



COR/2024/10202-001

September 25, 2024

Dear Applicant:

Re: Your request for access to information under Part II of the Access to Information and Protection of Privacy Act, 2015 (Our File #: TI/173/2024)

On August 14, 2024, the Department of Transportation and Infrastructure received your request for access to the following records:

I would like to request a breakdown of all costs associated with the operation, maintenance of infrastructure, leasing and contractual agreements in the operation of the following ferry services: Bell Island - Portugal Cove, Fogo Island - Change Islands - Farewell, Long Island - Pilley's Island, Charlottetown - Norman's Bay, Goose Bay - Rigolet - Ports North to Nain, Goose Bay - Cartwright - Black Tickle, and Blanc Sablon - St. Barbe (Strait of Belle Isle Area) Time period July 11, 2023, to July 2, 2024.

I am pleased to inform you that a decision has been made by the Deputy Minister for Transportation and Infrastructure to provide access to the requested information.

Please be advised that you may ask the Information and Privacy Commissioner to review the processing of your access request, as set out in section 42 of the **Access to Information and Protection of Privacy Act, 2015** (the Act) (a copy of this section of the Act has been enclosed for your reference). A request to the Commissioner must be made in writing within 15 business days of the date of this letter or within a longer period that may be allowed by the Commissioner.

The address and contact information of the Information and Privacy Commissioner is as follows:

Office of the Information and Privacy Commissioner
2 Canada Drive
P. O. Box 13004, Stn. A
St. John's, NL. A1B 3V8

Telephone: (709) 729-6309
Toll-Free: 1-877-729-6309
Email: commissioner@oipc.nl.ca

You may also appeal directly to the Supreme Court Trial Division within 15 business days after you receive the decision of the public body, pursuant to section 52 of the Act (a copy of this section of the Act has been enclosed for your reference).

Please be advised that this request may be published on the [Completed Access to Information Requests](#) website. Requests will be posted, when possible, but no sooner than three business days after a response is sent electronically, or five business days where a response is sent by mail. Please note that requests for personal information will not be posted online. Additional details regarding the process for publishing requests online can be found [here](#).

If you have any further questions, please contact me by telephone at 709-327-6577 or by email at ATIPP-TI@gov.nl.ca.

Sincerely,



Angela McIntyre
ATIPP Coordinator

Access or correction complaint

42.(1) A person who makes a request under this Act for access to a record or for correction of personal information may file a complaint with the commissioner respecting a decision, act or failure to act of the head of the public body that relates to the request.

(2) A complaint under subsection (1) shall be filed in writing not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) A third party informed under section 19 of a decision of the head of a public body to grant access to a record or part of a record in response to a request may file a complaint with the commissioner respecting that decision.

(4) A complaint under subsection (3) shall be filed in writing not later than 15 business days after the third party is informed of the decision of the head of the public body.

(5) The commissioner may allow a longer time period for the filing of a complaint under this section.

(6) A person or third party who has appealed directly to the Trial Division under subsection 52(1) or 53(1) shall not file a complaint with the commissioner.

(7) The commissioner shall refuse to investigate a complaint where an appeal has been commenced in the Trial Division.

(8) A complaint shall not be filed under this section with respect to

(a) a request that is disregarded under section 21;

(b) a decision respecting an extension of time under section 23;

(c) a variation of a procedure under section 24; or

(d) an estimate of costs or a decision not to waive a cost under section 26.

(9) The commissioner shall provide a copy of the complaint to the head of the public body concerned.

Direct appeal to Trial Division by an applicant

52. (1) Where an applicant has made a request to a public body for access to a record or correction of personal information and has not filed a complaint with the commissioner under section 42, the applicant may appeal the decision, act or failure to act of the head of the public body that relates to the request directly to the Trial Division.

(2) An appeal shall be commenced under subsection (1) not later than 15 business days

(a) after the applicant is notified of the decision of the head of the public body, or the date of the act or failure to act; or

(b) after the date the head of the public body is considered to have refused the request under subsection 16(2).

(3) Where an applicant has filed a complaint with the commissioner under section 42 and the commissioner has refused to investigate the complaint, the applicant may commence an appeal in the Trial Division of the decision, act or failure to act of the head of the public body that relates to the request for access to a record or for correction of personal information.

(4) An appeal shall be commenced under subsection (3) not later than 15 business days after the applicant is notified of the commissioner's refusal under subsection 45(2).

Marine Services Operations Overview 2023-24 (April 1, 2023 - March 31, 2024)									
Service Summary						Cost Information			
Service	Vessel	Service/Vessel Ownership	# of Residents Served (2021 Census Population)	Total Annual Passengers	Total Annual Vehicles	Operating Cost*	Revenue	% Subsidization	Operating Cost per Resident
Avalon									
Bell Island – Portugal Cove	Beaumont Hamel	GNL Owned/Operated	2,079	386,917	221,336	\$5,837,973	N/A	96.7%	\$11,958
Bell Island – Portugal Cove	Legionnaire	GNL Owned/Operated				\$9,457,522	\$750,683		
Bell Island – Portugal Cove	Flanders	GNL Owned/Operated				\$9,565,031	\$62,159		
North East Coast									
Fogo Island – Change Islands – Farewell	Veteran	GNL Owned/Operated	2,301	168,700	89,300	\$13,301,565	\$839,931	93.7%	\$5,781
St. Brendan’s – Burnside	Grace Sparkes	GNL Owned/Operated	125	12,700	7,500	\$3,703,218	\$74,101	98.0%	\$29,626
Long Island – Pilley’s Island	Hazel McIsaac	GNL Owned/Operated	169	29,200	17,600	\$2,858,022	\$86,151	97.0%	\$16,911
South Coast									
Ramea – Grey River – Burgeo	Gallipoli	GNL Owned/Operated	388	13,200	6,000	\$4,969,492	\$107,266	97.8%	\$12,808
La Poile – Rose Blanche	Challenge One	Contractor Owned/Operated	61	3,200	N/A	\$2,149,484	\$35,929	98.3%	\$35,237
Francois – Grey River – Burgeo	Marine Voyager	Contractor Owned/Operated	159	3,500	N/A	\$2,374,993	\$58,158	97.6%	\$14,937
Gaultois – McCallum – Hermitage	Marine Eagle	Contractor Owned/Operated	145	6,200	N/A	\$2,226,494	\$28,818	98.7%	\$15,355
Rencontre East – Bay L’Argent – Pool’s Cove	Terra Nova	Contractor Owned/Operated	115	7,500	N/A	\$2,285,521	\$38,784	98.3%	\$19,874
South East Bight – Petite Forte	Marine Coaster III	Contractor Owned/Operated	169	5,800	N/A	\$2,018,285	\$30,474	98.5%	\$11,943
Labrador									
Charlottetown – Norman's Bay	Helicopter Service	Contractor Owned/Operated	15	N/A	N/A	\$394,823	N/A	N/A	\$26,322
St. Barbe – Blanc Sablon	Qajaq	Contractor Owned/Operated	N/A	104,000	50,900	\$16,820,861	\$3,155,974	81.2%	N/A
Black Tickle – Cartwright – Rigolet – Goose Bay – Makkovik – Postville – Hopedale – Natuashish - Nain	Kamutik	Contractor Owned/Operated	3,705	5,200	900	\$19,980,466	\$1,954,822	90.2%	\$5,393
Swing Vessels									
Swing Vessel	Sound of Islay	GNL Owned/Operated	N/A	N/A	N/A	\$1,807,088	N/A	N/A	N/A
Total	N/A		9,431	746,117	392,636	\$99,750,837	\$7,223,250	92.76%	\$10,577
* Operating costs Include: vessel operations (crew, fuel, supplies), vessel refits, vessel insurance, emergency air service. Wharf and terminal upgrades, vessel acquisitions, and administration costs are not included.									