison
Subject: [EXTERNAL SENDER] Re: Residence Work

Definitely, Todd! I am meeting with staff later today to do some planning, and will get back to you.

Thanks,

Newton

Sent from Newton's mobile device.

From: Farrell, Todd <toddf@mun.ca> s. 40(1)
Sent: Friday, January 5, 2024 9:32:38 AM
To: Newt's Hinterland [REDACTED]; Randell, Alison <alrandell@mun.ca>
Subject: Residence Work

Hi Newton,

s. 31(1)(l)

I realize you are no doubt swamped and I hate to add more things to your plate, but we are working with [REDACTED] to quickly facilitate the connection of the residence at Grenfell back to the network via our services in St. John's. Things are moving quickly on this front and I hope to have them, and one member from my team (Cris Stubley) onsite at Grenfell for Sunday. To that end I would like to try to book some time with you and your team to talk details so we can understand what we need to bring with us when we go, and to arrange someone on your team to work with Chris and Solutions Inc when they arrive. Can you suggest a time that would be best for you please. Thanks.

Todd

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Friday, January 5, 2024 11:39 AM
To: Randell, Alison
Cc: Barrington, Gerard; Arnott, Sarah
Subject: FW: Email account

Alison can we get your approval to move this one as well please? This is one of the WRSON employees.

From: Colbourne, Peggy Amanda <x93pac@mun.ca>
Sent: Friday, January 5, 2024 11:36 AM
To: Arnott, Sarah <sarnott@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Email account

Perfect I have it working!

Are you able to get our Associate Director's email working? Jennifer Lamswood and her account is v72jas@mun.ca

Thanks,
Peggy

From: Arnott, Sarah <sarnott@mun.ca> s. 40(1)
Sent: Friday, January 5, 2024 10:51 AM
To: Peggy Colbourne [REDACTED]; Fillier-Skinner, Penny <penny@mun.ca>; Colbourne, Peggy Amanda <x93pac@mun.ca>
Subject: RE: Email account

Hey Peggy,

You'll need to call the Service Desk at 709-864-4595.

Sarah
s. 40(1)

From: Peggy Colbourne [REDACTED]
Sent: Friday, January 5, 2024 10:49 AM
To: Fillier-Skinner, Penny <penny@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Colbourne, Peggy Amanda <x93pac@mun.ca>
Subject: [EXTERNAL SENDER] RE: Email account

Hi Sarah and Penny

When I go to reset it this is the screen i get and its going to be verified by my Grenfell email! What do I do?

I've told all my faculty to reset theirs as well and I assume this will happen.

Peggy



Sent from Mail for Windows

From: Fillier-Skinner, Penny
Sent: January 5, 2024 9:46 AM
To: Arnott, Sarah; Peggy Colbourne; Colbourne, Peggy Amanda
Subject: RE: Email account

Sorry that's what I meant to add. Too many emails this morning. 😊 Thanks Sarah!!

From: Arnott, Sarah <sarnott@mun.ca> s. 40(1)
Sent: Friday, January 5, 2024 9:46 AM
To: Fillier-Skinner, Penny <penny@mun.ca>; Peggy Colbourne [REDACTED]; Colbourne, Peggy Amanda <x93pac@mun.ca>
Subject: RE: Email account

That's great Penny! Peggy, one small correction – to access your email, go to <https://outlook.office.com/>.

Sarah

From: Fillier-Skinner, Penny <penny@mun.ca> s. 40(1)
Sent: Friday, January 5, 2024 9:42 AM
To: Peggy Colbourne [REDACTED]; Colbourne, Peggy Amanda <x93pac@mun.ca>
Cc: Arnott, Sarah <sarnott@mun.ca>
Subject: Email account

Hi Peggy,

We moved your email account to our Exchange online environment so that you can start communicating with folks using your @mun.ca email.

Please first change your MUN Login password by going here and following the instructions: <https://login.mun.ca/forgot-password>.

Once your password is reset, you can access your x93pac@mun.ca email via <https://webmail.mun.ca>

Sarah please add anything I may have missed.

Peggy please let us know if you have any issues. I copied your @mun.ca email account here so this email should be in your Inbox.

Thanks
Penny

Penny Fillier-Skinner
Associate Director Enterprise Application Services
Memorial University of Newfoundland
Phone: 709-864-3768
Cell: [REDACTED] s. 40(1)
e-mail: penny@mun.ca

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Friday, January 5, 2024 12:03 PM
To: Barrington, Gerard
Subject: emails received
Attachments: Undeliverable: [EXTERNAL SENDER] Privileged and confidential - prepared at the request of counsel Re: Additional Messaging Required for Couple of Topics;
Undeliverable: Key messages for staff

NOTE TO APPLICANT: The attachments are located on the subsequent pages.

IAP Office

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

Butler, Kaitlin Sophia

From: Mail Delivery System <MAILER-DAEMON@esa.ucs.mun.ca>
To: kmgarnier@grenfell.mun.ca
Sent: Friday, January 5, 2024 12:55 PM
Subject: Undeliverable: [EXTERNAL SENDER] Privileged and confidential - prepared at the request of counsel Re: Additional Messaging Required for Couple of Topics

The following message to <kmgarnier@grenfell.mun.ca> was undeliverable.

The reason for the problem:

5.4.7 - Delivery expired (message too old) 'DNS Soft Error looking up grenfell.mun.ca (MX) while asking recursive_nameserver0.parent. Error was: unable to reach nameserver on any valid IP'

Butler, Kaitlin Sophia

From: Mail Delivery System <MAILER-DAEMON@esa.ucs.mun.ca>
To: ledwards@grenfell.mun.ca
Sent: Friday, January 5, 2024 10:55 AM
Subject: Undeliverable: Key messages for staff

The following message to <ledwards@grenfell.mun.ca> was undeliverable.

The reason for the problem:

5.4.7 - Delivery expired (message too old) 'DNS Soft Error looking up grenfell.mun.ca (MX) while asking recursive_nameserver0.parent. Error was: unable to reach nameserver on any valid IP'

Butler, Kaitlin Sophia

From: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>
Sent: Friday, January 5, 2024 12:07 PM
To: Whelan, Meaghan; Karen White; McDougall, Greg; Randell, Alison; Travis Walker (he/him)
Subject: [EXTERNAL SENDER] RE: Whelan, Meaghan shared "RDP update Jan 5" with you

Hi Meaghan,

Thank you for confirming. [Redacted]

Best, s. 30(1) (a)

Marisa Kwan
Associate

Norton Rose Fulbright Canada LLP / S.E.N.C.R.L., s.r.l.
222 Bay Street, Suite 3000, P.O. Box 53, Toronto ON M5K 1E7 Canada
T: +1 416.202.6710 | F: +1 416.216.3930
marisa.kwan@nortonrosefulbright.com

NORTON ROSE FULBRIGHT

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: January 5, 2024 9:20 AM
To: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>; Karen White <kwhite@national.ca>; McDougall, Greg <gmcDougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared "RDP update Jan 5" with you

Thanks, Marisa. [Redacted]

s. 29(1) (a)

From: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>
Sent: Friday, January 5, 2024 9:53 AM
To: Karen White <kwhite@national.ca>; Whelan, Meaghan <mcwhelan@mun.ca>; McDougall, Greg <gmcDougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared "RDP update Jan 5" with you

Hi Meaghan, s. 30(1) (a)

[Redacted]

Best,

Marisa Kwan
Associate

Norton Rose Fulbright Canada LLP / S.E.N.C.R.L., s.r.l.
 222 Bay Street, Suite 3000, P.O. Box 53, Toronto ON M5K 1E7 Canada
 T: +1 416.202.6710 | F: +1 416.216.3930
marisa.kwan@nortonrosefulbright.com

NORTON ROSE FULBRIGHT

From: Karen White <kwhite@national.ca>
Sent: January 5, 2024 8:19 AM
To: mcwhelan@mun.ca; gmcDougall@mun.ca; alrandell@mun.ca; Marisa Kwan <marisa.kwan@nortonrosefulbright.com>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared "RDP update Jan 5" with you

[External Email – Use Caution]

s. 29(1) (a)

From: Whelan, Meaghan <no-reply@sharepointonline.com>
Sent: Friday, January 5, 2024 9:17 AM
To: gmcDougall@mun.ca; alrandell@mun.ca; Karen White <kwhite@national.ca>; marisa.kwan@nortonrosefulbright.com; travis.walker@nortonrosefulbright.com
Cc: Whelan, Meaghan <mcwhelan@mun.ca>
Subject: Whelan, Meaghan shared "RDP update Jan 5" with you



Whelan, Meaghan shared a file with you

Privileged and confidential at request of counsel

Hi folks - revised version of RDP. Can you please review? Thanks,
 Meaghan



[RDP update Jan 5](#)



This link only works for the direct recipients of this message.



[Privacy Statement](#)

Disclaimer

The information contained in this communication from the sender is confidential. It is intended solely for use by the recipient and others authorized to receive it. If you are not the recipient, you are hereby notified that any disclosure, copying, distribution or taking action in relation of the contents of this information is strictly prohibited and may be unlawful.

This email has been scanned for viruses and malware, and may have been automatically archived by Mimecast, a leader in email security and cyber resilience. Mimecast integrates email defenses with brand protection, security awareness training, web security, compliance and other essential capabilities. Mimecast helps protect large and small organizations from malicious activity, human error and technology failure; and to lead the movement toward building a more resilient world. To find out more, visit our website.

Law around the world
nortonrosefulbright.com

Confidentiality notice

This email is confidential and may be privileged. If you are not the intended recipient please notify the sender immediately and delete it.

Butler, Kaitlin Sophia

From: Strong, Matthew William
Sent: Friday, January 5, 2024 12:34 PM
To: Randell, Alison
Subject: FW: Emails for Grenfell

Hi Allison,

Not sure if this should go through you. Please let me know if would like me to forward to another contact.

From EOC call understand Peter or Kevin provided a list of the generic email addresses for Grenfell to be created with @mun.ca. Wanted to confirm the 4 addresses in email below were included in the list? If not, could we have these four included.

In terms of new naming convention perhaps we can add "gc" to the front in case any similar already exist under @mun.ca

Thanks!
 Matt

Matthew W.T. Strong CPA, CA
 Director, Financial Services
 Financial and Administrative Services
 Memorial University of Newfoundland
 A2022 – 230 Elizabeth Ave., St. John's, NL A1C 5S7
 Ph: 709-864-4896 Email: mstrong@mun.ca

From: Jenniex, Shanna Paula <t64spr@mun.ca>
Sent: Friday, January 5, 2024 12:19 PM
To: Strong, Matthew William <v39mws@mun.ca>
Subject: Emails for Grenfell

Hi Matt,
 Here are the current emails that we had in place at Grenfell for AP and Bursars office:
bursarsoffice@grenfell.mun.ca
gctravel@grenfell.mun.ca
ap@grenfell.mun.ca
gcpcards@grenfell.mun.ca

Let me know if you need any further information

Regards
 Shanna

Butler, Kaitlin Sophia

From: Pike, Laura
Sent: Friday, January 5, 2024 1:09 PM
To: Lake, Chris; Randell, Alison; Barrington, Gerard
Subject: FW: mun.ca/grenfellcampus page

FYI...

-----Original Message-----

From: Heather Marie Dawson <heather.dawson@mun.ca>
Sent: January 5, 2024 1:08 PM
To: Pike, Laura <laura@mun.ca> s. 40(1)
Cc: Will Pender [redacted]; Barrington, Michael <m.barrington@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
Subject: Re: mun.ca/grenfellcampus page

Thank you, thank you!!
Heather

On 2024-01-05 13:04, Pike, Laura wrote:

> Hi Everyone!
>
> Grenfell.mun.ca has now been successfully redirected to
> mun.ca/grenfellcampus.
>
> You now have a web presence and hopefully content to follow over the
> next little bit.
>
> Laura
>

> -----Original Message-----

> From: Heather Marie Dawson <heather.dawson@mun.ca>
> Sent: January 5, 2024 12:09 PM
> To: Pike, Laura <laura@mun.ca> s. 40(1)
> Cc: Will Pender [redacted]; Barrington, Michael
> <m.barrington@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale
> <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
> Subject: Re: mun.ca/grenfellcampus page

> Thank you so much!!
> Heather
>

> On 2024-01-05 11:43, Pike, Laura wrote:

>> Hi Everyone,
>>
>> The site is live - www.mun.ca/grenfellcampus
>>
>> The team is working on the redirect now.
>>

>> Laura
 >>
 >> -----Original Message-----
 >> From: Heather Marie Dawson <heather.dawson@mun.ca>
 >> Sent: January 5, 2024 7:13 AM
 >> To: Pike, Laura <laura@mun.ca> s. 40(1)
 >> Cc: Will Pender <[REDACTED]>; Barrington, Michael
 >> <m.barrington@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale
 >> <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
 >> Subject: Re: mun.ca/grenfellcampus page
 >>

>> Good morning,
 >> The site looks great and we've been given the nod to go live.
 >> Thank you!
 >> Heather
 >>

>> 2024-01-04 15:26, Pike, Laura wrote:
 >>> Hi folks the site is ready to go live – as soon as you give the nod.
 >>> It looks great!
 >>>
 >>> A portion of a screen shot for you...

>>> FROM: Will Pender <[REDACTED]> s. 40(1)
 >>> SENT: January 4, 2024 2:52 PM
 >>> TO: Barrington, Michael <m.barrington@mun.ca>
 >>> CC: Heather Marie Dawson <heather.dawson@mun.ca>; Pike, Laura
 >>> <laura@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale
 >>> <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
 >>> SUBJECT: Re: mun.ca/grenfellcampus page
 >>>

>>> Hi Michael,
 >>>
 >>> Please see attached the desktop and mobile version of the web banner.
 >>>

>>> Thanks again,
 >>>
 >>> Will
 >>>

>>>> On Jan 4, 2024, at 2:23 PM, Barrington, Michael
 >>>> <m.barrington@mun.ca>
 >>>> wrote:

>>>> Thanks Will,
 >>>>
 >>>> We will need 2 versions, one for Desktop and one for Mobile.
 >>>>
 >>>> 2000x800px, and 800x800px
 >>>>

>>>> Thanks __
 >>>>
 >>>> MIKE BARRINGTON | WEB SUPPORT SPECIALIST
 >>>>

NOTE TO APPLICANT: The remainder of this email
 2 is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Friday, January 5, 2024 1:22 PM
To: Lake, Chris; Pike, Laura; Barrington, Gerard
Subject: RE: mun.ca/grenfellcampus page

s. 40(1)

thanks to everyone!!

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Lake, Chris <c.lake@mun.ca>
Sent: Friday, January 5, 2024 1:10 PM
To: Pike, Laura <laura@mun.ca>; Randell, Alison <alandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: Re: mun.ca/grenfellcampus page

Awesome work !!! Thank you

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

From: Pike, Laura <laura@mun.ca>
Sent: Friday, January 5, 2024 1:09:13 PM
To: Lake, Chris <c.lake@mun.ca>; Randell, Alison <alandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: FW: mun.ca/grenfellcampus page

FYI...

-----Original Message-----

From: Heather Marie Dawson <heather.dawson@mun.ca>
Sent: January 5, 2024 1:08 PM
To: Pike, Laura <laura@mun.ca> s. 40(1)
Cc: Will Pender <[redacted]>; Barrington, Michael <m.barrington@mun.ca>; Brennan, Sandy <sbrennan@mun.ca>; Conway, Dale <conway@mun.ca>; Green, Kerri <kerri@mun.ca>
Subject: Re: mun.ca/grenfellcampus page

Thank you, thank you!!

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Friday, January 5, 2024 1:53 PM
To: Walsh, Deidre; Barrington, Gerard
Subject: s. 31(1)(l) Re: [REDACTED] SoW

[REDACTED]

Thanks s. 29(1) (a)
Alison

Get [Outlook for iOS](#)

From: Walsh, Deidre <dwalsh@mun.ca>
Sent: Friday, January 5, 2024 1:40:03 PM
To: Barrington, Gerard <gbarrington@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: RE: [REDACTED] SoW s. 31(1)(l)

[REDACTED]

[REDACTED] s. 29(1) (a)

Will they engage without a SoW, we could get a PO done up for them for a set number of hours.

[REDACTED]

[REDACTED] s. 29(1) (a)

Deidre

From: Barrington, Gerard <gbarrington@mun.ca>
Sent: Friday, January 5, 2024 1:33 PM
To: Randell, Alison <alrandell@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>
Subject: [REDACTED] SoW s. 31(1)(l)

Do we have the contract signed with [REDACTED] that you folks were reviewing?

I know a lot going on.
We have hours with them paid for, just need signed contract so I can use the hours

Butler, Kaitlin Sophia

From: Ian Sutherland [REDACTED] s. 40(1)
Sent: Friday, January 5, 2024 2:24 PM
To: Randell, Alison
Subject: [EXTERNAL SENDER] Thanks and appreciation

Hi Alison,

Just wanted to say, again, thank you for all you and the SJs teams is doing to work us through this. Your leadership is fantastic. Everything you and everyone is doing is so very appreciated.

[REDACTED] s. 40(1)

Thank you!!

Ian

IAN SUTHERLAND (he/they), PhD | VICE-PRESIDENT (Grenfell Campus)

Office of the Vice President (AS374B) | Grenfell Campus
Memorial University of Newfoundland & Labrador
Corner Brook, Newfoundland & Labrador, Canada A2H 6P9
T 709 639 6551 | F 709 637 6218

www.grenfell.mun.ca/

Instagram @VPGrenfell @GrenfellCampus | Twitter @VPGrenfell @GrenfellCampus

We acknowledge that Grenfell Campus is in traditional Mi'kmaw territory, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

Sent from my iPhone

Butler, Kaitlin Sophia

From: CIOS Discussion List <CIOS-L@CLIFFY.UCS.MUN.CA> on behalf of Arnott, Sarah <sarnott@MUN.CA>
Sent: Friday, January 5, 2024 2:37 PM
To: CIOS-L@CLIFFY.UCS.MUN.CA
Subject: Remote desktop access disabled

Hi everyone,

Please see the message below from the Office of the Chief Risk Officer and the Office of the CIO.

Thanks,
Sarah

Remote desktop access disabled

External Remote Desktop Protocol (RDP) access has been disabled on all campuses of Memorial University in order to implement changes to further strengthen security measures. Employees will not be able to remotely connect to their desktop computers on campus, effective immediately.

Employees who used RDP to remotely connect to their desktop computers on campus, and still require a remote connection, are asked to contact their IT Services department for assistance.

Employees on the St. John's, Signal Hill, Labrador and Harlow campus with questions or concerns should contact the IT Service Desk at 709-864-4595, help@mun.ca or [chat support](#). Employees at the Marine Institute should contact servicedesk@mi.mun.ca.

Butler, Kaitlin Sophia

From: Shaw, Margaret
Sent: Friday, January 5, 2024 2:48 PM
To: Randell, Alison
Subject: Microsoft disables feature after abuse by threat actors | IT World Canada News

<https://www.itworldcanada.com/article/microsoft-disables-feature-after-abuse-by-threat-actors/555664>



s. 29(1) (a)

Best of luck with the continuing investigation and mitigation measures,

Margaret

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Friday, January 5, 2024 3:56 PM
To: Randell, Alison
Subject: Accepted: Privileged and Confidential - Prepared at the Request of Legal Counsel - End of day touchpoint

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Friday, January 5, 2024 4:12 PM
To: Randell, Alison; Fillier-Skinner, Penny
Subject: FW: Grenfell Laptop rollout
Attachments: Grenfell laptop rollout.xlsx

NOTE TO APPLICANT: The attachment is located on the subsequent page.

FYI

IAP Office

Details on the first fifteen laptops deployed and to what areas.

Thanks, Chris

Chris Lake
 Director, Information Management & Protection (Acting)
 Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's | Newfoundland and Labrador | A1C 5S7
 709.864.4894
c.lake@mun.ca

From: Rennie, Sheldon <r77sjr@mun.ca>
Date: Friday, January 5, 2024 at 2:35 PM
To: Newhook, Steven <sgnewhook@mun.ca>
Cc: Lake, Chris <c.lake@mun.ca>
Subject: Grenfell Laptop rollout

Hi Steve,

Here is the spreadsheet for the first round of Grenfell laptop rollouts.

Sheldon

Sheldon Rennie

PC Consultant

Office of the Chief Information Officer

Memorial University of Newfoundland

Email: help@mun.ca

IT Service Desk: 864-4595

Department	User	Hostname	User ID	Laptop Upgrade
Bursars	Marina Penney			Yes
Finance	Teena O'Bryan			Yes
	Shanna Jenniex			Yes
HR	Kathy Edison			Yes
	Jennifer Watton			Yes
Registratars	Gord Genge			
	Shawna Matthews			
	Patricia Walsh			
Learning Center	Victoria Cole			
Library	Krista Howell			
Grad Office	Nadia Simmons			
SSE	Paula Dawe			
	Jodeen Burton - Matthews			
SASS	Shelli Penney			
F.A.	Jessica Grant			

s. 31(1)(l)

Butler, Kaitlin Sophia

From: Somers, David
Sent: Friday, January 5, 2024 4:17 PM
To: Randell, Alison; Arnott, Sarah; Lake, Chris
Subject: Draft comms plan - Grenfell Microsoft 365 Outlook

Privileged and confidential at the request of counsel

Hey folks

Please take a look at [this doc](#). Sarah has taken a look through to make updates and add in the results of the later BCP meeting

I'm offline as of now, but if I'm needed over the weekend I've [redacted] included my mobile number in my signature block.

s. 40(1)

Thanks,

David

DAVID SOMERS | PROJECT MANAGER
Office of the Chief Information Officer
Memorial University of Newfoundland
MOBILE: [redacted] s. 40(1)
www.mun.ca

Butler, Kaitlin Sophia

From: Walsh, Deidre
Sent: Friday, January 5, 2024 4:57 PM
To: Randell, Alison
Subject: FW: call

FYI

From: [Redacted] s. 31(1)(l)
Sent: Friday, January 5, 2024 4:55 PM
To: Barrington, Gerard <gbarrington@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>
Subject: RE: call

[Redacted] s. 29(1) (a)

[Redacted] s. 29(1) (a)

I have started the new ODSA for this work specifically.

Here's the rates. [Redacted] s. 29(1) (a)

[Redacted] s. 31(1)(l)

[Large Redacted Block]

s. 29(1) (a)

*Exclusive of any applicable taxes. All currency is in Canadian funds. s. 39(1)

[Redacted] may change the Service Rates by providing thirty (30) days' written notice to Customer and such new Service Rates will be deemed to replace the prior Service Rates as of the date identified in the written notice.

s. 31(1)(l)

[Redacted] s. 31(1)(l)



s. 31(1)(l)

From: Barrington, Gerard <gbarrington@mun.ca>

Sent: Friday, January 5, 2024 4:14 PM

s. 31(1)(l)

To: [Redacted]; Walsh, Deidre <dwalsh@mun.ca>

Subject: RE: call

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.



s. 31(1)(l)



s. 29(1) (a)

From: [Redacted]

s. 31(1)(l)

Sent: Friday, January 5, 2024 4:38 PM

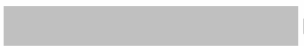
To: Barrington, Gerard <gbarrington@mun.ca>

Subject: [EXTERNAL SENDER] RE: call

Importance: High



s. 29(1) (a)



s. 31(1)(l)

I don't have the formal Bio yet, however, here's a snip it:

s. 40(1)



s. 29(1) (a)

Yes, call me.



s. 31(1)(l)



s. 31(1)(l)

From: Barrington, Gerard <gbarrington@mun.ca>

Sent: Friday, January 5, 2024 3:58 PM

To: [Redacted]

s. 31(1)(l)

Subject: RE: call

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.

Just on with SLT...can I call you right back?

From: [Redacted]

s. 31(1)(l)

Sent: Friday, January 5, 2024 4:07 PM

To: Barrington, Gerard <gbarrington@mun.ca>

Subject: [EXTERNAL SENDER] RE: call



s. 29(1) (a)



s. 29(1) (a)

Stay tuned.



s. 31(1)(l)

From: Barrington, Gerard <gbarrington@mun.ca>

Sent: Friday, January 5, 2024 3:27 PM

To: [Redacted]

s. 31(1)(l)

Subject: RE: call

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.



s. 29(1) (a)

From: [REDACTED] s. 31(1)(l)
Sent: Friday, January 5, 2024 3:54 PM
To: Barrington, Gerard <gbarrington@mun.ca>
Subject: [EXTERNAL SENDER] RE: call

[REDACTED] s. 29(1) (a)



s. 31(1)(l)

From: Barrington, Gerard <gbarrington@mun.ca>
Sent: Friday, January 5, 2024 1:37 PM
To: [REDACTED] s. 31(1)(l)
Subject: call

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.

You got time for a call today?

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Butler, Kaitlin Sophia

From: Arnott, Sarah
Sent: Friday, January 5, 2024 6:21 PM
To: Osmond, Michelle
Cc: Lake, Chris; Randell, Alison
Subject: Re: Arnott, Sarah shared "GCI - What to do with your device" with you

Perfect, thanks Michelle!

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's, Newfoundland
T 709 864 2984
www.mun.ca

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 6:14:52 PM
To: Arnott, Sarah <sarnott@mun.ca>
Subject: RE: Arnott, Sarah shared "GCI - What to do with your device" with you

Hi Sarah,
We're posting this on the password protected section of the updates page for employees

MICHELLE OSMOND
MANAGER, COMMUNICATIONS PLANNING
Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7
P 709 864 2455
M [REDACTED] s. 40(1)

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 5:26 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Subject: RE: Arnott, Sarah shared "GCI - What to do with your device" with you

Sounds great, thanks!

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 5:18 PM
To: Arnott, Sarah <sarnott@mun.ca>
Subject: RE: Arnott, Sarah shared "GCI - What to do with your device" with you

Thanks Sarah. Meaghan Whelan mentioned this was in the works. I'll share with her and let you know what the plan is

MICHELLE OSMOND
MANAGER, COMMUNICATIONS PLANNING
Marketing and Communications
Memorial University of Newfoundland

St. John's, NL, Canada A1C 5S7
P 709 864 2455
M s. 40(1)

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 5:13 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Subject: Arnott, Sarah shared "GCI - What to do with your device" with you



Arnott, Sarah shared a file with you

Hey Michelle, here's a diagram for users at Grenfell regarding their devices. Any questions, please let me know!



GCI - What to do with your device



This link only works for the direct recipients of this message.

Open

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Friday, January 5, 2024 6:33 PM
To: Lake, Chris; Arnott, Sarah; Somers, David
Subject: RE: Draft comms plan - Grenfell Microsoft 365 Outlook

Yes, excellent document!

Thanks folks!

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Lake, Chris <c.lake@mun.ca>
Sent: Friday, January 5, 2024 5:32 PM
To: Arnott, Sarah <sarnott@mun.ca>; Somers, David <dvsomers@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: Re: Draft comms plan - Grenfell Microsoft 365 Outlook

Thank Dave. Great document. Have a nice weekend.

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
[709.864.4894](tel:709.864.4894)
c.lake@mun.ca

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 5:31:07 PM
To: Somers, David <dvsomers@mun.ca>; Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>
Subject: RE: Draft comms plan - Grenfell Microsoft 365 Outlook

Thanks again for this Dave! The team reviewed it and it's now over with MarComm for distribution.

Have a great weekend and [REDACTED] Enjoy the rest of your weekend!

Sarah s. 40(1)

From: Somers, David <dvsomers@mun.ca>
Sent: Friday, January 5, 2024 4:17 PM

1 NOTE TO APPLICANT: The remainder of this email is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Friday, January 5, 2024 6:57 PM
To: Osmond, Michelle; Arnott, Sarah
Cc: Lake, Chris; Barrington, Gerard
Subject: Re: New email for Grenfell

Excellent news - thanks everyone.

Alison

Get [Outlook for iOS](#)

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 6:56:23 PM
To: Arnott, Sarah <sarnott@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: RE: New email for Grenfell

I've asked comms there to send it directly to employees by any means they have so, yes, this includes distribution lists, hopefully.

MICHELLE OSMOND
MANAGER, COMMUNICATIONS PLANNING
Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7
P 709 864 2455
M [REDACTED] s. 40(1)

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 6:54 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: Re: New email for Grenfell

Thanks Michelle! I think Ian also suggested we use the unit-level lists of personal emails. Did we decide not to do that?

Thanks,
Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's, Newfoundland
T 709 864 2984
www.mun.ca

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 6:47:19 PM
To: Arnott, Sarah <sarnott@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: RE: New email for Grenfell

Thanks Sarah.

The message has gone to communications advisors at Grenfell to post in the department Brightspace shells which have just been established. We're also posting it in the Employee tab of mun.ca/updates in the next 10 minutes. Hopefully this reaches everyone before the migration happens.

Michelle

MICHELLE OSMOND
 MANAGER, COMMUNICATIONS PLANNING
 Marketing and Communications
 Memorial University of Newfoundland
 St. John's, NL, Canada A1C 5S7
 P 709 864 2455

M s. 40(1)

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 6:44 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: Re: New email for Grenfell

Hey Michelle,

I'm looping in my colleagues so they receive the confirmation we're good to go tomorrow morning when you confirm!

Thanks,
 Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's, Newfoundland
 T 709 864 2984
www.mun.ca

From: Arnott, Sarah
Sent: Friday, January 5, 2024 5:29:02 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Subject: New email for Grenfell

Hey Michelle,

Here's the draft message. Please confirm that both MarComms are ok with this plan and it is felt we are providing sufficient notice under the circumstances.

If the plan should be changed, please let me know. Otherwise, we'll begin tomorrow at 9am.

Thanks,
Sarah

New @mun.ca email mailboxes for Grenfell Campus faculty and staff

New @mun.ca email mailboxes will be created for all Grenfell Campus faculty and staff in Microsoft 365 Outlook. This process will run on Saturday, January 6 from 9am-11am. Once complete, all incoming emails to @mun.ca addresses for Grenfell Campus employees will be routed to the new mailbox. Email will not be migrated from your previous @mun.ca email.

All Grenfell faculty, staff and students are required to change their MUN Login password if they have not done so after January 1, 2024. If you have not already completed this, you will need to do so by going to <https://login.mun.ca/forgot-password>.

Once the service is active, users can go to <https://outlook.office.com/> and login using their MUN Login (@mun.ca address) to access their @mun.ca email. All users must set up multifactor authentication using the Microsoft Authenticator app.

If you have any questions or require assistance, please contact the IT Service Desk at help@mun.ca or (709) 864-4595.

Butler, Kaitlin Sophia

From: Arnott, Sarah
Sent: Friday, January 5, 2024 7:01 PM
To: Osmond, Michelle
Cc: Randell, Alison; Lake, Chris; Barrington, Gerard
Subject: Re: New email for Grenfell

Awesome, thanks Michelle!

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's, Newfoundland
 T 709 864 2984
www.mun.ca

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 6:56:23 PM
To: Arnott, Sarah <sarnott@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: RE: New email for Grenfell

I've asked comms there to send it directly to employees by any means they have so, yes, this includes distribution lists, hopefully.

MICHELLE OSMOND
 MANAGER, COMMUNICATIONS PLANNING
 Marketing and Communications
 Memorial University of Newfoundland
 St. John's, NL, Canada A1C 5S7
 P 709 864 2455
 M [REDACTED] s. 40(1)

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Friday, January 5, 2024 6:54 PM
To: Osmond, Michelle <mlosmond@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: Re: New email for Grenfell

Thanks Michelle! I think Ian also suggested we use the unit-level lists of personal emails. Did we decide not to do that?

Thanks,
 Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's, Newfoundland
 T 709 864 2984
www.mun.ca

NOTE TO APPLICANT: The remainder of this email thread is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Chief Information Officer
Sent: Friday, January 5, 2024 2:35 PM
To: Randell, Alison
Subject: FW: Remote desktop access disabled

From: Fitzgerald, Renee <reneef@mun.ca>
Sent: Friday, January 5, 2024 2:34:54 PM (UTC-03:30) Newfoundland
To: VP Research <vp.research@mun.ca>; Allen, Tana <tallen@mun.ca>; Andersen, Catharyn <s62cda@mun.ca>; Avery, Angela <angela.avery@mun.ca>; Indigenous Research <indigenousresearch@mun.ca>; Beh, Patricia <patricia.beh@mun.ca>; Blackwood, Penny <pablackw@mun.ca>; President, The <munpres@mun.ca>; Paul Brett <Paul.Brett@mi.mun.ca>; Brown, Trevor <travorb@mun.ca>; Brown, Margot <mbrown@mun.ca>; Browne, Lisa <lisa.browne@mun.ca>; Bugden, Shawn <shawnb@mun.ca>; Karen Bulmer <kbulmer@mun.ca>; Butler, Kelly Anne <kelly.butler@mun.ca>; Carter, Ken <kcarter@grenfell.mun.ca>; Casey, Cristin <cristin.casey@mun.ca>; Cheema, Mumtaz A. <mcheema@grenfell.mun.ca>; Chief Information Officer <cio@mun.ca>; Angie Clarke <angie.clarke@mi.mun.ca>; Colbourne, Peggy <pcolbourne@grenfell.mun.ca>; Collins, Victoria <vcollins@mun.ca>; Collis, Deborah <dcollis@mun.ca>; Craig, Ailsa <acraig@mun.ca>; Ashlee Cunsolo <ashlee.cunsolo@mun.ca>; Dean - Faculty of Business Administration <deanfba@mun.ca>; Dean of Education <educdean@mun.ca>; feasdean <feasdean@mun.ca>; deansgs <deansgs@mun.ca>; HKR Dean <hkrdean@mun.ca>; Dean of Humanities & Social Sciences <deanofhss@mun.ca>; Dean of Libraries <deanoflibraries@mun.ca>; musicdean <musicdean@mun.ca>; Dean of Science <deansci@mun.ca>; deansocialwork <deansocialwork@mun.ca>; AVPA Students <avpas@mun.ca>; Dove, Jennifer <jmdove@mun.ca>; Dyke, Paula <pdyke@mun.ca>; Edwards, Laura <ledwards@grenfell.mun.ca>; Fridgen, Travis <tfridgen@mun.ca>; Garnier, Kevin M. <kmgarnier@grenfell.mun.ca>; Giwa, Sulaimon <sggiwa@mun.ca>; Gosine, Raymond <rgosine@mun.ca>; Haghiri, Morteza <mhaghiri@grenfell.mun.ca>; Hardy Cox, Donna <dhardy@mun.ca>; Hutchings, Dr. Veronica <vhutchings@grenfell.mun.ca>; Jacobsen, Ken <kjacobse@grenfell.mun.ca>; Jenniex, Shanna <sjenniex@grenfell.mun.ca>; Jillian Kavanagh <jillian.kavanagh@mi.mun.ca>; Keeping, Dianne <dckeepp@mun.ca>; Keyte, Jennifer <jkeyte@mun.ca>; Knutson, Sonja <sknutson@mun.ca>; Lokash, Jennifer <jlokash@mun.ca>; Luther, Rayna Jenevieve <rluther@mun.ca>; Matthews, Keith <keithm@mun.ca>; Chief Risk Officer <cro@mun.ca>; Dean of Medicine : McKeen, Dr. Dolores <deanofmedicine@mun.ca>; McKivor, Lee Ann <lamckivor@mun.ca>; Meaney, Richard <rmeaney@mun.ca>; Millan, Roxanne <rmillan@mun.ca>; Miller, David <dmiller@mun.ca>; Mullings, Delores <dmullings@mun.ca>; Myrick, Kim <kmyrick@mun.ca>; Nie, Jinghua <jnie@mun.ca>; Parsons, Carolyn <csparsons@grenfell.mun.ca>; Associate VP (Academic) <assocvpa@mun.ca>; Pike, April <aprilpike@mun.ca>; Pike, Lori <lpike@mun.ca>; Pritchett, Newton <npritchett@grenfell.mun.ca>; Vice-President (Academic) <vpacad@mun.ca>; Randell, Alison <alrandell@mun.ca>; Ride, Peter E. <pride@grenfell.mun.ca>; Rose, Crystal <crose@grenfell.mun.ca>; Shipp, Kim <kshipp@mun.ca>; Simmons, Bonnie <bsimmons@mun.ca>; Laurie Skinner <Laurie.Skinner@mi.mun.ca>; Sullivan, Anne-Marie <asulliva@mun.ca>; Sutherland, Ian <sutherland@grenfell.mun.ca>; Tibbo, Carol <ctibbo@mun.ca>; ViceProvostEDIAR <viceprovostediard@mun.ca>; Amy M Warren <awarren@mun.ca>; Williams, Geoff <geoffwilliams@mun.ca>; Wooley, Emily <ebenson@mun.ca>; Worsfold, Scott <dsvorsfold@mun.ca>; Wright, Jordan <jwwright@mun.ca>
Cc: Andrews, Cindy <marcommadmin@grenfell.mun.ca>; Bienkowski, Justyna <jbienkowski@mun.ca>; EDmarcomm <EDmarcomm@mun.ca>; Brothers, Melissa <melissaw@mun.ca>; Bugler, Heather <hbugler@mun.ca>; Burbury, Glenda <gburbury@grenfell.mun.ca>; Burke, Charlene <charlenes@mun.ca>; Burton-Matthews, Jodeen <jburtonmatthews@grenfell.mun.ca>; avpfac <avpfac@mun.ca>; Caines, Sherry Lynn <slcaines@mun.ca>; Chafe, Gloria <chafeg@mun.ca>; Churchill, Patricia M. <ptizzard@mun.ca>; Coady, Tracy <thynes@mun.ca>; Constantine, Nicole <nconstantine@mun.ca>; Coombs, Sheri Darlene <c45sdc@mun.ca>; Crant, Angela <acrant@mun.ca>; Curnew, Kristi <kcurnew@grenfell.mun.ca>; Dawe, Paula <padawe@grenfell.mun.ca>; decanalassistswk <decanalassistswk@mun.ca>; Fitzgerald, Renee <reneef@mun.ca>; Amy Marie Grouchy <d22amg@mun.ca>; Guzzwell, Diane L <dguzzwell@mun.ca>; Head, Neil Martin <nhead@mun.ca>; Houston, Maureen <mhouston@mun.ca>; Humphries, Linda <lhumphries@grenfell.mun.ca>; deansciassistant <deansciassistant@mun.ca>; Janes, Deborah <deborah.janes@mi.mun.ca>; Keats, Roxanne <rkeats@mun.ca>; Keeping, Tracy <tracy.keeping@mi.mun.ca>; King, Cathy <cking@mun.ca>; King, Terri-Lynn <tiking@mun.ca>; Kinsella, Amanda <akinsella@mun.ca>; Konechny, Jennifer <jkonechny@mun.ca>; Muise, Lisa <lmuisse@mun.ca>; acadadminpvpa <acadadminpvpa@mun.ca>; Murphy, Marie

<mariam@mun.ca>; O'Keefe, Stephanie Louise <c14slr@mun.ca>; Oldford, Chelsey <chelsey.oldford@mi.mun.ca>; Penney, Shelli <shellip@grenfell.mun.ca>; Penney, Tiffany <tiffanyp@mun.ca>; Pike, Darlene <dpike@grenfell.mun.ca>; Pike, Debbie <depike@grenfell.mun.ca>; Power, Peggy <pspower@mun.ca>; MedDeanEA : Reid, Michele <meddeanea@mun.ca>; Seaward, Katie <kseaward@mun.ca>; Smith, Beau <beau.smith@mun.ca>; Squires, Colleen Margaret <cmargarets@mun.ca>; Stoyles, Juanita <juanitas@mun.ca>; Styles, Jill <ljestyles@mun.ca>; Tiller, Krista <ktiller@mun.ca>; Tock, Neeti <b06ns@mun.ca>; VP Admin <vpadmin@mun.ca>; Wade, Juanita <jwade@mun.ca>; Westcott-Stevens, Jane <jwstevens@mun.ca>; Whelan, Debbie <dawhelan@mun.ca>; White, April <awhite@mun.ca>
Subject: Remote desktop access disabled

Good afternoon.

External Remote Desktop Protocol (RDP) access has been disabled on all campuses of Memorial University in order to implement changes to further strengthen security measures. Employees will not be able to remotely connect to their desktop computers on campus, effective immediately.

Employees who used RDP to remotely connect to their desktop computers on campus, and still require a remote connection, are asked to contact their IT Services department for assistance.

Employees on the St. John's, Signal Hill, Labrador and Harlow campus with questions or concerns should contact the IT Service Desk at 709-864-4595, help@mun.ca or [chat support](#). Employees at the Marine Institute should contact servicedesk@mi.mun.ca.

Thanks,
 Renee

Reneé Fitzgerald, Executive Assistant to the President (Scheduling)
 President's Office, Room A-2028
 Arts and Administration Building | 230 Elizabeth Avenue
 Memorial University | St. John's | Newfoundland and Labrador | A1C 5S7
 t: 709.864.8212 | f: 709.864.2059 | email: reneef@mun.ca



We acknowledge that the lands on which Memorial University's campuses are situated are in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

Butler, Kaitlin Sophia

From: Whelan, Meaghan
Sent: Saturday, January 6, 2024 7:12 AM
To: Randell, Alison; Arnott, Sarah; Osmond, Michelle; Peter Ride
Cc: McDougall, Greg
Subject: Fwd: Asset return flow chart

Hi folks,

s. 29(1) (a)

[Redacted] See below.

[Redacted]

s. 29(1) (a)

Thanks,
Meaghan

Begin forwarded message:

From: Peter Ride [Redacted] s. 40(1)
Date: January 6, 2024 at 1:01:38 AM NST
To: "Whelan, Meaghan" <mcwhelan@mun.ca>
Cc: [Redacted] s. 40(1)
Subject: Re: Asset return flow chart

Hi

[Redacted] s. 29(1) (a)

[Redacted]

s. 29(1) (a)

s. 29(1) (a)

[Redacted]

[Redacted]

s. 29(1) (a)

s. 31(1)(l)

s. 29(1) (a) s. 31(1)(l)



s. 29(1) (a)

Can s. 31(1)(l) verify this please?

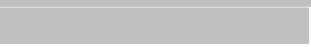
s. 29(1) (a)

Peter

On Fri, Jan 5, 2024 at 7:09 PM Whelan, Meaghan <mcwhelan@mun.ca> wrote:

Hi folks,

I have the draft flow chart about devices.



s. 29(1) (a)



s. 29(1) (a)

Thanks,
Meaghan

From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Friday, January 5, 2024 6:15 PM
To: Whelan, Meaghan <mcwhelan@mun.ca>
Subject:

MICHELLE OSMOND

MANAGER, COMMUNICATIONS PLANNING
Marketing and Communications
Memorial University of Newfoundland

St. John's, NL, Canada A1C 5S7

P 709 864 2455

M [REDACTED] s. 40(1)

--

Dr Peter Ride (personal email account)

He/him

"The one duty we owe to history is to rewrite it." Oscar Wilde

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Saturday, January 6, 2024 7:49 AM
To: Randell, Alison; Lake, Chris
Subject: Fwd: [EXTERNAL SENDER] Re: FW: Email issue - priority please

We should get someone to work directly with Peter on this today if possible.

Begin forwarded message:

From: Peter Ride [REDACTED] s. 40(1)
Date: January 6, 2024 at 1:23:23 AM NST
To: "Newhook, Steven" <sgnewhook@mun.ca>
Cc: "Lake, Chris" <c.lake@mun.ca>, "Arnott, Sarah" <sarnott@mun.ca>, "Fillier-Skinner, Penny" <penny@mun.ca>, "Janes, Nancy" <nancyj@mun.ca>
Subject: Re: [EXTERNAL SENDER] Re: FW: Email issue - priority please

hi Steve

It doesnt work. It takes me to the Authenticator app. when I enter my details there it tells me "your account or password is incorrect.

I also tried on a different iPhone. This time i started off by downloading the app. When I went to enter my user ID [REDACTED] it said that my microsoft account was not valid.

Any suggestions? s. 31(1)(l)

Peter

On Fri, Jan 5, 2024 at 1:14 PM Newhook, Steven <sgnewhook@mun.ca> wrote:
Peter,

Install the outlook app on your phone and add the email through that.

Steven Newhook | Client Services/Service Desk Manager

Office of the Chief Information Officer
Memorial University of Newfoundland
230 Elizabeth Avenue
St. John's, Newfoundland, Canada A1C 5S7
Direct Line 864-4888 sgnewhook@mun.ca
Service Desk 864-4595 help@mun.ca

www.mun.ca/cio/

From: Lake, Chris <c.lake@mun.ca>
Sent: Friday, January 5, 2024 12:38:07 PM s. 40(1)
To: Peter Ride [REDACTED]; Arnott, Sarah <sarnott@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Newhook, Steven <sgnewhook@mun.ca>; Janes, Nancy <nancyj@mun.ca>
Subject: Re: [EXTERNAL SENDER] Re: FW: Email issue - priority please

Hi Peter

I have copied Nancy and Steve who can help with that issue

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

From: Peter Ride [REDACTED] s. 40(1)
Sent: Friday, January 5, 2024 12:36:46 PM
To: Arnott, Sarah <sarnott@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Lake, Chris <c.lake@mun.ca>
Subject: [EXTERNAL SENDER] Re: FW: Email issue - priority please

Hi all

I can't connect to MUN email on my iphone through the mail app. I get forwarded to Microsoft Identifier and it says it can't proceed without more information.

The good news is that I can connect and open the webmail page on the browser on my phone. It's live with my mail. It's too small for me to read but it's there!

Peter

Dr Peter Ride (personal email account)
He/him
"The one duty we owe to history is to rewrite it." Oscar Wilde

On Fri, 5 Jan 2024 at 11:36, Arnott, Sarah <sarnott@mun.ca> wrote:

Hey Peter,

You should be able to now login to <https://outlook.office.com/> using your MUN Login account.

Sarah

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Friday, January 5, 2024 11:35 AM
To: Peter Ride [REDACTED] s. 40(1)
Cc: Lake, Chris <c.lake@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Arnott, Sarah <sarnott@mun.ca>
Subject: RE: FW: Email issue - priority please

Hi Peter,

Your account has been moved. Can you test when you have a moment please?

Thanks

Penny

From: Peter Ride [REDACTED] s. 40(1)
Sent: Friday, January 5, 2024 9:51 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: FW: Email issue - priority please

Hi

Yes please

Peter

Dr Peter Ride (personal email account)

He/him

"The one duty we owe to history is to rewrite it." Oscar Wilde

On Fri, 5 Jan 2024 at 09:24, Fillier-Skinner, Penny <penny@mun.ca> wrote:

Good morning Peter!

We are working on your email issue. We would like to move you to the Exchange online environment, but wanted to confirm this with you before moving your account. Please let us know if we are approved to proceed with the move.

Thanks

Penny

From: Peter Ride [REDACTED] s. 40(1)
Sent: Friday, January 5, 2024 1:29:20 AM
To: ITS Service Desk <help@mun.ca>
Cc: Lake, Chris <c.lake@mun.ca>
Subject: Email issue - priority please

Hi

UserID: [REDACTED] s. 31(1)(l)

name: Peter Ride

I reset my email and system password at around 1.05am. I can login to the MUN system without any problems at <https://login.mun.ca/cas/login>

However, I cannot log into mun email at <https://webmail.mun.ca>

It says 'login failed. I have tried on different browsers and get the same message.

Please advise.

I am working at Grenfell. Having the @mun.ca account operational is crucial for campus management because I am on the emergency team.

thanks, Peter Ride

--

Dr Peter Ride (personal email account)

He/him

"The one duty we owe to history is to rewrite it." Oscar Wilde

--

Dr Peter Ride (personal email account)

He/him

"The one duty we owe to history is to rewrite it." Oscar Wilde

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Saturday, January 6, 2024 8:01 AM
To: Lake, Chris
Cc: Randell, Alison
Subject: Re: [EXTERNAL SENDER] Re: FW: Email issue - priority please

Perfect - thanks Chris!!

On Jan 6, 2024, at 7:49 AM, Lake, Chris <c.lake@mun.ca> wrote:

I will once the SD comes online.

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
[709.864.4894](tel:709.864.4894)
c.lake@mun.ca

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Saturday, January 6, 2024 7:48:31 AM
To: Randell, Alison <alrandell@mun.ca>; Lake, Chris <c.lake@mun.ca>
Subject: Fwd: [EXTERNAL SENDER] Re: FW: Email issue - priority please

We should get someone to work directly with Peter on this today if possible.

Begin forwarded message:

From: Peter Ride [REDACTED] s. 40(1)
Date: January 6, 2024 at 1:23:23 AM NST
To: "Newhook, Steven" <sgnewhook@mun.ca>
Cc: "Lake, Chris" <c.lake@mun.ca>, "Arnott, Sarah" <sarnott@mun.ca>, "Fillier-Skinner, Penny" <penny@mun.ca>, "Janes, Nancy" <nancyj@mun.ca>
Subject: Re: [EXTERNAL SENDER] Re: FW: Email issue - priority please

hi Steve

It doesnt work. It takes me to the Authenticator app. when I enter my details there it tells me "your account or password is incorrect.

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

1

IAP Office

Butler, Kaitlin Sophia

From: Whelan, Meaghan
Sent: Saturday, January 6, 2024 11:12 AM
To: Randell, Alison; Arnott, Sarah; Osmond, Michelle; Peter Ride
Cc: McDougall, Greg
Subject: RE: Asset return flow chart
Attachments: Further device guidelines Jan 6.docx

NOTE TO APPLICANT: The attachment located on page 453, is redacted pursuant to s. 29(1) (a).
IAP Office

[Redacted] s. 29(1) (a)

Alison/Sarah - [Redacted] s. 29(1) (a)

[Redacted] s. 29(1) (a)

Thanks,
Meaghan

From: Randell, Alison <alrandell@mun.ca>
Sent: Saturday, January 6, 2024 8:33 AM
To: Whelan, Meaghan <mcwhelan@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>; Peter Ride [Redacted] s. 40(1)
Cc: McDougall, Greg <gmcDougall@mun.ca>
Subject: RE: Asset return flow chart

Confirming - Looking into this.

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: Saturday, January 6, 2024 7:12 AM
To: Randell, Alison <alrandell@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>; Peter Ride [Redacted] s. 40(1)
Cc: McDougall, Greg <gmcDougall@mun.ca>
Subject: Fwd: Asset return flow chart

Hi folks, s. 29(1) (a)

[Redacted] See below.

[Redacted] s. 29(1) (a)

1 NOTE TO APPLICANT: The remainder of this email is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Saturday, January 6, 2024 11:18 AM
To: Whelan, Meaghan; Arnott, Sarah; Osmond, Michelle; Peter Ride
Cc: McDougall, Greg
Subject: Privileged and Confidential - Prepared at the Request of Legal Counsel RE: Asset return flow chart

[Redacted] s. 29(1) (a)

[Redacted] s. 29(1) (a)

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: Saturday, January 6, 2024 11:12 AM
To: Randell, Alison <alrandell@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>; Peter Ride [Redacted] s. 40(1)
Cc: McDougall, Greg <gmcDougall@mun.ca>
Subject: RE: Asset return flow chart

[Redacted] s. 29(1) (a)

Alison/Sarah - [Redacted] s. 29(1) (a)

[Redacted] s. 29(1) (a)

Thanks,
Meaghan

From: Randell, Alison <alrandell@mun.ca>
Sent: Saturday, January 6, 2024 8:33 AM
To: Whelan, Meaghan <mcwhelan@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>; Peter Ride [Redacted] s. 40(1)
Cc: McDougall, Greg <gmcDougall@mun.ca>
Subject: RE: Asset return flow chart

Confirming - Looking into this.

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

1 IAP Office

Butler, Kaitlin Sophia

From: Walsh, Deidre
Sent: Saturday, January 6, 2024 1:45 PM
To: Randell, Alison
Subject: Fwd: call

FYI

Get [Outlook for iOS](#)

From: [REDACTED] s. 31(1)(l)
Sent: Saturday, January 6, 2024 1:44 PM
To: Walsh, Deidre <dwalsh@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>
Subject: [EXTERNAL SENDER] RE: call

Thank you Deidre.

I've sent off the items below for acceptance, acknowledgement and also asked if we have a confidentiality agreement.

Also, spoke with Quest last night and [REDACTED]

[REDACTED] s. 29(1) (a)

The quote will include both FAC/Admin and Students in separate line items.

Education discounts are being applied and I hope to have the quote ready for you shortly.

Thanks,

[REDACTED] s. 31(1)(l)

From: Walsh, Deidre <dwalsh@mun.ca>
Sent: Saturday, January 6, 2024 11:57 AM

To: Barrington, Gerard <gbarrington@mun.ca>; [REDACTED]
Subject: RE: call

[REDACTED] s. 31(1)(l)

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.

Hi [REDACTED] s. 31(1)(l)

The contract has been signed and sent back via DocuSign.

s. 31(1)(l)

We do however also need recognition by [redacted] of our ATIPA statement.

We don't need it included in the contract, a "We agree" through email will suffice.

Below is MUN's ATIPPA statement:

The Service Provider acknowledges that MUN is subject to ATIPPA, 2015 and any records that Service Provider supplies to MUN may be subject to requests under the ATIPPA, 2015. In the event of a request to MUN for third party business information in its custody and control, information can be withheld only if it meets all parts of the 3-part harms test for nondisclosure as stated in section 39 of the ATIPPA, 2015.

s. 31(1)(l)

We are also wondering if [redacted] has a confidentiality agreement in place with their subcontracts regarding information that will be accessed through the engagement.

Thanks
Deidre

From: Barrington, Gerard <gbarrington@mun.ca>
Sent: Friday, January 5, 2024 7:18 PM
To: [redacted] Walsh, Deidre <dwalsh@mun.ca>
Subject: Re: call

s. 31(1)(l)

Yes I sent to Deidre as I don't have signing authority.

Get [Outlook for iOS](#)

From: [redacted]
Sent: Friday, January 5, 2024 7:06:23 PM
To: Barrington, Gerard <gbarrington@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>
Subject: [EXTERNAL SENDER] RE: call

s. 31(1)(l)

Hi Gerard,

The ODSA should be in your inbox for approval. We need this document approved to have Paul begin work.

Paul has a two other projects he's working on right now but will adjust his time in order to start on Monday.

I have a quote coming from Quest shortly, but it may be Monday morning before its ready to send over. I'll do my best.

Thanks,



s. 31(1)(l)

s. 31(1)(l)

From: Barrington, Gerard <gbarrington@mun.ca>

Sent: Friday, January 5, 2024 4:38 PM

s. 31(1)(l)

To: [redacted]; Walsh, Deidre <dwalsh@mun.ca>

Subject: RE: call

External message. Do not click links or open attachments unless you recognize the source. Message externe. Ne cliquez sur aucun lien et n'ouvrez aucune pièce jointe à moins d'en connaître la provenance.

Yes let's do a call 545pm NL time

From: [redacted]

s. 31(1)(l)

Sent: Friday, January 5, 2024 4:55 PM

To: Barrington, Gerard <gbarrington@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>

Subject: [EXTERNAL SENDER] RE: call

s. 29(1) (a)

s. 29(1) (a)

s. 29(1) (a)

I have started the new ODSA for this work specifically.

Here's the rates.

s. 29(1) (a)

s. 31(1)(l)

s. 29(1) (a)

*Exclusive of any applicable taxes. All currency is in Canadian funds.

s. 39(1)

[redacted] may change the Service Rates by providing thirty (30) days' written notice to Customer and such new Service Rates will be deemed to replace the prior Service Rates as of the date identified in the written notice.

s. 31(1)(l)

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

3

IAP Office

Butler, Kaitlin Sophia

From: Arnott, Sarah
Sent: Saturday, January 6, 2024 2:26 PM
To: Jenniex, Shanna Paula; Randell, Alison; Strong, Matthew William
Cc: Barrington, Gerard; Fillier-Skinner, Penny; Somers, David
Subject: Re: Emails for Grenfell

Thanks Shanna!

Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's, Newfoundland
 T 709 864 2984
www.mun.ca

From: Jenniex, Shanna Paula <t64spr@mun.ca>
Sent: Saturday, January 6, 2024 2:24:45 PM
To: Arnott, Sarah <sarnott@mun.ca>; Randell, Alison <alrandell@mun.ca>; Strong, Matthew William <v39mws@mun.ca>
Cc: Barrington, Gerard <gbarrington@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Somers, David <dvsomers@mun.ca>
Subject: RE: Emails for Grenfell

Hi Sarah,
 Please see email addresses as requested:
 Shanna Jenniex- t64spr@mun.ca
 Teena O'Bryan- teenaob@mun.ca
 Brian Duffy- w22bjd@mun.ca
 Dawn Hardy- dhardy11@mun.ca
 Chelsea Marks- ccsm35@mun.ca
 Marina Penney- marinap@mun.ca

The 2 "owners" will be myself and Teena O'Bryan

Thanks
 Shanna

From: Arnott, Sarah <sarnott@mun.ca>
Sent: Saturday, January 6, 2024 1:49 PM
To: Randell, Alison <alrandell@mun.ca>; Strong, Matthew William <v39mws@mun.ca>; Jenniex, Shanna Paula <t64spr@mun.ca>
Cc: Barrington, Gerard <gbarrington@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Somers, David

<dvsomers@mun.ca>
Subject: RE: Emails for Grenfell

Hi Matthew and Shanna,

Can you please provide the @mun.ca emails for the users who need to access each of the shared mailboxes below? Please indicate also two "owners" of the mailbox – these are the users who can add/remove access for other users to the shared mailbox.

- gcbursarsoffice@mun.ca
- gctravel@mun.ca
- gcap@mun.ca
- gpcards@mun.ca

Thanks,
Sarah

From: Randell, Alison <alrandell@mun.ca>
Sent: Friday, January 5, 2024 1:04 PM
To: Strong, Matthew William <v39mws@mun.ca>
Cc: Barrington, Gerard <gbarrington@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>
Subject: RE: Emails for Grenfell

Hi Matthew,

I'm looping in a few folks since there's some complexities with these email accounts that we need to address before folks can access them. [REDACTED] so I'm linking you in to them to help get these accounts in order.

s. 29(1) (a)

Thanks everyone,
Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Strong, Matthew William <v39mws@mun.ca>
Sent: Friday, January 5, 2024 12:34 PM
To: Randell, Alison <alrandell@mun.ca>
Subject: FW: Emails for Grenfell

Hi Allison,

Not sure if this should go through you. Please let me know if would like me to forward to another contact.

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

Butler, Kaitlin Sophia

From: Arnott, Sarah
Sent: Saturday, January 6, 2024 2:38 PM
To: Whelan, Meaghan; Randell, Alison
Subject: Re: Email re @mun.ca

Hey Meaghan,

The link is correct. It won't work for you because your mailbox isn't in M365 Outlook.

Thanks
Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's, Newfoundland
T 709 864 2984
www.mun.ca

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: Saturday, January 6, 2024 2:35:44 PM
To: Arnott, Sarah <sarnott@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: RE: Email re @mun.ca

This is the error I get:



500

Something we

We couldn't find a mailbox for this acc

To fix it, contact your Email Admins an
per instructions [Getting a mailbox not](#)

Refresh the page

More details

From: Whelan, Meaghan
Sent: Saturday, January 6, 2024 2:35 PM
To: Arnott, Sarah <sarnott@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: Email re @mun.ca

Hi folks,

Can you confirm that these are all the right links in this email?

NEW @MUN.CA EMAIL SERVICE FOR GRENFELL CAMPUS FACULTY AND STAFF

All @mun.ca email accounts for Grenfell Campus faculty and staff have now been moved into Microsoft 365 Outlook.

This improvement has been made so that it is easier for users to access their emails. It means that users will receive better service and it will give access to all available services as it integrates with Office 365.

Email addresses are not affected and your mun.ca email address will not change.

To access your email please go to <https://outlook.office.com/> and login using your MUN Login (@mun.ca address) to access your @mun.ca email. You will be asked to set up multifactor authentication using the Microsoft Authenticator app. Once this has been set up you will be able to access email on your computer through your browser, or on your phone with the outlook app.

The new mailbox will not contain old emails sent prior to the change. These can still be accessed at webmail.mun.ca. However, the webmail.mun.ca will not be receiving new incoming emails. These will only be received through the outlook site or app.

This process will run on Saturday, Jan. 6, 9 a.m.-11 a.m.

To enable the new mail service to operate effectively, all Grenfell faculty, staff and students are required to change their MUN Login password if they have not already done since Jan. 1, 2024. If you have not already completed this step, you will need to do so by going to <https://login.mun.ca/forgot-password>.

If you have any questions or require assistance, please contact the IT Service Desk at help@mun.ca or (709) 864-4595.

The ITS Service Desk at Grenfell has extended hours to support students, faculty and staff at Grenfell Campus on the weekend. In addition to regular weekday hours, they will be available from 9 a.m. - 3 p.m. on Saturday Jan 6.

.....

MEAGHAN WHELAN she/her
ASSOCIATE DIRECTOR, COMMUNICATIONS

Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7

M [redacted] s. 40(1)

We acknowledge that the lands on which Memorial University's campuses are situated are in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the histories and cultures of the Beothuk, Mi'kmaq, Innu and Inuit of this province.

Butler, Kaitlin Sophia

From: Arnott, Sarah
Sent: Saturday, January 6, 2024 3:17 PM
To: Whelan, Meaghan; Randell, Alison; Osmond, Michelle
Subject: Re: Email re @mun.ca

Hey Meaghan,

s. 29(1) (a)

Looks good.

Hope this helps - can call at if you want.

Alison, anything to add?

s. 40(1)

Sarah

Sarah Arnott | Manager Strategy, Planning & Liaison

Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's, Newfoundland
T 709 864 2984
www.mun.ca

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: Saturday, January 6, 2024 3:02:06 PM
To: Arnott, Sarah <sarnott@mun.ca>; Randell, Alison <alrandell@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>
Subject: RE: Email re @mun.ca

Hi Alison & Sarah,

Can you quickly confirm that the text here is accurate before I start sending this out?

Thanks,
MEaghn

From: Whelan, Meaghan
Sent: Saturday, January 6, 2024 2:35 PM
To: Arnott, Sarah <sarnott@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: Email re @mun.ca

Hi folks,

Can you confirm that these are all the right links in this email?

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