

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Monday, January 1, 2024 10:59 AM
To: Randell, Alison; Barrington, Gerard
Subject: FW: Western Regional School of Nursing Questions

FYI – Gerard when you have a minute can you please check Peggy’s account. [REDACTED]

[REDACTED] s. 29(1) (a)

Thanks
Penny

From: Peggy Colbourne [REDACTED] s. 40(1)
Sent: Monday, January 1, 2024 10:57 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny,
Yes you can disable that so I can access my Mun email. Thanks,
Peggy

Get [Outlook for Android](#)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 10:50:39 a.m.
To: Peggy Colbourne <[REDACTED]> s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Hi Peggy,

We are continuing discussions on email. I just wanted to check to see if you would still like your forwarding to your swgc email disabled so that you can access your @mun.ca email account?

Thanks
Penny

From: Peggy Colbourne [REDACTED] s. 40(1)
Sent: Sunday, December 31, 2023 3:13 PM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Thanks Penny
Peggy

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From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Sunday, December 31, 2023 2:57:05 PM
To: Peggy Colbourne <[REDACTED]> s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Hi Peggy,

We are discussing the best email to use. Once I get direction on what approach to use I'll do some more checking on the accounts.

Thanks
Penny

From: Peggy Colbourne <[REDACTED]> s. 40(1)
Sent: Sunday, December 31, 2023 2:48 PM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny,

Glenda Burbury is an employee, her Grenfell email is gburbury@grenfell.mun.ca, does she have a MUN email?

Also with mine can you disabled it and can I enable the forwarding again at a later date?

Thanks
Peggy

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: December 31, 2023 2:44 PM
To: Peggy Colbourne <[REDACTED]> s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Hi Peggy,

It looks like your email is setup to forward your email to your Grenfell account. If you want this disabled, this would mean that the forwarding would stop to the Grenfell email. s. 29(1) (a) s. 31(1)(l)

I checked Jennifer and she has [REDACTED] however, she doesn't have an email account. If she was a student with a student number if you can provide that I can check. I also can't find Glenda under the name you provided. If she was a student, she may have a separate account with a different name/ID.

Thanks
Penny

From: Peggy Colbourne <[REDACTED]> s. 40(1)
Sent: Sunday, December 31, 2023 2:30 PM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny

I cannot access my MUN account. I just tried. I have an account x93pac@mun.ca, but you can look into my account or Jennifer Lamswood, Glenda Burbury is another who [redacted] Thanks in advance,
Peggy

s. 40(1)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: December 31, 2023 2:18 PM
To: Peggy Colbourne <[redacted]>
Subject: RE: Western Regional School of Nursing Questions

s. 40(1)

Hi Peggy,

This is the correct email. [redacted]

s. 29(1) (a)

Thanks
Penny

From: Peggy Colbourne <[redacted]>
Sent: Sunday, December 31, 2023 2:16 PM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Western Regional School of Nursing Questions

s. 40(1)

Hi Penny,

Its Peggy Colbourne, just testing that I have the correct email for you. If so please just hit reply and they I will send you the info we just discussed.

Appreciate it,
Peggy

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Monday, January 1, 2024 11:51 AM
To: Randell, Alison; Lake, Chris
Subject: FW: Western Regional School of Nursing Questions

FYI

From: Peggy Colbourne [redacted] s. 40(1)
Sent: Monday, January 1, 2024 11:46 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny, s. 29(1) (a) s. 31(1)(l)

[redacted] We also have a Grenfell IT staff member at WRSON. [redacted]
Peggy s. 29(1) (a)

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From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 11:36:46 a.m.
To: Peggy Colbourne [redacted] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Thanks Peggy!

[redacted] s. 29(1) (a)

Thanks
Penny

From: Peggy Colbourne [redacted] s. 40(1)
Sent: Monday, January 1, 2024 11:34 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Several years ago the @swgc changed to @ grenfell.mun.ca, [redacted]
[redacted] s. 29(1) (a)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 11:29:11 a.m.
To: Peggy Colbourne [redacted] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

The email we have for forwarding for you has the swgc included as well. Do you get forwarded emails into your @grenfell account?

Thanks
Penny

From: Peggy Colbourne [redacted] s. 40(1)
Sent: Monday, January 1, 2024 11:26 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Yes that would have been her previous email that was then changed to @grenfell.ca

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From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 11:23:32 AM
To: Peggy Colbourne [redacted] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Hi Peggy,

I also found another account for a Jennifer Lamswood. Would this be Jennifer's email?

jlamswood@swgc.mun.ca

Thanks
Penny

From: Peggy Colbourne [redacted] s. 40(1)
Sent: Monday, January 1, 2024 10:57 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny,
Yes you can disable that so I can access my Mun email. Thanks,
Peggy

Get [Outlook for Android](#)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 10:50:39 a.m.
To: Peggy Colbourne [redacted] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Hi Peggy,

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Fillier-Skinner, Penny
Sent: Monday, January 1, 2024 1:30 PM
To: Randell, Alison; Lake, Chris
Subject: FW: Western Regional School of Nursing Questions

FYI

From: Peggy Colbourne [REDACTED] s. 40(1)
Sent: Monday, January 1, 2024 1:26 PM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

[REDACTED]
[REDACTED] s. 29(1) (a) s. 31(1)(l)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: January 1, 2024 11:49 AM
To: Peggy Colbourne [REDACTED] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

Thanks Peggy! I appreciate the details [REDACTED] s. 29(1) (a) s. 31(1)(l)

Thanks [REDACTED] s. 29(1) (a) s. 31(1)(l)
Penny

From: Peggy Colbourne [REDACTED] s. 40(1)
Sent: Monday, January 1, 2024 11:46 AM
To: Fillier-Skinner, Penny <penny@mun.ca>
Subject: Re: Western Regional School of Nursing Questions

Hi Penny, [REDACTED] s. 29(1) (a) s. 31(1)(l)

[REDACTED] We also have a Grenfell IT staff member at WRSON.
Peggy [REDACTED] s. 29(1) (a)

Get [Outlook for Android](#)

From: Fillier-Skinner, Penny <penny@mun.ca>
Sent: Monday, January 1, 2024 11:36:46 a.m.
To: Peggy Colbourne [REDACTED] s. 40(1)
Subject: RE: Western Regional School of Nursing Questions

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

Butler, Kaitlin Sophia

From: McDougall, Greg
Sent: Monday, January 1, 2024 3:13 PM
To: Imran Ahmad (he/him); Travis Walker (he/him); Randell, Alison
Cc: Tobin, Holly; Janes, David Charles
Subject: FW: [REDACTED] s. 31(1)(l)

s. 30(1) (a)

[REDACTED]

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7
Cell: [REDACTED] s. 40(1)
Email: gmcDougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Head, Craig" <chead@mun.ca>
Date: Monday, January 1, 2024 at 3:00 PM
To: "Randell, Alison" <alrandell@mun.ca>, "McDougall, Greg" <gmcDougall@mun.ca>
Cc: [REDACTED] s. 40(1)
Subject: [REDACTED] s. 31(1)(l)

Privileged and Confidential- Prepared at the Request of Legal Counsel

s. 29(1) (a) s. 31(1)(l)

Hi,
[REDACTED]

s. 29(1) (a) s. 31(1)(l)

[REDACTED]

[REDACTED]
[REDACTED] s. 29(1) (a) s. 31(1)(l)

Let me know if you need anything further.

Thanks,
Craig

Butler, Kaitlin Sophia

From: Dana Sanderson <dsanderson@upei.ca>
Sent: Monday, January 1, 2024 3:17 PM
To: Randell, Alison
Cc: Rob Milman
Subject: [EXTERNAL SENDER] Cybersecurity Issue Grenfell Campus

Good afternoon Alison

I just saw this. If there is anything we can do to assist please reach out.

We are here to assist you and your team

BTW Rob Milman UPEI ISO has reached out .

[Cybersecurity issue affecting Grenfell Campus of Memorial University | CBC News](#)



Cybersecurity issue affecting Grenfell Campus of Memorial University | CBC News

The university says IT services at the Marine Institute have been temporarily shut down and it will directly notify anyone whose information may have been affected by this incident.

www.cbc.ca

Dana C. Sanderson, MBA (he/him)

Chief Information Officer
 University of Prince Edward Island
dsanderson@upei.ca
<https://upei.ca>

NOTE: UPEI IT will NEVER send unsolicited requests for passwords or other personal information via email, text, or phone. Messages or calls requesting such information are fraudulent. Please notify the UPEI IT helpdesk (902) 566-0465 helpdesk@upei.ca

Don't be a victim of phishing. Legitimate businesses don't ask you to send sensitive information through insecure channels. Look before you click! If you think you have been phished, forward email to phishing@upei.ca

We live, work and learn in the traditional, unceded territory of the Mi'kmaq People.

Butler, Kaitlin Sophia

From: Newt's Hinterland [REDACTED] s. 40(1)
Sent: Monday, January 1, 2024 5:35 PM
To: Lake, Chris; Whelan, Meaghan; Tobin, Holly; Randell, Alison; McDougall, Greg
Subject: [EXTERNAL SENDER] Re: [REDACTED] s. 29(1) (a)

Actually, I will reach out to our service desk staff now and inquire what information they have.

Sent from Newton's mobile device.

From: Newt's Hinterland [REDACTED] s. 40(1)
Sent: Monday, January 1, 2024 5:32:15 PM
To: Lake, Chris <c.lake@mun.ca>; Whelan, Meaghan <mcwhelan@mun.ca>; Tobin, Holly <htobin@mun.ca>; Randell, Alison <alrandell@mun.ca>; McDougall, Greg <gmcDougall@mun.ca>
Subject: Re: [REDACTED] s. 29(1) (a)

I will get a list of assigned laptops once service desk staff get back on wednesday if they have a written list.

As staff are back wednesday, where directors and managers will be meeting with them to discuss continuity plans,

[REDACTED]

Of note, too, is that those are no longer able to connect to our network.

s. 29(1) (a)

Thanks,

s. 31(1)(l)

Newton

Sent from Newton's mobile device.

From: Lake, Chris <c.lake@mun.ca>
Sent: Monday, January 1, 2024 5:11:35 PM
To: Whelan, Meaghan <mcwhelan@mun.ca>; Tobin, Holly <htobin@mun.ca>; Randell, Alison <alrandell@mun.ca>; McDougall, Greg <gmcDougall@mun.ca>; [REDACTED] s. 40(1)
Subject: [REDACTED]

Hi Meaghan / Holly

s. 29(1) (a)

Alison and I were just discussing [REDACTED]

[REDACTED]

s. 29(1) (a)

[REDACTED]

s. 29(1) (a) s. 31(1)(l)

[REDACTED]

s. 29(1) (a) s. 31(1)(l)

[REDACTED]

s. 29(1) (a) s. 31(1)(l)

s. 29(1) (a)

s. 31(1)(l)

[Redacted]

Newton - [Redacted]

I have four of my team flying out tomorrow - Friday

[Redacted]

s. 29(1) (a)

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

Butler, Kaitlin Sophia

From: Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Sent: Monday, January 1, 2024 5:40 PM
To: McDougall, Greg; Imran Ahmad (he/him); Randell, Alison
Cc: Tobin, Holly; Janes, David Charles
Subject: [EXTERNAL SENDER] Re: [REDACTED] s. 31(1)(l)

Hi Greg,

Sorry for the delay. [REDACTED]

s. 30(1) (a)

Regards,

Travis

Travis Walker
Senior Associate

Norton Rose Fulbright Canada LLP / S.E.N.C.R.L., s.r.l.
222 Bay Street, Suite 3000, P.O. Box 53, Toronto ON M5K 1E7 Canada
T: +1 416.216.4819 | F: +1 416.216.3930
travis.walker@nortonrosefulbright.com

NORTON ROSE FULBRIGHT

From: McDougall, Greg <gmcdougall@mun.ca>
Sent: Monday, January 1, 2024 1:43:11 PM
To: Imran Ahmad (he/him) <imran.ahmad@nortonrosefulbright.com>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>; Randell, Alison <alrandell@mun.ca>
Cc: Tobin, Holly <htobin@mun.ca>; Janes, David Charles <dcjanes@mun.ca>
Subject: FW: [REDACTED] s. 31(1)(l)

[External Email – Use Caution]

[REDACTED]

s. 29(1) (a)

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7

NOTE TO APPLICANT: The remainder of this email is located previously in the records.

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Monday, January 1, 2024 6:33 PM
To: Ricketts, Samantha
Subject: RE: Privileged and Confidential - Prepared at the request of Counsel - Draft: Meeting Schedule

Hi Samantha,

Apologies for the delayed response but please see below.

Meeting Name - IT Logistics
Frequency – Daily
Timing of meeting – Normally in the morning but not defined times and as required throughout the day
Format – Teams
Members names – Alison Randell, Penny Fillier-Skinner, Chris Lake, Deidre Walsh, Steve Newhook

Meeting Name - IT Response
Frequency – Daily
Timing of meeting – Begins normally at 9:30am in the morning but throughout the day/night as required
Format – Teams
Members names – Alison Randell, Todd Farrell, Gerard Barrington, Harold Whelan, Kris Ivany, [redacted] and others as required

s. 31(1)(l)

Thanks,

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Ricketts, Samantha <sricketts@mun.ca>
Sent: Monday, January 1, 2024 10:20 AM
To: Randell, Alison <alrandell@mun.ca>
Subject: Privileged and Confidential - Prepared at the request of Counsel - Draft: Meeting Schedule

Good morning Alison,

As Holly mentioned in the EOC meeting, I am preparing the meeting schedule for all of our groups. Would you be able to provide the IT meeting schedule? I have headers that include: Meeting Name (IT Operations/ IT Logistics); Frequency (Daily, as needed); Timing of meeting; Format (Webex, Teams, In-person) and the Members names.

Please do not hesitate to give me a call to go through this as I can quickly jot down the information, if you prefer. My number is [redacted] s. 40(1)

NOTE TO APPLICANT: The remainder of this email is located
1 previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Monday, January 1, 2024 6:36 PM
To: Head, Craig; Farrell, Todd; Fillier-Skinner, Penny; Whelan, Harold; Barrington, Gerard; Lake, Chris; Walsh, Deidre; Arnott, Sarah; O'Neill, Sean; Newt's Hinterland; Ivany, Kristopher
Subject: RE: Key messages for staff

Hi Craig,



s. 29(1) (a)

Thanks,
Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Head, Craig <chead@mun.ca>
Sent: Monday, January 1, 2024 6:28 PM
To: Randell, Alison <alrandell@mun.ca>; Farrell, Todd <toddf@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Whelan, Harold <hwhelan@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Lake, Chris <c.lake@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; O'Neill, Sean <seanoneill@mun.ca>; Newt's Hinterland
Ivany, Kristopher <ivanyk@mun.ca>
Subject: Re: Key messages for staff

s. 40(1)

Thanks Allison.



s. 29(1) (a)

Craig

From: Randell, Alison <alrandell@mun.ca>
Sent: Monday, January 1, 2024 5:58 PM
To: Farrell, Todd <toddf@mun.ca>; Fillier-Skinner, Penny <penny@mun.ca>; Whelan, Harold <hwhelan@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Lake, Chris <c.lake@mun.ca>; Walsh, Deidre <dwalsh@mun.ca>; Arnott, Sarah <sarnott@mun.ca>; Head, Craig <chead@mun.ca>; O'Neill, Sean <seanoneill@mun.ca>; Newt's Hinterland
Ivany, Kristopher <ivanyk@mun.ca>
Subject: Key messages for staff

s. 40(1)

Hi Folks,

Below are key messages for you and your team members to have on hand should there be any inquiries.

Any questions, please let me know.

Thanks,

Alison

s. 29(1) (a)

Note that all media requests are to be managed by Meaghan Whelan, associate director, communications, mcwhelan@mun.ca or [REDACTED] s. 40(1)

- Grenfell Campus is currently experiencing a cyber security incident. I do not have any information about the incident or the response. What I can tell you is that work is ongoing to determine the cause and scope of the issue. This investigation is in its early stages and will likely take some time to complete.
- Memorial is actively working with cybersecurity experts to ensure appropriate response. These experts have confirmed that actions taken by Memorial's team align with industry best practices.
- Memorial's central IT team also temporarily shut down IT services at the Marine Institute as a precautionary measure and as part of the investigation. There is no indication at this stage that IT services or data on other campuses are impacted.
- The incident has been reported to law enforcement, including both the RCMP and the Canadian Centre for Cyber Security.
- Memorial's Emergency Operations Centre has been activated.
- Information about this issue will be posted on mun.ca.

ALISON RANDELL | Interim Chief Information Officer

Office of the Chief Information Officer
 Memorial University of Newfoundland
 Spencer Hall - SP4015
 220 Prince Philip Drive, St. John's, NL, A1C 5S7
 T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Monday, January 1, 2024 6:47 PM
To: Randell, Alison
Subject: Question

Based on changes made today, Grenfell email will no longer work on phones (or anywhere). If someone has it cached on their device, it will attempt re-authentication and should then fail.

Newton - please add anything as well.

Get [Outlook for iOS](#)

Butler, Kaitlin Sophia

From: Newt's Hinterland [redacted] s. 40(1)
Sent: Monday, January 1, 2024 7:04 PM
To: Randell, Alison; Kevin Garnier
Subject: Re: [EXTERNAL SENDER] Question item - [redacted] s. 29(1) (a)

Kevin-

[redacted]
[redacted] s. 29(1) (a) s. 31(1)(l)

Newton

Sent from Newton's mobile device.

From: Randell, Alison <alrandell@mun.ca> s. 40(1)
Sent: Monday, January 1, 2024 6:42:52 p.m.
To: Kevin Garnier [redacted]; [redacted]
Subject: Re: [EXTERNAL SENDER] Question item - [redacted] s. 29(1) (a)

Hi Kevin,

I'm going through email from today and this one must have slipped by me.

I will ensure this gets added to the list of Q&A's.

Thanks
Alison

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From: Kevin Garnier [redacted] s. 40(1)
Sent: Monday, January 1, 2024 10:15:53 AM
To: Randell, Alison <alrandell@mun.ca>; [redacted] s. 40(1)
Subject: [EXTERNAL SENDER] Question item - [redacted] s. 29(1) (a)

Morning Allison, Newton

So I don't forget it, just a note to record the question [redacted]
[redacted] s. 29(1) (a)

Thanks

Kevin

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Monday, January 1, 2024 7:17 PM
To: Randell, Alison
Subject: Grenfell IT Challenges - [REDACTED] s. 29(1) (a)

Hi Kim / Bonnie

Happy New Year, hope you had a great holiday season. As you may have heard Grenfell Campus is currently experiencing some IT challenges. Over the last few days, I have been in several meetings and course delivery has been raised as a key topic. Currently many courses in Grenfell use parts of Office 365 in delivery and the Grenfell email is heavily utilized by faculty and students. Both of those services are not available at this time so there have been questions about contacting students through course shells and other Brightspace questions. Alison and I just wanted to give you an update [REDACTED]

Thanks. [REDACTED] s. 29(1) (a)

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

Butler, Kaitlin Sophia

From: Lake, Chris
Sent: Monday, January 1, 2024 8:09 PM
To: Simmons, Bonnie
Cc: Myrick, Kim; Randell, Alison
Subject: Re: Grenfell IT Challenges - [REDACTED] s. 29(1) (a)

Thanks Bonnie

Please reach out if you need anything from us.

Thanks, Chris

Chris Lake
 Director, Information Management & Protection
 Office of the Chief Information Officer
 Memorial University of Newfoundland
 St. John's | Newfoundland and Labrador | A1C 5S7
 709.864.4894
 c.lake@mun.ca

From: Simmons, Bonnie <bsimmons@mun.ca>
Sent: Monday, January 1, 2024 7:32:00 PM
To: Lake, Chris <c.lake@mun.ca>
Cc: Myrick, Kim <kmyrick@mun.ca>; Randell, Alison <alrandell@mun.ca>
Subject: Re: Grenfell IT Challenges - [REDACTED] s. 29(1) (a)

Thanks Chris. Hoping you had a good holiday as well!!

Peter Ride reached out to us a little while ago. We are currently working on this for them.

Thanks for the heads up!

Happy New Year!!

Bonnie Simmons
 Centre for Innovation in Teaching and Learning
 Sent from my iPhone

On Jan 1, 2024, at 7:22 PM, Lake, Chris <c.lake@mun.ca> wrote:

Hi Kim / Bonnie

Happy New Year, hope you had a great holiday season. As you may have heard Grenfell Campus is currently experiencing some IT challenges. Over the last few days, I have been in several meetings and course delivery has been raised as a key topic. Currently many courses in Grenfell use parts of Office 365 in delivery and the Grenfell email is heavily utilized by faculty and students. Both of those services are not available at this time so there have been questions about contacting students through course shells

and other Brightspace questions. Alison and I just wanted to give you an update

Thanks. s. 29(1) (a)

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Monday, January 1, 2024 9:31 PM
To: Lake, Chris; McDougall, Greg; Dyke, Paula; Tobin, Holly s. 29(1) (a)
Cc: Whelan, Meaghan
Subject: Re: CONFIDENTIAL ADVICE Re: [REDACTED]

Thanks Chris, [REDACTED]

Thanks, s. 29(1) (a) s. 31(1)(l)

Alison

From: Lake, Chris <c.lake@mun.ca>
Sent: Monday, January 1, 2024 9:20:55 PM
To: McDougall, Greg <gmcdougall@mun.ca>; Dyke, Paula <pdyke@mun.ca>; Tobin, Holly <htobin@mun.ca>; Randell, Alison <alrandell@mun.ca>
Cc: Whelan, Meaghan <mcwhelan@mun.ca>
Subject: Re: CONFIDENTIAL ADVICE Re: [REDACTED] s. 29(1) (a)

Hi Greg s. 29(1) (a) s. 31(1)(l)

Copying Alison as well for her comments [REDACTED]

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7
709.864.4894
c.lake@mun.ca

From: McDougall, Greg <gmcdougall@mun.ca>
Sent: Monday, January 1, 2024 8:45:52 PM
To: Dyke, Paula <pdyke@mun.ca>; Lake, Chris <c.lake@mun.ca>; Tobin, Holly <htobin@mun.ca>
Cc: Whelan, Meaghan <mcwhelan@mun.ca>
Subject: Re: CONFIDENTIAL ADVICE Re: [REDACTED] s. 29(1) (a)

Hi Paula, thanks this is great.

s. 29(1) (a)

Chris?
Holly, cc'ing you for continuity
Greg

Sent from my iPhone

On Jan 1, 2024, at 6:59 PM, Dyke, Paula <pdyke@mun.ca> wrote:

Greg,
I've drafted a short doc to help in this matter. s. 29(1) (a)

Here's the link (name is Jan1.docx since I created it in Teams and don't know how to rename there).

s. 31(1)(l)

One question, Greg – why can't we just suspend the credentials for folks with offsite equipment so they can't log in? Would that work more quickly than getting physical assets back? Forgive my ignorance with this.

PD

From: "McDougall, Greg" <gmcdougall@mun.ca>

Date: Monday, January 1, 2024 at 6:10 PM

To: 'Dyke Paula' <pdyke@mun.ca>

Subject: Re: s. 29(1) (a) s. 29(1) (a)

[Redacted]

s. 29(1) (a)

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road

St. John's, Newfoundland | A1C 5S7

Cell: [redacted] s. 40(1)

Email: gmcDougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Dyke, Paula" <pdyke@mun.ca>

Date: Monday, January 1, 2024 at 6:03 PM

To: "McDougall, Greg" <gmcDougall@mun.ca>

Subject: Re: [redacted] s. 29(1) (a)

Greg - [redacted] s. 29(1) (a)

[redacted]
[redacted] I'm pitch hitting for Meaghan so please advise.

[redacted] s. 29(1) (a)

Thanks
Paula s. 40(1)

Sent from my iPhone

On Jan 1, 2024, at 5:29 PM, McDougall, Greg <gmcDougall@mun.ca> wrote:

FYI All,
To be discussed and confirmed at PEC tomorrow. [redacted]
[redacted] s. 29(1) (a)

Holly will also bring this up in the ABCP (Academic and Business Continuity Planning), and work on a disseminating this.

[redacted] s. 29(1) (a)
[redacted] s. 31(1)(l)

[redacted] s. 29(1) (a)

I am hoping Meghan/Paula/Laura can help us get this message out [redacted]
[redacted] s. 29(1) (a)

Thanks
Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7
Cell: [REDACTED] s. 40(1)
Email: gmcDougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Lake, Chris" <c.lake@mun.ca>
Date: Monday, January 1, 2024 at 5:11 PM
To: "Whelan, Meaghan" <mcwhelan@mun.ca>, "Tobin, Holly" <htobin@mun.ca>, "Randell, Alison" <alrandell@mun.ca>, "McDougall, Greg" <gmcDougall@mun.ca>, [REDACTED] s. 40(1)
Subject: [REDACTED]

Hi Meaghan / Holly s. 29(1) (a)

Alison and I were just discussing [REDACTED] s. 29(1) (a)

[REDACTED] s. 29(1) (a)
[REDACTED] s. 31(1)(l)

Newton - [REDACTED] s. 29(1) (a)
[REDACTED] I
have four of my team flying out tomorrow - Friday
[REDACTED]

Thanks, Chris

Chris Lake
Director, Information Management & Protection
Office of the Chief Information Officer
Memorial University of Newfoundland
St. John's | Newfoundland and Labrador | A1C 5S7

NOTE TO APPLICANT: The remainder of this email thread is located previously in the records.

IAP Office

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Tuesday, January 2, 2024 10:51 AM
To: Browne, Lisa; Janes, David Charles; McDougall, Greg
Subject: Re: [REDACTED] s. 29(1) (a)

[REDACTED] s. 29(1) (a)

Get [Outlook for iOS](#)

From: Browne, Lisa <lisa.browne@mun.ca>
Sent: Tuesday, January 2, 2024 10:08:28 AM
To: Janes, David Charles <dcjanes@mun.ca>; McDougall, Greg <gmcDougall@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>
Subject: RE: [REDACTED] s. 29(1) (a)

[REDACTED] s. 29(1) (a)

Lisa

From: Janes, David Charles <dcjanes@mun.ca>
Sent: Monday, January 1, 2024 3:53 PM
To: Browne, Lisa <lisa.browne@mun.ca>; McDougall, Greg <gmcDougall@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>
Subject: Re: [REDACTED] s. 29(1) (a)

Hello all,

[REDACTED] s. 29(1) (a)

[REDACTED] s. 29(1) (a)

[REDACTED]

Dave [REDACTED] s. 29(1) (a)

From: "Browne, Lisa" <lisa.browne@mun.ca>
Date: Monday, January 1, 2024 at 3:02 PM
To: "McDougall, Greg" <gmcDougall@mun.ca>
Cc: "Janes, David Charles" <dcjanes@mun.ca>, "Randell, Alison" <alrandell@mun.ca>
Subject: Re: [REDACTED] s. 29(1) (a)

[REDACTED] s. 29(1) (a)

[Redacted] s. 29(1) (a)

Lisa

Sent from my iPad

On Jan 1, 2024, at 2:30 PM, McDougall, Greg <gmcdougall@mun.ca> wrote:

Hi all,
IT and Alison are sending some resources to Grenfell, and we have been looking to the Logistics for the travel and expenses.

[Redacted] s. 29(1) (a)

[Redacted] s. 29(1) (a)

Please let me know if there are any questions.
Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7
Cell: [Redacted] s. 40(1)
Email: gmcdougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

s. 30(1) (a)

[Large Redacted Area]

Butler, Kaitlin Sophia

From: Laurie Skinner [REDACTED] s. 40(1)
Sent: Tuesday, January 2, 2024 10:58 AM
To: Head, Craig
Cc: Randell, Alison; McDougall, Greg
Subject: [EXTERNAL SENDER] Re: [REDACTED] s. 31(1)(l)

Thanks Craig.

On Tue, Jan 2, 2024 at 10:53 AM Head, Craig <chead@mun.ca> wrote: s. 29(1) (a) s. 31(1)(l)
Hi,

[REDACTED]

I will report to the larger email thread as well.

Thanks,
Craig

From: Head, Craig
Sent: Monday, January 1, 2024 3:00 PM
To: Randell, Alison <alrandell@mun.ca>; McDougall, Greg <gmcdougall@mun.ca>
Cc: [REDACTED] s. 40(1)
Subject: [REDACTED] s. 31(1)(l)

Privileged and Confidential- Prepared at the Request of Legal Counsel

Hi, s. 29(1) (a) s. 31(1)(l)

[REDACTED]

s. 29(1) (a) s. 31(1)(l)

[REDACTED]

[REDACTED] s. 29(1) (a) s. 31(1)(l)

Let me know if you need anything further.

Thanks,
Craig

Butler, Kaitlin Sophia

From: Whelan, Meaghan
Sent: Tuesday, January 2, 2024 11:51 AM
To: Randell, Alison
Subject: device message (privileged and confidential at request of counsel)
Attachments: IT device message - Jan 2 24 v2.docx

For review

NOTE TO APPLICANT: The attachment is located on the subsequent page.

IAP Office

MEAGHAN WHELAN she/her
ASSOCIATE DIRECTOR, COMMUNICATIONS
Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7
M [REDACTED] s. 40(1)

We acknowledge that the lands on which Memorial University's campuses are situated are in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the histories and cultures of the Beothuk, Mi'kmaq, Innu and Inuit of this province.

Privileged and confidential – prepared at direction of counsel

Incorporating feedback from National and Norton Rose

Subject: IMPORTANT: [redacted] Grenfell laptops or desktops not to be used s. 29(1) (a)

As a part of our on-going efforts to address an IT issue at the Grenfell Campus, aAny Grenfell-issued s. 29(1) (a)
laptops or desktops that are being used [redacted] off campus [redacted]
be returned to Grenfell Campus for review. This includes devices purchased using research or PDTER
funds. If you are in possession of a Grenfell device, we ask that you power off the device immediately.

This aligns with industry best practices for containment of risk and is an essential step towards ensuring
systems can be safely restored. Your cooperation in this matter is essential to safeguarding our network.

Devices can be returned to the Grenfell ITS Service Desk (AS-363) where they will be inventoried and
returned when possible. Intake begins at 8:30 a.m. tomorrow, Jan. 3. Devices will be returned as soon as
it's possible to be safely returned.

[redacted]

s. 29(1) (a)

Questions or concerns can be directed to your school head or supervisor. Any faculty or staff member
who are unable to physically return to campus should contact the Service Desk as soon as possible. They
can be reached via phone at 709-639-2049.

Distribution –

Cascade from school head or supervisor

Shared with service desk for information

Posted on password protected site when available

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Tuesday, January 2, 2024 12:30 PM
To: Travis Walker (he/him)
Subject: FW: device message (privileged and confidential at request of counsel)
Attachments: IT device message - Jan 2 24 v2.docx
NOTE TO APPLICANT: The attachment is located previously in the records.

Hi Travis,
IAP Office



Thanks s. 30(1) (a)

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: Tuesday, January 2, 2024 11:51 AM
To: Randell, Alison <alrandell@mun.ca>
Subject: device message (privileged and confidential at request of counsel)

For review

.....

MEAGHAN WHELAN she/her
ASSOCIATE DIRECTOR, COMMUNICATIONS
Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7
M s. 40(1)

We acknowledge that the lands on which Memorial University's campuses are situated are in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the histories and cultures of the Beothuk, Mi'kmaq, Innu and Inuit of this province.

Butler, Kaitlin Sophia

From: Newt's Hinterland [REDACTED] s. 40(1)
Sent: Tuesday, January 2, 2024 1:01 PM
To: Tobin, Holly; Randell, Alison; Walker, Travis
Subject: [EXTERNAL SENDER] Re: Shipping Address

Attn: Newton Pritchett

Sent from Newton's mobile device.

From: Tobin, Holly <htobin@mun.ca>
Sent: Tuesday, January 2, 2024 12:44:02 PM
To: Randell, Alison <alrandell@mun.ca>; Walker, Travis <travis.walker@nortonrosefulbright.com>; Pritchett, Newton
[REDACTED] s. 40(1)
Subject: Shipping Address

Privileged and Confidential- Prepared at the Request of Legal Counsel

Hi Alison and Travis,

I understand you're looking for a shipping address for Grenfell? You can use the following:

Grenfell Campus
Memorial University
20 University Drive
Corner Brook, NL
A2H 5G4

If you need a contact number you can use Newtons, [REDACTED] s. 40(1)

Thanks,

Holly

HOLLY TOBIN | MANAGER, EMERGENCY PLANNING AND BUSINESS CONTINUITY

Office of the Chief Risk Officer
Memorial University of Newfoundland
Facilities Management Building FM1024
St. John's, Newfoundland | A1C 5S7
T 709 864 7661 | C [REDACTED] | F 709 864 8823

www.mun.ca/emergency s. 40(1)

Where people and ideas become.

Butler, Kaitlin Sophia

From: Whelan, Harold
Sent: Tuesday, January 2, 2024 1:25 PM
To: Farrell, Todd
Cc: Randell, Alison; Barrington, Gerard; Ivany, Kristopher
Subject: RE: Log

s. 29(1) (a)
s. 31(1)(l)

Harold

From: Whelan, Harold
Sent: Monday, January 1, 2024 12:12 PM
To: Farrell, Todd <toddf@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>
Subject: RE: Log

s. 29(1) (a) s. 31(1)(l)



s. 29(1) (a)
s. 31(1)(l)

Thanks
Harold

From: Whelan, Harold
Sent: Sunday, December 31, 2023 3:52 PM
To: Farrell, Todd <toddf@mun.ca>
Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>
Subject: RE: Log

s. 29(1) (a)
s. 31(1)(l)

Harold

From: Whelan, Harold
Sent: Saturday, December 30, 2023 6:45 PM
To: Farrell, Todd <toddf@mun.ca>

Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>

Subject: RE: Log

s. 29(1) (a) s. 31(1)(l)



From: Whelan, Harold

Sent: Saturday, December 30, 2023 11:45 AM

To: Farrell, Todd <toddf@mun.ca>

Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>

Subject: RE: Log

s. 29(1) (a)

s. 29(1) (a)

s. 31(1)(l)

s. 31(1)(l)



From: Whelan, Harold

Sent: Friday, December 29, 2023 1:03 PM

To: Farrell, Todd <toddf@mun.ca>

Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>

Subject: RE: Log

s. 29(1) (a)

s. 31(1)(l)



From: Whelan, Harold

Sent: Friday, December 29, 2023 11:50 AM

To: Farrell, Todd <toddf@mun.ca>


Cc: Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>

Subject: RE: Log

s. 29(1) (a)

s. 31(1)(l)




s. 29(1) (a)

s. 31(1)(l)

From: Whelan, Harold**Sent:** Friday, December 29, 2023 11:47 AM**To:** Farrell, Todd <toddf@mun.ca>**Cc:** Randell, Alison <alrandell@mun.ca>; Barrington, Gerard <gbarrington@mun.ca>; Ivany, Kristopher <ivanyk@mun.ca>**Subject:** Log

Hi all,

Will keep a running log via this thread.

s. 29(1) (a) s. 31(1)(l)


Thanks

Harold

Harold Whelan

s. 31(1)(l)

 | Information Technology Services
Memorial University of Newfoundland, St. John's, NL A1C 5S7
Tel: (709) 864-6141
Fax: (709) 864-3514
E-mail: hwhelan@mun.ca



Butler, Kaitlin Sophia

From: Laurie Skinner [REDACTED] s. 40(1)
Sent: Tuesday, January 2, 2024 4:18 PM
To: McDougall, Greg
Cc: Head, Craig; Randell, Alison; Travis Walker (he/him); Tobin, Holly; Janes, David Charles
Subject: [EXTERNAL SENDER] Re: MI Internet Re-enabling

Greg,

Thanks for this. [REDACTED] s. 29(1) (a)

[REDACTED] We have a call scheduled for 5 pm today with the MI BCP group. [REDACTED]

Great work everyone. s. 29(1) (a)

Regards,

Laurie

On Tue, Jan 2, 2024 at 4:09 PM McDougall, Greg <gmcdougall@mun.ca> wrote:

The Executive Policy group had had approved the process and that when we were ready we could proceed. [REDACTED]
[REDACTED] s. 29(1) (a)
[REDACTED] s. 29(1) (a)

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7
Cell: [REDACTED] s. 40(1)
Email: gmcdougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Head, Craig" <chead@mun.ca>
Date: Tuesday, January 2, 2024 at 4:03 PM
To: "Randell, Alison" <alrandell@mun.ca>, "McDougall, Greg" <gmcdougall@mun.ca>
Cc: Laurie Skinner [REDACTED] s. 40(1)
Subject: MI Internet Re-enabling

Privileged and Confidential - Prepared at the request of counsel

I responded to the larger email group with the message below. Given the volume of traffic on that thread, I wanted to share with you directly as well.

Hi Everyone, s. 29(1) (a) s. 31(1)(l)

[REDACTED] Due to a recent power outage, occurring prior to Dec 27/23, and because of holidays which began on Dec 22/23, [REDACTED]

s. 29(1) (a) s. 31(1)(l)

[REDACTED] s. 29(1) (a) s. 31(1)(l)

[REDACTED] s. 29(1) (a)

Thanks,
Craig

Butler, Kaitlin Sophia

From: Chief Information Officer
Sent: Tuesday, January 2, 2024 6:19 PM
To: Randell, Alison
Subject: FW: IT services at Marine Institute
Attachments: MI student message - Jan 2.pdf

NOTE TO APPLICANT: The attachment is located after this email thread.

IAP Office

From: Fitzgerald, Renee <reneef@mun.ca>

Sent: Tuesday, January 2, 2024 6:19:13 PM (UTC-03:30) Newfoundland

To: VP Research <vp.research@mun.ca>; Allen, Tana <tallen@mun.ca>; Andersen, Catharyn <s62cda@mun.ca>; Avery, Angela <angela.avery@mun.ca>; Indigenous Research <indigenousresearch@mun.ca>; Beh, Patricia <patricia.beh@mun.ca>; Blackwood, Penny <pablackw@mun.ca>; President, The <munpres@mun.ca>; Paul Brett <Paul.Brett@mi.mun.ca>; Brown, Trevor <travorb@mun.ca>; Brown, Margot <mbrown@mun.ca>; Browne, Lisa <lisa.browne@mun.ca>; Bugden, Shawn <shawnb@mun.ca>; Karen Bulmer <kbulmer@mun.ca>; Butler, Kelly Anne <kelly.butler@mun.ca>; Carter, Ken <kcarter@grenfell.mun.ca>; Casey, Cristin <cristin.casey@mun.ca>; Cheema, Mumtaz A. <mcheema@grenfell.mun.ca>; Chief Information Officer <cio@mun.ca>; Angie Clarke <angie.clarke@mi.mun.ca>; Colbourne, Peggy <pcolbourne@grenfell.mun.ca>; Collins, Victoria <vcollins@mun.ca>; Collis, Deborah <dcollis@mun.ca>; Craig, Ailsa <acraig@mun.ca>; Ashlee Cunsolo <ashlee.cunsolo@mun.ca>; Dean - Faculty of Business Administration <deanfba@mun.ca>; Dean of Education <educdean@mun.ca>; feasdean <feasdean@mun.ca>; deansgs <deansgs@mun.ca>; HKR Dean <hkrdean@mun.ca>; Dean of Humanities & Social Sciences <deanofhss@mun.ca>; Dean of Libraries <deanoflibraries@mun.ca>; musicdean <musicdean@mun.ca>; Dean of Science <deansci@mun.ca>; deansocialwork <deansocialwork@mun.ca>; AVPA Students <avpas@mun.ca>; Dove, Jennifer <jmdove@mun.ca>; Dyke, Paula <pdyke@mun.ca>; Edwards, Laura <ledwards@grenfell.mun.ca>; Fridgen, Travis <tfridgen@mun.ca>; Garnier, Kevin M. <kmgarnier@grenfell.mun.ca>; Giwa, Sulaimon <sgiwa@mun.ca>; Gosine, Raymond <rgosine@mun.ca>; Haghiri, Morteza <mhaghiri@grenfell.mun.ca>; Hardy Cox, Donna <dhardy@mun.ca>; Hutchings, Dr. Veronica <vhutchings@grenfell.mun.ca>; Jacobsen, Ken <kjacobse@grenfell.mun.ca>; Jenniex, Shanna <sjenniex@grenfell.mun.ca>; Jillian Kavanagh <jjillian.kavanagh@mi.mun.ca>; Keeping, Dianne <dckeepp@mun.ca>; Keyte, Jennifer <jkeyte@mun.ca>; Knutson, Sonja <sknutson@mun.ca>; Lokash, Jennifer <jlokash@mun.ca>; Luther, Rayna Jenevieve <rluther@mun.ca>; Matthews, Keith <keithm@mun.ca>; Chief Risk Officer <cro@mun.ca>; Dean of Medicine : McKeen, Dr. Dolores <deanofmedicine@mun.ca>; McKivor, Lee Ann <lamckivor@mun.ca>; Meaney, Richard <rmeaney@mun.ca>; Millan, Roxanne <rmillan@mun.ca>; Miller, David <dmiller@mun.ca>; Mullings, Delores <dmullings@mun.ca>; Myrick, Kim <kmyrick@mun.ca>; Nie, Jinghua <jnie@mun.ca>; Parsons, Carolyn <csparsons@grenfell.mun.ca>; Associate VP (Academic) <assocvpa@mun.ca>; Pike, April <aprilpike@mun.ca>; Pike, Lori <lpike@mun.ca>; Pritchett, Newton <npritchett@grenfell.mun.ca>; Vice-President (Academic) <vpacad@mun.ca>; Randell, Alison <alrandell@mun.ca>; Ride, Peter E. <pride@grenfell.mun.ca>; Rose, Crystal <crose@grenfell.mun.ca>; Shipp, Kim <kshipp@mun.ca>; Simmons, Bonnie <bsimmons@mun.ca>; Laurie Skinner <Laurie.Skinner@mi.mun.ca>; Sullivan, Anne-Marie <asulliva@mun.ca>; Sutherland, Ian <sutherland@grenfell.mun.ca>; Tibbo, Carol <ctibbo@mun.ca>; ViceProvostEDIAR <viceprovostediard@mun.ca>; Amy M Warren <awarren@mun.ca>; Williams, Geoff <geoffwilliams@mun.ca>; Wooley, Emily <ebenson@mun.ca>; Worsfold, Scott <dswoorsfold@mun.ca>; Wright, Jordan <jwwright@mun.ca>

Cc: Andrews, Cindy <marcommadmin@grenfell.mun.ca>; Bienkowski, Justyna <jbienkowski@mun.ca>; EDmarcomm <EDmarcomm@mun.ca>; Brothers, Melissa <melissaw@mun.ca>; Bugler, Heather <hbugler@mun.ca>; Burbury, Glenda <gburbury@grenfell.mun.ca>; Burke, Charlene <charlenes@mun.ca>; Burton-Matthews, Jodeen <jburtonmatthews@grenfell.mun.ca>; avpfac <avpfac@mun.ca>; Caines, Sherry Lynn <slcaines@mun.ca>; Chafe, Gloria <chafeg@mun.ca>; Churchill, Patricia M. <ptizzard@mun.ca>; Coady, Tracy <thynes@mun.ca>; Constantine, Nicole <nconstantine@mun.ca>; Coombs, Sheri Darlene <c45sdc@mun.ca>; Crant, Angela <acrant@mun.ca>; Curnew, Kristi <kcurnew@grenfell.mun.ca>; Dawe, Paula <padawe@grenfell.mun.ca>; decanalassistswk <decanalassistswk@mun.ca>; Fitzgerald, Renee <reneef@mun.ca>; Amy Marie Grouchy <d22amg@mun.ca>; Guzzwell, Diane L <dguzzwell@mun.ca>; Head, Neil Martin <nhead@mun.ca>; Houston, Maureen <mhouston@mun.ca>; Humphries, Linda <lhumphries@grenfell.mun.ca>; deansciassistant <deansciassistant@mun.ca>; Janes, Deborah <deborah.janes@mi.mun.ca>; Keats, Roxanne <rkeats@mun.ca>; Keeping, Tracy <tracy.keeping@mi.mun.ca>; King, Cathy <cking@mun.ca>; King, Terri-Lynn <tiking@mun.ca>; Kinsella, Amanda <akinsella@mun.ca>; Konechny, Jennifer

<jkonechny@mun.ca>; Muise, Lisa <lmuisse@mun.ca>; acadadminpvpa <acadadminpvpa@mun.ca>; Murphy, Marie <mariem@mun.ca>; O'Keefe, Stephanie Louise <c14slr@mun.ca>; Oldford, Chelsey <chelsey.oldford@mi.mun.ca>; Penney, Shelli <shellip@grenfell.mun.ca>; Penney, Tiffany <tiffanyp@mun.ca>; Pike, Darlene <dpike@grenfell.mun.ca>; Pike, Debbie <depike@grenfell.mun.ca>; Power, Peggy <pspower@mun.ca>; MedDeanEA : Reid, Michele <meddeanea@mun.ca>; Seaward, Katie <kseaward@mun.ca>; Smith, Beau <beau.smith@mun.ca>; Squires, Colleen Margaret <cmargarets@mun.ca>; Stoyles, Juanita <juanitas@mun.ca>; Styles, Jill <lstyles@mun.ca>; Tiller, Krista <ktiller@mun.ca>; Tock, Neeti <b06ns@mun.ca>; VP Admin <vpadmin@mun.ca>; Wade, Juanita <jwade@mun.ca>; Westcott-Stevens, Jane <jwstevens@mun.ca>; Whelan, Debbie <dawhelan@mun.ca>; White, April <awhite@mun.ca>
Subject: IT services at Marine Institute

Good evening everyone. Please see attached update on IT services at MI. This will be sent along to MI students shortly.

Thanks
 Renee

Reneé Fitzgerald, Executive Assistant to the President (Scheduling)
 President's Office, Room A-2028
 Arts and Administration Building | 230 Elizabeth Avenue
 Memorial University | St. John's | Newfoundland and Labrador | A1C 5S7
 t: 709.864.8212 | f: 709.864.2059 | email: reneef@mun.ca



We acknowledge that the lands on which Memorial University's campuses are situated are in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

Confidential until released by Memorial University

Subject: IT services restored at the Marine Institute

As of Jan. 2, 2024, all IT services at the Marine Institute campus have been fully restored.

The winter 2024 semester begins on Thursday, Jan. 4 for all MI programs with the campus reopening for faculty and staff on Wednesday, Jan. 3.

Should students have questions regarding the start of the semester, please direct your inquiries via email to reghelp@mi.mun.ca.

Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Tuesday, January 2, 2024 6:56 PM
To: Collis, Deborah
Cc: Lake, Chris
Subject: Removal of RDP access

Good evening Debbie, s. 29(1) (a)

[Redacted]

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

Thank you,

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

Butler, Kaitlin Sophia

From: Luther, Rayna Jenevieve
Sent: Tuesday, January 2, 2024 7:02 PM
To: Randell, Alison; Luther, Rayna Jenevieve
Cc: Lake, Chris
Subject: Re: Removal of RDP access

Thank you for the information/update.

Rayna

Rayna Luther, P.Eng. | Associate Vice-President (Facilities)

Office of the Associate Vice-President (Facilities)
Room FM2006
Memorial University of Newfoundland
St. John's, Newfoundland, Canada A1C 5S7
T 709 864 2091 | E rluther@mun.ca

From: Randell, Alison <alrandell@mun.ca>
Sent: Tuesday, January 2, 2024 6:57:20 PM
To: Luther, Rayna Jenevieve <rluther@mun.ca>
Cc: Lake, Chris <c.lake@mun.ca>
Subject: Removal of RDP access

Good evening Rayna,

[Redacted]

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

Thank you,

Alison

ALISON RANDELL | Interim Chief Information Officer

Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

Butler, Kaitlin Sophia

From: Walsh, Deidre
Sent: Tuesday, January 2, 2024 7:07 PM
To: Randell, Alison
Subject: Fwd: Urgent - Laptops
Attachments: CA_QUOTE_3000170609079.1.pdf

NOTE TO APPLICANT: The attachment, on pages 247-252, is redacted pursuant to s. 39(1). Pages 249-250 also contain several s. 31(1) (l) redactions.

fyi

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IAP Office

From: Brennan, Colleen <brennanc@mun.ca>
Sent: Tuesday, January 2, 2024 6:46:57 PM
To: Walsh, Deidre <dwalsh@mun.ca>
Subject: FW: Urgent - Laptops

This is the best that Dell can do. This is our standard 15.6" 3540 laptop on SO and its available in a ready to ship option – they have stock at the Canadian hub. The backtracked on the Jan 5th date though. Jan 9th-10th more likely.

Let me know what you want to do. The price is the same as our standing offer.

We got laptops quickly from Triware when Covid started when Dell wasn't shipping anything. They had a bunch of HP Pro's w/TPM sitting in a warehouse in Halifax.

Coleen

From: Ussyshkin, Dennis <Dennis.Ussyshkin@dell.com>
Sent: Tuesday, January 2, 2024 6:38 PM
To: Brennan, Colleen <brennanc@mun.ca>
Subject: RE: Urgent - Laptops

Hi Colleen,

Unfortunately this cannot be delivered this week. A note from my logistics team said: even if it shipped today, EDD would be Jan 9.

Thank you,

Dennis Ussyshkin
Account Manager | Atlantic Canada
Dell Technologies | Commercial Sector
Office +1 (647) 933 0717
Dennis.Ussyshkin@Dell.com

Internal Use - Confidential

From: Ussyshkin, Dennis
Sent: Tuesday, January 2, 2024 5:04 PM
To: Brennan, Colleen
Subject: RE: Urgent - Laptops

Hey Colleen,

Sure thing, here's quote 3000170609079.1 attached with expedited shipping.

A disclaimer that I need to put – although the ETA is Jan 5th, there is no guarantee that this will arrive at that date. This is the best option we do have for expedition though, I am checking with our logistics team to see if this can realistically make it. Premier quote to order should work for this, just ensure it reads as expedited shipping on Premier.

I've been informed that the order wouldn't get started for fulfilment until tomorrow regardless, so I will let you know once I hear back, hopefully even later today.

Thank you,

Dennis Ussyshkin

Account Manager | Atlantic Canada
Dell Technologies | Commercial Sector
Office +1 (647) 933 0717
Dennis.Ussyshkin@Dell.com

Butler, Kaitlin Sophia

From: Karen White <kwhite@national.ca>
Sent: Tuesday, January 2, 2024 7:17 PM
To: Osmond, Michelle; 'Marisa Kwan'; Whelan, Meaghan; McDougall, Greg; Randell, Alison; Tobin, Holly; Travis Walker (he/him)
Subject: [EXTERNAL SENDER] Re: Whelan, Meaghan shared [REDACTED] with you

s. 29(1) (a)

Thanks Michelle!

[REDACTED]

s. 29(1) (a)

Many thanks,
Karen

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From: Osmond, Michelle <mlosmond@mun.ca>
Sent: Tuesday, January 2, 2024 5:59:06 PM
To: 'Marisa Kwan' <marisa.kwan@nortonrosefulbright.com>; Whelan, Meaghan <mcwhelan@mun.ca>; Karen White <kwhite@national.ca>; McDougall, Greg <gmcdougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Tobin, Holly <htobin@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared [REDACTED] with you

Ian and Laura have the notes. Thanks again. s. 29(1) (a)

s. 29(1) (a)

I have sent them the final MI update and they will include that as well. [REDACTED] I can forward to them if you send them along.

Cheers,
Michelle

MICHELLE OSMOND
MANAGER, COMMUNICATIONS PLANNING
Marketing and Communications
Memorial University of Newfoundland
St. John's, NL, Canada A1C 5S7
P 709 864 2455

M [REDACTED] s. 40(1)

From: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>
Sent: Tuesday, January 2, 2024 5:35 PM
To: Whelan, Meaghan <mcwhelan@mun.ca>; Karen White <kwhite@national.ca>; McDougall, Greg <gmcdougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Tobin, Holly <htobin@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Cc: Osmond, Michelle <mlosmond@mun.ca>
Subject: RE: Whelan, Meaghan shared [REDACTED] with you

s. 29(1) (a)

Hi Meaghan,

No worries!

s. 30(1) (a)

Best,

s. 30(1) (a)

Marisa Kwan
Associate

Norton Rose Fulbright Canada LLP / S.E.N.C.R.L., s.r.l.
222 Bay Street, Suite 3000, P.O. Box 53, Toronto ON M5K 1E7 Canada
T: +1 416.202.6710 | F: +1 416.216.3930
marisa.kwan@nortonrosefulbright.com

NORTON ROSE FULBRIGHT

From: Whelan, Meaghan <mcwhelan@mun.ca>
Sent: January 2, 2024 3:51 PM
To: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>; Karen White <kwhite@national.ca>; McDougall, Greg <gmcdougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Tobin, Holly <htobin@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Cc: Osmond, Michelle <mlosmond@mun.ca>
Subject: RE: Whelan, Meaghan shared [REDACTED] with you

s. 29(1) (a)

Sorry for multiple emails – copying in Michelle Osmond who can take care of getting this back to Ian and Laura at Grenfell after you’ve had a chance to edit. (Michelle, the doc is in Teams).

From: Marisa Kwan <marisa.kwan@nortonrosefulbright.com>
Sent: Tuesday, January 2, 2024 5:16 PM
To: Karen White <kwhite@national.ca>; Whelan, Meaghan <mcwhelan@mun.ca>; McDougall, Greg <gmcdougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Tobin, Holly <htobin@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared [REDACTED] with you

s. 29(1) (a)

Thank you, Karen. [REDACTED]

s. 30(1) (a)

Best,

Marisa Kwan
Associate

Norton Rose Fulbright Canada LLP / S.E.N.C.R.L., s.r.l.
222 Bay Street, Suite 3000, P.O. Box 53, Toronto ON M5K 1E7 Canada
T: +1 416.202.6710 | F: +1 416.216.3930
marisa.kwan@nortonrosefulbright.com

NORTON ROSE FULBRIGHT

From: Karen White <kwhite@national.ca>
Sent: January 2, 2024 3:44 PM
To: mcwhelan@mun.ca; gmcdougall@mun.ca; alrandell@mun.ca; htobin@mun.ca; Marisa Kwan <marisa.kwan@nortonrosefulbright.com>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Subject: RE: Whelan, Meaghan shared [redacted] with you

s. 29(1) (a)

{External Email – Use Caution}

s. 29(1) (a)

[redacted]

s. 29(1) (a)

[redacted]

[redacted]

Hope this helps!
Karen

s. 29(1) (a)

From: Whelan, Meaghan <no-reply@sharepointonline.com>
Sent: Tuesday, January 2, 2024 3:57 PM
To: gmcdougall@mun.ca; alrandell@mun.ca; htobin@mun.ca; Karen White <kwhite@national.ca>; marisa.kwan@nortonrosefulbright.com; travis.walker@nortonrosefulbright.com
Cc: Whelan, Meaghan <mcwhelan@mun.ca>
Subject: Whelan, Meaghan shared [redacted] with you

s. 29(1) (a)

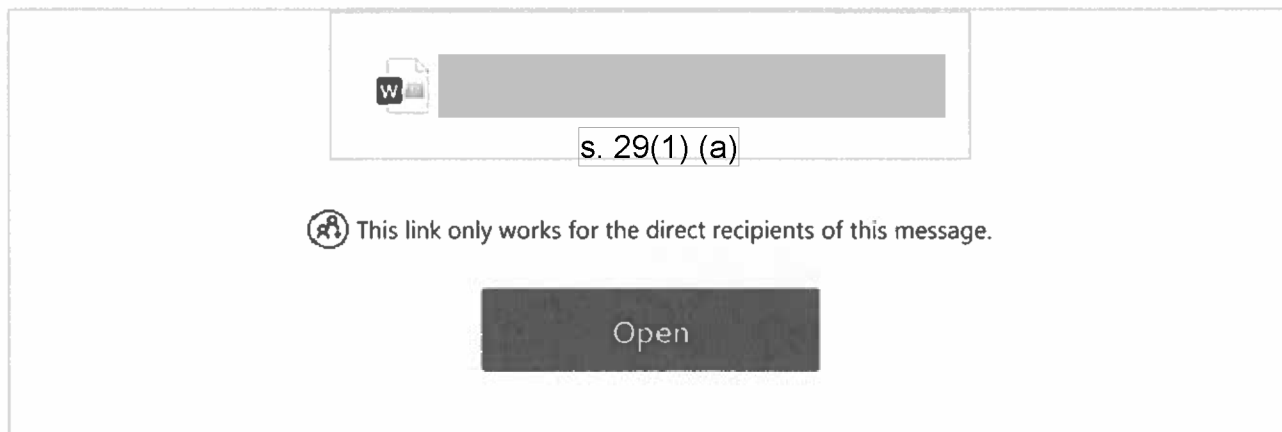


Whelan, Meaghan shared a file with you

PRIVILEGED AND CONFIDENTIAL ON ADVICE OF COUNSEL

Hi folks, hoping it will work for our external partners to review within Teams to streamline review process and improve version control. Please let me know if this doesn't work and I will go back to email.

M.



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Butler, Kaitlin Sophia

From: Randell, Alison
Sent: Tuesday, January 2, 2024 7:20 PM
To: Wooley, Emily
Cc: Lake, Chris
Subject: Re: Removal of RDP access

If you hear of any issues just let me know and we can address quickly.

s. 29(1) (a)

Thanks for the support!

Alison

[Get Outlook for iOS](#)

From: Wooley, Emily <ebenson@mun.ca>
Sent: Tuesday, January 2, 2024 7:16:43 PM
To: Randell, Alison <alrandell@mun.ca>
Cc: Lake, Chris <c.lake@mun.ca>
Subject: Re: Removal of RDP access

Hi Alison,

s. 40(1)

Thanks for letting me know- I understand we may be impacted but you guys need to do whatever you need to do. For anyone impacted we will work through it. My only priority would be ensuring we haven't impacted anyone in payroll as we are keying Grenfell payroll tonight and Tomorrow for them.

E
Sent from my iPhone

On Jan 2, 2024, at 6:56 PM, Randell, Alison <alrandell@mun.ca> wrote:

Good evening Emily, s. 29(1) (a)

s. 31(1)(l)

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

[Redacted]

s. 31(1)(l)

Thank you,

Alison

ALISON RANDELL | Interim Chief Information Officer
Office of the Chief Information Officer
Memorial University of Newfoundland
Spencer Hall - SP4015
220 Prince Philip Drive, St. John's, NL, A1C 5S7
T 709.864.2063
Alison.Randell@mun.ca | www.mun.ca/cio

Butler, Kaitlin Sophia

From: Laurie Skinner [REDACTED] s. 40(1)
Sent: Tuesday, January 2, 2024 7:49 PM
To: Randell, Alison
Cc: Browne, Lisa; McDougall, Greg; Head, Craig; Travis Walker (he/him); Tobin, Holly; Janes, David Charles; Paul Brett; Lokash, Jennifer; Beh, Patricia; Whelan, Meaghan; Osmond, Michelle
Subject: [EXTERNAL SENDER] Re: MI Internet Re-enabling

Great news Alison. Many thanks.

Laurie

On Tue, Jan 2, 2024 at 6:10 PM Randell, Alison <alrandell@mun.ca> wrote:

[REDACTED] for MI and the website is up.

s. 31(1)(l)

Thanks,

Alison

ALISON RANDELL | Interim Chief Information Officer

Office of the Chief Information Officer

Memorial University of Newfoundland

Spencer Hall - SP4015

220 Prince Philip Drive, St. John's, NL, A1C 5S7

T 709.864.2063

Alison.Randell@mun.ca | www.mun.ca/cio

From: Browne, Lisa <lisa.browne@mun.ca>
Sent: Tuesday, January 2, 2024 5:31 PM
To: McDougall, Greg <gmcdougall@mun.ca>; Randell, Alison <alrandell@mun.ca>; Head, Craig <chead@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Cc: Laurie Skinner [REDACTED] Tobin, Holly <htobin@mun.ca>; Janes, David Charles

s. 40(1)

<dcjanes@mun.ca>; Paul Brett <Paul.Brett@mi.mun.ca>; Lokash,Jennifer <jlokash@mun.ca>; Beh, Patricia <patricia.beh@mun.ca>; Whelan, Meaghan <mcwhelan@mun.ca>; Osmond, Michelle <mlosmond@mun.ca>
Subject: RE: MI Internet Re-enabling

Well done everyone! Thank you for all of this great work. The statement has been sent for approval and Michelle Osmond will lead distribution when we hear back.

s. 29(1) (a)

Lisa

From: McDougall, Greg <gmcdougall@mun.ca>
Sent: Tuesday, January 2, 2024 5:00 PM
To: Randell, Alison <alrandell@mun.ca>; Head, Craig <chead@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Cc: Laurie Skinner <[redacted]>; Tobin, Holly <htobin@mun.ca>; Janes, David Charles <dcjanes@mun.ca>; Paul Brett <Paul.Brett@mi.mun.ca>; Browne, Lisa <lisa.browne@mun.ca>; Lokash,Jennifer <jlokash@mun.ca>; Beh, Patricia <patricia.beh@mun.ca>; Whelan, Meaghan <mcwhelan@mun.ca>
Subject: Re: MI Internet Re-enabling

s. 40(1)

Hello all,

s. 30(1) (a)

Consider this approval to resume.

s. 29(1) (a)

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7

Cell: [redacted] s. 40(1)

Email: gmcDougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Randell, Alison" <alrandell@mun.ca>

Date: Tuesday, January 2, 2024 at 4:42 PM

To: "McDougall, Greg" <gmcDougall@mun.ca>, "Head, Craig" <chead@mun.ca>, "Travis Walker (he/him)" <travis.walker@nortonrosefulbright.com>

Cc: Laurie Skinner [redacted], "Tobin, Holly" <htobin@mun.ca>, "Janes, David Charles" <dcjanes@mun.ca>

Subject: RE: MI Internet Re-enabling s. 40(1)

s. 29(1) (a)

s. 30(1) (a)

Thanks everyone!

Alison

ALISON RANDELL | Interim Chief Information Officer

Office of the Chief Information Officer

Memorial University of Newfoundland

Spencer Hall - SP4015

220 Prince Philip Drive, St. John's, NL, A1C 5S7

T 709.864.2063

Alison.Randell@mun.ca | www.mun.ca/cio

From: McDougall, Greg <gmcdougall@mun.ca>
Sent: Tuesday, January 2, 2024 4:10 PM
To: Head, Craig <thead@mun.ca>; Randell, Alison <alrandell@mun.ca>; Travis Walker (he/him) <travis.walker@nortonrosefulbright.com>
Cc: Laurie Skinner [REDACTED]; Tobin, Holly <htobin@mun.ca>; Janes, David Charles <dcjanes@mun.ca>
Subject: Re: MI Internet Re-enabling s. 40(1)

The Executive Policy group had had approved the process and that when we were ready we could proceed. [REDACTED]
[REDACTED] s. 29(1) (a)
[REDACTED] s. 29(1) (a)

Greg

Greg McDougall
Office of the Chief Risk Officer
Memorial University of Newfoundland
FM 1020, 14 Phelan Road
St. John's, Newfoundland | A1C 5S7
Cell: [REDACTED] s. 40(1)
Email: gmcdougall@mun.ca

We acknowledge that the lands on which Memorial University's campuses are situated in the traditional territories of diverse Indigenous groups, and we acknowledge with respect the diverse histories and cultures of the Beothuk, Mi'kmaq, Innu, and Inuit of this province.

From: "Head, Craig" <thead@mun.ca>
Date: Tuesday, January 2, 2024 at 4:03 PM
To: "Randell, Alison" <alrandell@mun.ca>, "McDougall, Greg" <gmcdougall@mun.ca>
Cc: Laurie Skinner [REDACTED] s. 40(1)
Subject: MI Internet Re-enabling

Privileged and Confidential - Prepared at the request of counsel

4 NOTE TO APPLICANT: The remainder of this email is located previously in the records.

IAP Office