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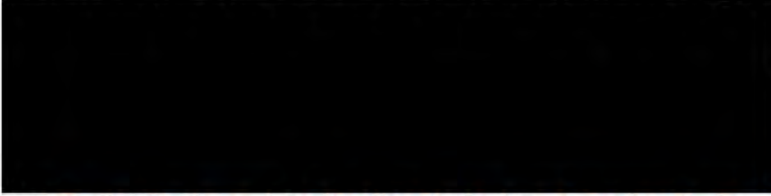
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s.40(1)

From: [REDACTED]
To: [Melanie S. Thomas](#); tflaherty-willmott@orgcode.com; [Crystal Lewis](#)
Subject: Shelter Standards Doc
Date: March 26, 2024 4:14:50 PM
Attachments: [NL Shelter Standards Draft 2 and CONFIDENTIAL March 16 2024 \(002\).docx](#)

Hi all,

I've attached document with a few comments. Nothing major.



s.40(1)

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From: [Melanie S. Thomas](#)
To: s.40(1); [REDACTED]; [Niki Legge](#); [Waddleton, Deena](#); [REDACTED]; s.40(1)
Cc: [Crystal Lewis](#)
Subject: Shelter Standards - (confidential review)
Date: April 3, 2024 6:02:00 PM
Attachments: [NL Shelter Standards Draft 2 and CONFIDENTIAL March 16 2024.docx](#)

Hi all,

As you know, NL Housing with guidance from the Shelter Standards Steering Committee, are continuing our work to develop emergency shelter standards, I am pleased to share with you today our draft framework. I am inviting NLHS colleagues in Mental Health & Addictions, Community Supports and Primary care (Harm Reduction) a draft for your review. It is critical that our processes are well connected across NLHS' programs and services and that we endeavour to reflect any needed processes and/or protocols to support the well being of individuals experiencing homelessness and their continued access to a range of health services. The onboarding of the Harm Reduction team has been a key support to bridging that connection and I would like to ensure we have the same processes in place as it relates to public health, mh&a and community supports.

We have recently received a draft of our proposed shelter standards framework, and while I am pleased with the document overall as it provides improved clarity with respect to expectations, I feel it needs to be strengthened to better coordinate with NLHS re referral processes. In the summer and early fall 2023 the Consultant made various attempts to engage NLHS; however I expect with some of the internal changes at the leadership level that invitations to focus groups etc were likely misplaced. This is unfortunate, however given the increasing intersections of our work and mandate I invite your comments at this time.

If helpful we can arrange a walk thru with the Consultant; however for the time being we invite you to review. If you feel that there are others within your senior management group that should also be included, please do relay along and we will reach out. At present as touch points within the current shelter system we often see the value in connecting with the various MH&A teams, CS program, PCHs, LTC as well as PAU, adult protection and geriatric assessment and care. However these touch points need to be strengthened and more consistent across the regions.

Reporting and Intake Pathways

Within the community there is a growing risk of overdoses and need to administer Naloxone within these and other residential and community based settings to that end I would like to also explore any opportunities for reporting to the health zone any of these instances. Similarly, guidance with respect to intake pathways for vulnerable populations (individuals with developmental disability, acquired brain injury, adults and seniors with complex care needs) would be a welcomed and additional resources we can certainly annex to this framework.

Training and Professional Development

As varied residential options come on stream, we are anticipating continued growth across the sector, training and professional development will continue to be important as we move forward in 2024-25. To that end, we have outlined a number of core training components as it relates to the provision of. ASIST, de-escalation, motivational interviewing etc. If there are online, or NLHS resources or expertise that may be aligned to support the sector we would welcome any suggestions

you may have, similarly open to exploring joint offerings.

Niki – I didn't have a current contact for public health but would ask if you might share as there are references to infection control etc.

I thank you all in advance for your comments on the attached. If you should have any questions please don't hesitate to reach out directly. Please relay any comments or feedback to myself with a cc to Crystal Lewis cmlewis@nlhc.nl.ca by April 23, 2024.

Many thanks,
Melanie

Melanie S. Thomas

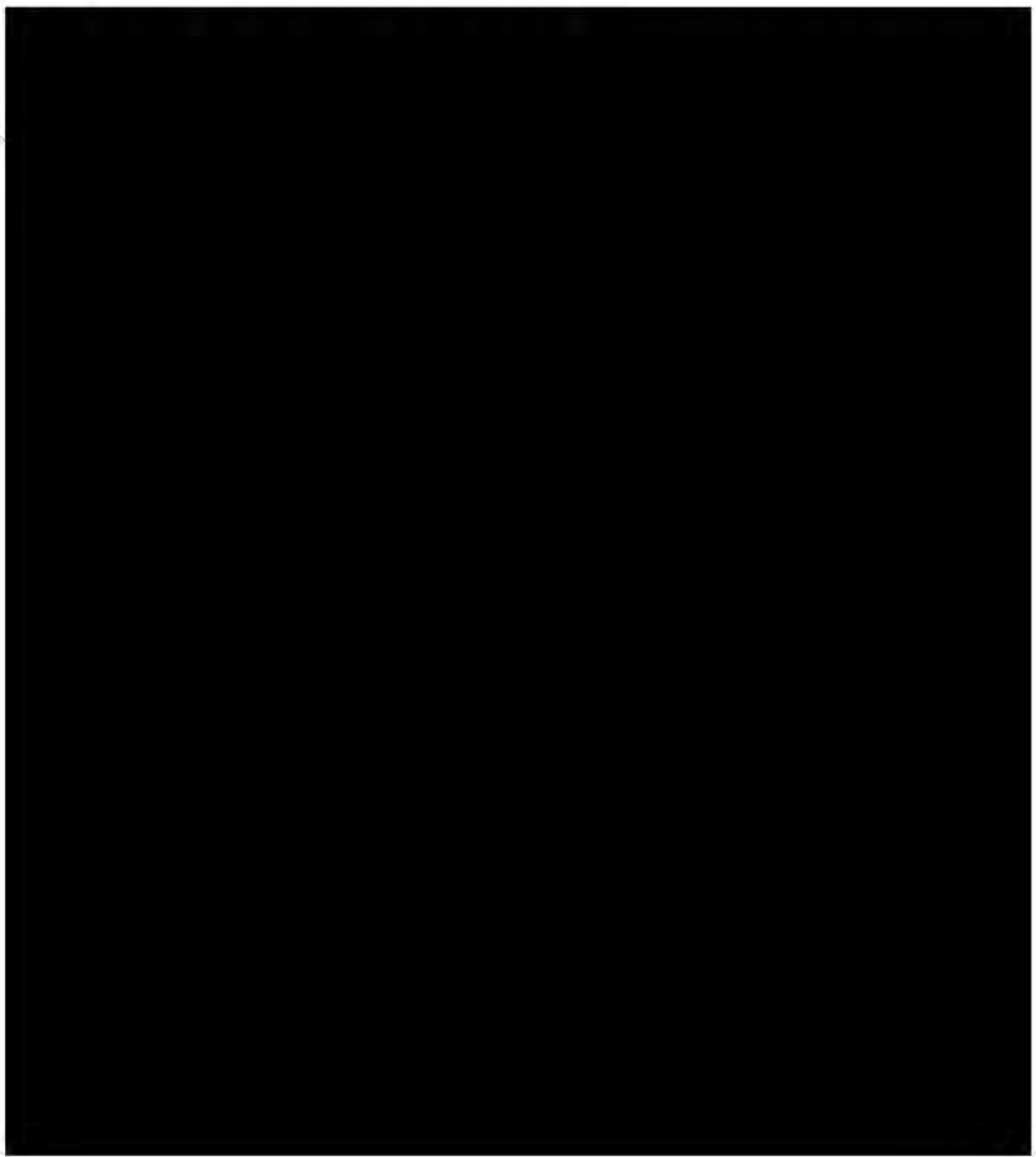
Director, Community Partnerships and Homelessness
Newfoundland and Labrador Housing Corporation
2 Canada Drive
Tel: 709-724-3293
Email: msthomas@nlhc.nl.ca

From: [Redacted] s.40(1)
To: [Melanie S. Thomas](#)
Subject: Shelter standards draft
Date: April 3, 2024 11:42:41 AM
Attachments: [image001.jpg](#)

Good day Melanie

Sorry for the delay in getting back to you with my feedback. Overall, this is a very comprehensive document with no real surprises. I do not see any major concerns with respect to the standards, however, there will be some anticipated costs associated with ensuring full compliance. I would imagine that this will be a point of discussion with the Shelter Operators group. Please see comments below:

s.29(1)(a)



s.29(1)(a)



Look forward to further discussion on these and other items

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s.40(1)



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